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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ ™ website (http://www.ezviz.com).

Revision Record

New release – January 2024

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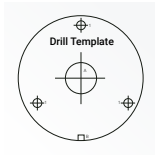
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Overview

1. Package Contents



Camera (x1)



Drilling Template (×1)



Waterproof Kit (×1)



Screw Kit (×1)



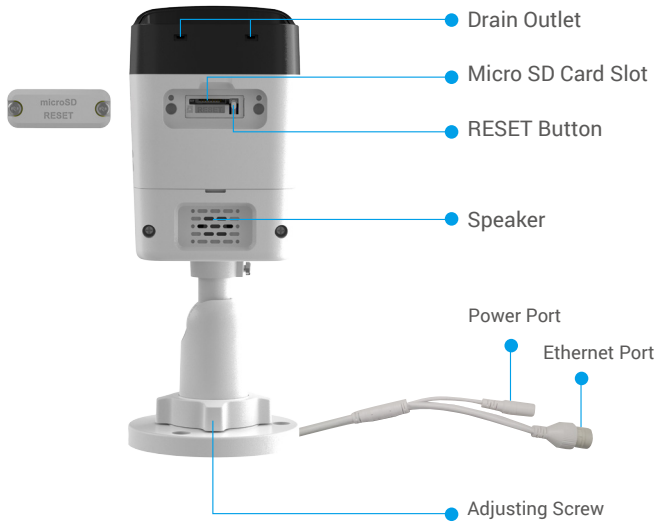
Regulatory Information (×1)



Quick Start Guide (×1)

2. Basics





Name	Description
Micro SD Card (sold separately)	Recommended compatibility: Class 10, maximum space 512GB.
Reset Button	Press and hold the button for 10s to restart and set all parameters to default.

Get the EZVIZ App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching for “EZVIZ” in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.

EZVIZ App

Download on the App Store | GET IT ON Google Play

If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for "EZVIZ".

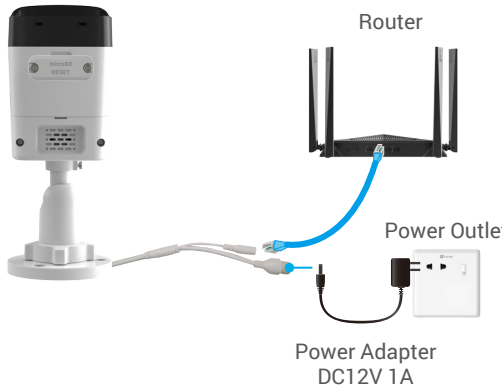
Connect to the Internet

There are two power supplying ways for PoE camera: with power adapter or with EZVIZ X5K NVR.

With Power Adapter

1. Connect the power adapter cable to the camera's power port, and then plug the power adapter into an electrical outlet.

2. Connect the camera to the LAN port of your router with an Ethernet cable (purchase separately).



The power outlet shall be installed near the power adapter and shall be easily accessible.

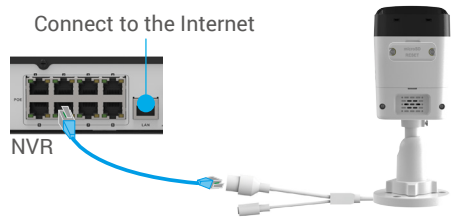
3. Add your camera to EZVIZ.
   - Log in to your account using the EZVIZ App.
   - On the Home screen, tap "+" on the upper-right corner to go to the Scan QR Code interface.
   - Scan the QR code on the Quick Start Guide cover or on the body of the camera.



   - Follow the EZVIZ app wizard to add the camera to the App.

With EZVIZ X5K NVR

1. Connect the camera to the EZVIZ X5K NVR with an Ethernet cable (purchase separately), and then connect the NVR to the internet.



2. In this case, the separate camera cannot be added to EZVIZ. Please read the instrustion contents of X5K NVR to add the NVR to EZVIZ, the camera connected to the NVR can be managed under the NVR device in the EZVIZ app.

Installation

1. Install a Micro SD Card

1. Use a screwdriver to unscrew the cover on the camera.
2. Insert the micro SD card (sold separately) into the micro SD card slot
3. Place the cover back on.



After installing the micro SD card, you should initialize the card in the EZVIZ app before using it.

