

COPYRIGHT © Hangzhou EZVIZ Software Co., Ltd. ALL RIGHTS RESERVED.

Any and all information, including, among others, wordings, pictures, graphs are the properties of Hangzhou EZVIZ Software Co., Ltd. (hereinafter referred to as “EZVIZ”). This user manual (hereinafter referred to as “the Manual”) cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of EZVIZ. Unless otherwise stipulated, EZVIZ does not make any warranties, guarantees or representations, express or implied, regarding to the Manual.

About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ™ website (<http://www.ezviz.com>).

Revision Record

New release – April, 2024

Trademarks Acknowledgement

EZVIZ™, ™, and other EZVIZ’s trademarks and logos are the properties of EZVIZ in various jurisdictions. Other trademarks and logos mentioned below are the properties of their respective owners.

Legal Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, IS PROVIDED “AS IS”, WITH ALL FAULTS AND ERRORS, AND EZVIZ MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD PARTY. IN NO EVENT WILL EZVIZ, ITS DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA OR DOCUMENTATION, IN CONNECTION WITH THE USE OF THIS PRODUCT, EVEN IF EZVIZ HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL EZVIZ’S TOTAL LIABILITY FOR ALL DAMAGES EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

EZVIZ DOES NOT UNDERTAKE ANY LIABILITY FOR PERSONAL INJURY OR PROPERTY DAMAGE AS THE RESULT OF PRODUCT INTERRUPTION OR SERVICE TERMINATION CAUSED BY: A) IMPROPER INSTALLATION OR USAGE OTHER THAN AS REQUESTED; B) THE PROTECTION OF NATIONAL OR PUBLIC INTERESTS; C) FORCE MAJEURE; D) YOURSELF OR THE THIRD PARTY, INCLUDING WITHOUT LIMITATION, USING ANY THIRD PARTY’S PRODUCTS, SOFTWARE, APPLICATIONS, AND AMONG OTHERS.

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. EZVIZ SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, EZVIZ WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS AND DATA PROTECTION LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. EZVIZ SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Table of Contents

Overview	1
1. Package Contents	1
2. Basics	2
Get the EZVIZ App	3
Connect to Power Source	3
Add Device	4
Installation	5
Operations on the EZVIZ App	5
1. Add Appliances	5
2. Learn Infrared Code	5
3. Settings	6
4. Parameter	6
FAQ	7
INFORMATION FOR PRIVATE HOUSEHOLDS	8

Overview

1. Package Contents



IR Remote Control (x1)



Power Adapter (x1)



USB Cable (x1)



Bracket (x1)



Template (x1)



Pin (x1)



Screw Kit (x1)



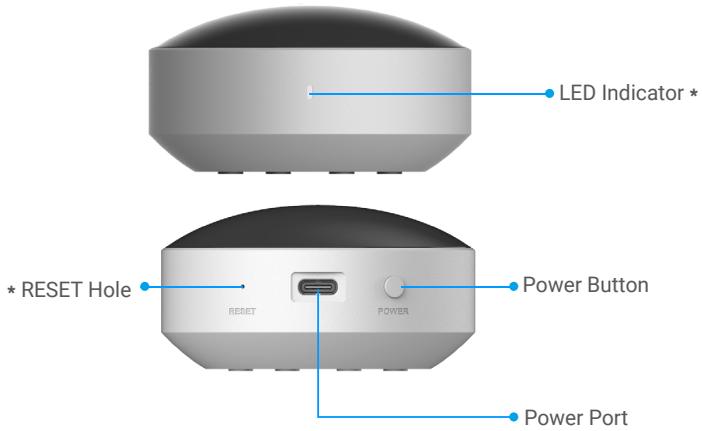
Regulatory Information (x1)



Quick Start Guide (x1)

i The power adapter's appearance is subject to the one you have bought.

2. Basics



Name	Description
LED Indicator	<ul style="list-style-type: none">• Flashing blue once: Device sends infrared command.• Fast-flashing blue: Entered network configuration mode.• Solid blue: In studying infrared code.• Off: Wi-Fi connected.• Slow-flashing red: Wi-Fi not connected.
RESET Hole	<ul style="list-style-type: none">• Poke the RESET hole with pin for over 4s, there will be fast-flashing blue for 3s, and then the device enter network configuration mode.• Poke the RESET Hole with pin for over 10s until the LED indicator is solid blue for 3s, and then the device will restore to factory settings and all settings will be cleared. <p>i There will be fast-flashing blue twice, the first one is reset for network configuration and the another is restore to factory settings.</p>

Get the EZVIZ App

1. Connect your mobile phone to 2.4GHz Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching for "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.



- i** If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for "EZVIZ".

Connect to Power Source

Plug the device in. When the device is powered on, the LED indicator will flashes blue once.



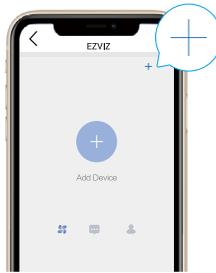
- i** • The device can only be used indoors.
- Please use standard power adapter (5V \pm 1A) to power on the device.
- The socket-outlet shall be installed near the power adapter and shall be easily accessible.

Add Device

1. When device is powered on, poke the RESET Hole with pin for over 4s until the LED indicator is fast-flashing blue for the first time, and then the device start configuring network.



2. Log in to your account through EZVIZ App, tap the device adding icon and then the QR code scanning interface will be displayed.



- 1 The app interface may be different due to version update, and the interface of the app you installed on your phone shall prevail.

