

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
327807-2020-AQ-RGC-UKAS

Initial certification date:  
16 March, 2020

Valid:  
16 March, 2020 - 16 March, 2023

This is to certify that the management system of

## Hangzhou Ezviz Software Co., Ltd.

Building B, Building 1, No. 555, Qianmo Road, Binjiang District, Hangzhou City,  
Zhejiang Province, P.R. China

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Technology Service Management  
System standard:

**ISO/IEC 20000-1:2018**

This certificate is valid for the following Scope:

**The Service Management System of Hangzhou EZVIZ Software Co., Ltd. /  
Hangzhou EZVIZ Network Co., Ltd. / Hangzhou EZVIZ Technology Co., Ltd.  
Supporting the Provision of Operational Maintenance Services (Cloud  
Computing Service, Hosting Service, Internet of Things Device Access  
Service, Streaming Media Service, Cloud Storage Service, Artificial  
Intelligence and Big Data Service) to Contracted Customers from Office Sites  
in Accordance with the Service Catalogue**

Place and date:  
Shanghai, 17 March, 2020



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For the issuing office:  
**DNV GL – Business Assurance  
Suite A, Building 9, No.1591  
Hongqiao Road, Changning District,  
Shanghai 200336, P.R. China  
TEL: +86 21 32799000**

**Zhu Hai Ming**  
Management Representative