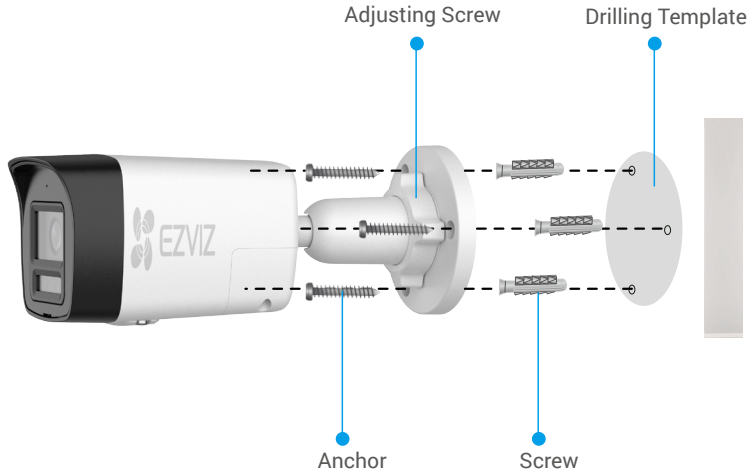
4. In the EZVIZ app, tap the Storage Status in the Device Settings interface to check the SD card status.
5. If the memory card status displays as Uninitialized, tap to initialize it.

The status will then change to **Normal** and then videos can be stored.

2. Install the Camera

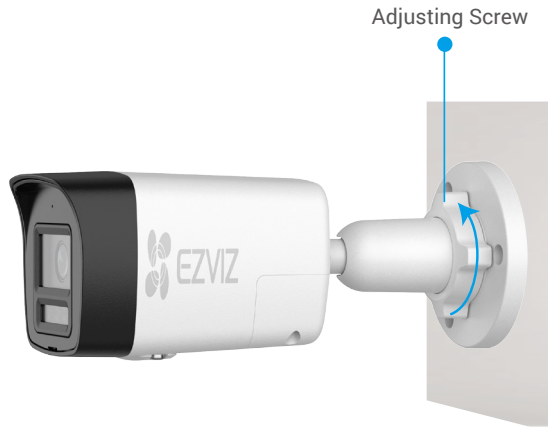
- Choose a location with a clear, unblocked field of view.
- Make sure that the wall is strong enough to withstand three times the weight of the camera.
- Camera cannot be installed with the lens facing direct sunlight.

1. Stick the drilling template onto a clean and flat surface.
2. (For cement wall only) Drill screw holes according to the template, and insert anchors.
3. Use screws to fix the camera on the installation surface.



Make sure that the micro SD card slot side is facing downward.

4. Loosen the secure screw to adjust the camera angle.



3. Waterproof Kit Installation (Optional)

If the camera is installed outdoors or in humid environments, please use the waterproof kit.

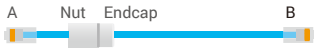
1. Insert the gasket into the Ethernet port of the camera.



2. Thread A through the nut, the gasket and the endcap.



3. Tighten the nut and the endcap.



4. Thread A into the Ethernet port of the camera and tighten the nut.



5. Connect B to the LAN port of the NVR.

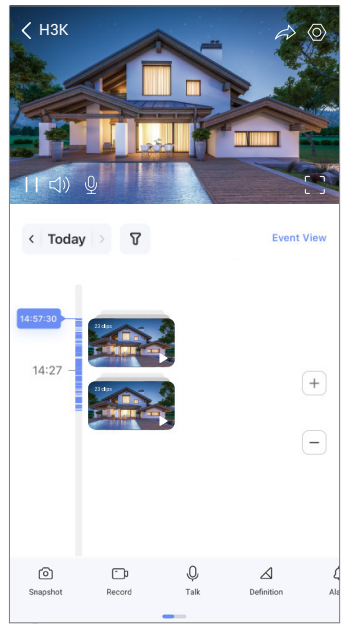


View Your Device on the EZVIZ App

The app interface may be different due to version update, and the interface of the app you installed on your phone shall prevail.

1. Live View

When you launch the EZVIZ app, the device page displays are shown below.
You can view and listen to a live feed, take snapshots, record videos, and choose video definition as needed.