3. Scan the QR code on the bottom of the device or on the cover of the user manual.

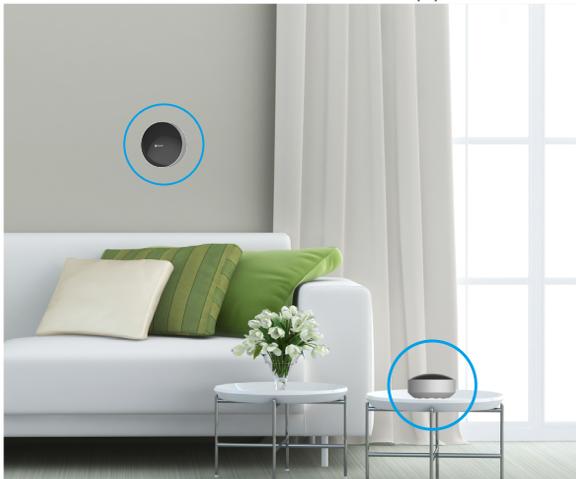


4. Add the device by following the wizard on the App. After the device is added successfully, the LED indicator will be off.

Installation

- Please ensure that the distance between the device and the controlled home appliances is within 8m and without any obstacles.
- For Wall mount, please install below 2m with the bracket in box.

The device support two installation methods: wall mount and desktop placement.



Operations on the EZVIZ App

1. Add Appliances

Before use the device to control your home appliances, please add your infrared appliances first. (Take the air-conditioner as an example)

- No more than 20 infrared appliances can be added to the device, wherein the number of the air-conditioner to be added can not exceed 5.
1. After the device has added to the EZVIZ App, tap "Add Appliance" on Detail Page of your EZVIZ App to enter the following page.
 2. Select "Air conditioner" and the brand of the air-conditioner to enter the Model Matching page.
 - All mainstream product models on the market are supported, and the list of supported items are continuously updating. Please check it in EZVIZ App.
 3. Tap "Start Matching" to configure your appliances by following the wizard on the App
 4. The air conditioner to be added send a bip sound, which means a successful adding finished.

2. Learn Infrared Code

- When in learning, please ensure that the remote control of the appliance is facing the corresponding appliances and keep a distance within 1m, and then press the learn button on the remote control.
- The time for learning each button is no more than 30s, during this period, the LED indicator is permanent blue. Please press the learn button of the remote control in time.
- No more than 10 button functions can be learned for each customized appliance.

When no corresponding model or type of appliances searched, you can copy the functions of the remote control buttons via the device.

1. After the device has added to the EZVIZ App, tap "Add Appliance" on Detail Page of your EZVIZ App to enter the following page.
2. Select "Custom" and enter appliance name, and then tap to enter the corresponding appliance page to add keys of the remote controller by following the wizard on the App.

3. Settings

Parameter	Description
Device Name	Customize the name of your device.
Alarm Settings	You can on/off the offline notification as needed.
Network Settings	You can see the Wi-Fi name and the connection status.
Device Information	You can see the device information here.
Delete Device	Tap to delete the device from EZVIZ App.

4. Parameter

Working Voltage	DC 5V
Working Temperature	0- 45°C
Working Humidity	≤95% RH
Communication	2.4G Wi-Fi

FAQ

Q: Invalid or disordered time schedule performance

A: After the device is offline or power it off, power on the device and connect it to Wi-Fi for synchronizing time.

Q: What is the maximum distance between the power adapter and the infrared remote control?

A: Recommended no more than 2m.

Q: How many infrared appliances can be added to one infrared remote control?

A: At present, the maximum infrared appliances that can be added is 20, wherein no more than 5 air-conditioners can be added.

Q: Does the infrared remote control can control the infrared appliances in other rooms?

A: No, the infrared and radio frequency can not surpass the wall.

Q: Does the infrared remote control can learn infrared code of any infrared appliances?

A: It can learn infrared codes from traditional 38K carrier remote controls, but it cannot learn codes from other remote controls like RF433 remote controls, as they use different frequencies and modulation techniques.

Q: Why can not learn the infrared code from the remote control of the air-conditioner with screen?

A: The remote control of such air-conditioner send a combination code, which may have differences from the original button functions, so not recommended to learn it.

 For additional information about the device, please refer to www.ezviz.com.

INFORMATION FOR PRIVATE HOUSEHOLDS

1. Separate collection of waste equipment: Electrical and electronic equipment that has become waste is referred to as waste equipment. Owners of waste equipment must dispose of it separately from unsorted municipal waste. In particular, waste equipment does not belong in household waste, but in special collection and return systems.
2. Batteries and rechargeable batteries as well as lamps: Owners of waste equipment shall, as a rule, separate waste batteries and rechargeable batteries that are not enclosed in the waste equipment, which can be removed from the waste equipment without being destroyed, from the waste equipment before handing them in at a collection point. This does not apply if waste equipment is prepared for reuse with the participation of a public waste management authority.
3. Options for returning waste equipment: Owners of waste equipment from private households can return it free of charge to the collection points of the public waste management authorities or to the take-back points set up by manufacturers or distributors within the meaning of the Electrical and Electronics Equipment Law. Stores with a sales area of at least 400 m² for electrical and electronic equipment and those grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or on a permanent basis and make it available in the market are required to take it back. This also applies in the case of distribution using means of distance communication, if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². Distributors shall, in principle, ensure take-back by providing suitable return facilities at a reasonable distance from the respective end user. The possibility of returning waste equipment free of charge exists for distributors who are obliged to take it back, among other things, if a new similar device that essentially fulfills the same functions is delivered to an end user.
4. Privacy Notice: Waste equipment often contains sensitive personal data. This applies in particular to devices of information and telecommunications technology such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the waste equipment to be disposed of.
5. Meaning of the symbol “crossed-out wheelee bin”: The symbol of a crossed-out wheelee bin regularly depicted on electrical and electronic equipment indicates that the respective device is to be collected separately from unsorted municipal waste at the end of its service life.