

## Pre-Installation Considerations

To optimise Customer satisfaction, it is important that the Retail Sales Agents (The Retailer) engage with the Customer to ascertain the specific requirements of their CCTV System and the installation.

- Camera selection  
(Standard/ Wide Angle/ Telephoto/ Day/Night etc)
- NVR/ DVR recording capabilities/ Functions  
(HDD Size/ Number of Channels/ Remote Viewing etc)
- NVR/ DVR monitoring facilities (Positioning (loft?)/ Cabling)  
(A suitable monitor is required HDMI/ VGA/ AV etc)



The Retail Sales Agent should ensure that the Customer is supplied with the appropriate equipment to meet their CCTV viewing requirements at their property.

Consideration should be given to the type and number of cameras required (inc PSU's), the type of NVR/ DVR unit & PSU required, a suitable monitor screen and the length of Video Cables between the NVR/ DVR and each camera location (Extended cable lengths may be required!)



Pre-purchased kits need to include suitable Cameras, Camera Mounts, Video Cabling, PSU's and NVR/ DVR unit. All equipment must be on site at the Customers location prior to installation. The attending Engineer will provide ancillary materials such as clips, cable tape and sealant.



Once the appropriate CCTV equipment has been selected/ purchased, consideration should now be given to the physical installation requirements associated with completing a CCTV installation at the Customers property

- Access to Camera mounting positions to view the selected areas
- Video cable routing/ mounting (Cable lengths required)
- Video cable entry points (Holes will need to be drilled)
- NVR/ DVR mounting position (Power Socket requirements)
- Cable routing and length between the NVR/ DVR and the monitor  
(Possible loft access and power sockets)



**Important:** Always ensure that all the Customers "Standard" & "Non-Standard" installation requirements have been discussed before booking and that all relevant information is conveyed to TSG at the point of call booking.