Icon	Description
	Share. Share your device with anyone you want.
	Settings. View or change the device settings.
	Snapshot. Take a snapshot.
	Record. Manually start/stop recording.
	Talk. Tap the icon, and then follow the on-screen instructions to talk to or listen to people in front of the camera.
	Definition. Select video resolution as you needed.
	Alarm. Sound or flash to deter intruders.
	Nearby Device. Tap to check available devices nearby.
	Picture in Picture. You can select to see the pictures taken simultaneously by two lens in the live view.

ⓘ	Tip. Tap to see more information about the device.
⇂☰	Rearrange. Rearrange the sequence of all the functions above.

2. Settings

Parameter	Description
Audio	When disabled, both live view and recorded videos will not have audio.
Alarm Notification	When enabled, the system will send you a notification if there is a alarm from the camera.
Time Zone	Tap to choose the time zone for the NVR.
Date Format	Tap to choose the date format.
Storage Status	Tap to see the storage status.
Device Version	View the software version of the NVR.
Image Encryption	When enabled, you need to enter the password before watching the video. You can change the password by tapping Change Encryption Password.
Flip Image	Tap to filp the screen image.
Offline Notification	When enabled, the system will send you a notification if the camera is offline.
User Guide	Tap to see the user guide of the camera.
About	Tap to see more information of your camera.
Delete Device	Tap to delete the camera from EZVIZ app.

For additional information about the device, please refer to www.ezviz.com/eu.

Initiatives on the Use of Video Products

Dear Valued EZVIZ Users,

Technology affects every aspect of our life. As a forward-looking tech company, we are increasingly aware of the role technology plays in improving efficiency and quality of our life. At the same time, we are also aware of the potential harm of its improper usage. For example, video products can record real, complete and clear images, therefore they hold great values in representing facts. Nevertheless, improper distribution, use and/or processing of video records may infringe on the privacy, legitimate rights and interests of others.

Committed to innovating technology for the good, we at EZVIZ hereby earnestly advocate that every user shall use video products properly and responsibly, thus to collectively create a positive environment where all related practices and usage comply with applicable laws and regulations, respect individuals' interests and rights, and promote social morality.

Here are EZVIZ's initiatives that we'd appreciate your attention:

1.Each individual possesses a reasonable expectation of privacy, and the use of video products should not be in conflict with such reasonable expectation. Therefore, a warning notice which clarifies the monitoring range should be displayed in a reasonable and effective manner, when installing video products in public areas. For non-public areas, the rights and interests of people involved shall be evaluated thoughtfully, including but not limited to, installing video products only after obtaining the consent of the stakeholders, and not installing highly-invisible video products without other's knowledge.

2.Video products objectively records footage of real activities within specific time and space. Users shall reasonably identify the people and rights involved in this scope in advance, to avoid any infringement of portrait, privacy or other legal rights of others while protecting themselves through video products. Notably, if you choose to enable the audio recording function on your camera, it will capture sounds, including conversations, within the monitoring range. We highly recommend a comprehensive assessment on the potential sound sources in the monitoring range, so as to fully understand the necessity and the reasonableness before you turn on the audio recording function.

3.Video products in use will consistently generate audio or visual data from real scenes –possibly including biometric information such as facial images – based on the user's selection of product features. Such data can be used or processed to use. Video products are only technological tools that do not and cannot humanly practice legal and moral standards to guide lawful and proper use of data. It is the methods and purposes of the people who control and use the generated data that make a difference. Therefore, data controllers shall not only strictly abide by applicable laws and regulations, but also fully respect non-obligatory rules including international conventions, moral standards, cultural norms, public order and local customs. Furthermore, we should always prioritize the protection of privacy and portrait rights, and other reasonable interests.

4.The video data continuously generated by video products carries the rights, values and other demands of various stakeholders. Thus, it is extremely crucial to ensure data security and shield the products from malicious intrusions. Every user and data controller shall, undertake all reasonable and necessary measures to maximize product and data security, avoiding data leakage, improper disclosure or misuse, including but not limited to, setting up access control, selecting a suitable network environment where video products are connected, establishing and constantly optimizing network security.

5.Video products have made great contributions to enhance the safety of our society, and we believe that they will continue to play a positive role in various aspects of our daily life. Any attempt to abuse these products to violate human rights or engage in unlawful activities contradicts the very essence of the value in tech innovation and product development. We encourage every user to establish your own methods and rules to evaluate and monitor the use of video products, so as to ensure that these products are always used properly, thoughtfully and with goodwill.