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**ezviz™**

# Multi-Band Wireless Gigabit Router

## Quick Start Guide



## About the Documents

The documents include instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the documents is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the website (<http://www.ezvizlife.com>).

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### Regulatory Information

## FCC Information

FCC compliance: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

## EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

### Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut

fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

## Safety Instruction

CAUTION: THE PRODUCT IS BUILT IN A REPLACEABLE BATTERY. RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Due to the product shape and dimension, the name and address of the importer/manufacture are printed on the package.

## EC DECLARATION OF CONFORMITY

Hereby, Hangzhou Hikvision Digital Technology Co., Ltd. declares that the radio equipment type [CS-W3-WD1200G, CS-W3-WD1200GR, CS-W3-WD2600G, CS-W3-WD2600GR] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:

<http://www.evizlife.com/declaration-of-conformity>.

For more information, please visit [www.evizlife.com](http://www.evizlife.com)

Need help? Contact us:

Phone:

USA/CAN: +1-855-693-9849

MX: +52-55-8526-1060

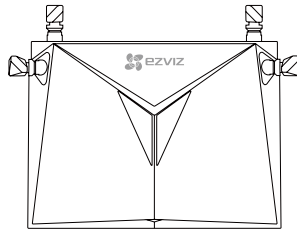
Email:

USA/CAN/MX: [service@evizlife.com](mailto:service@evizlife.com)

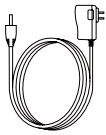
Other countries: [support@evizlife.com](mailto:support@evizlife.com)

# SAVE THIS MANUAL FOR FUTURE REFERENCE

## Box Contents



Router (x1)



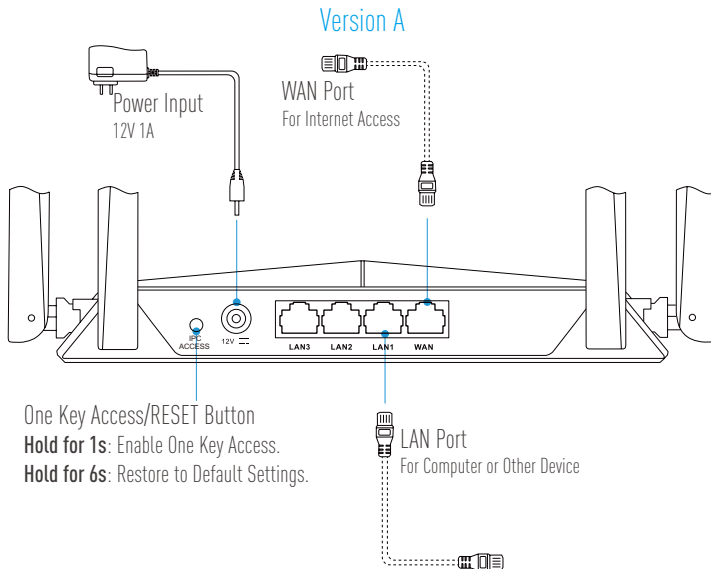
Power Adapter (x1)



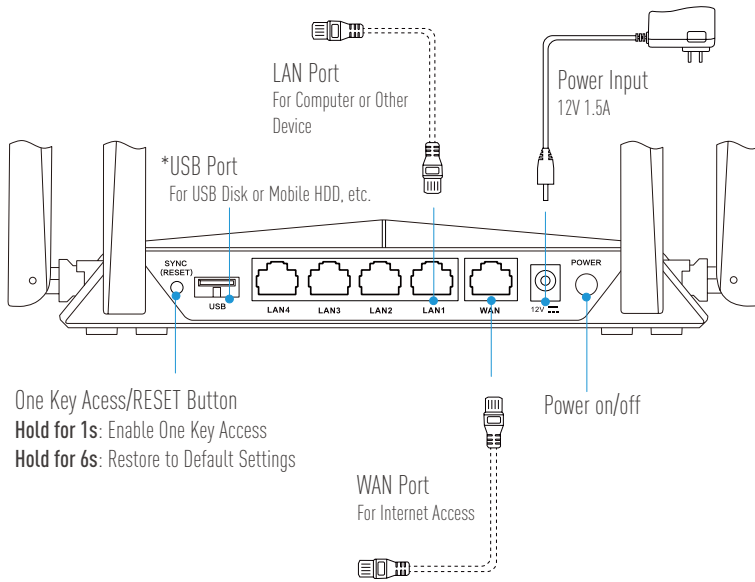
Quick Start Guide (x1)

**i** The contents are subject to actual products.

## Rear Panel Overview



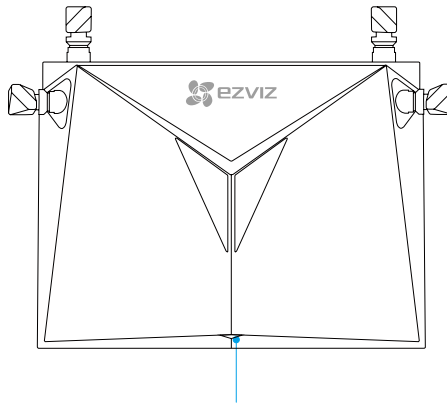
## Version B



One Key Access/RESET Button  
**Hold for 1s:** Enable One Key Access  
**Hold for 6s:** Restore to Default Settings



\*Devices connected to the Wi-Fi from the router can share the files in the USB disk or mobile HDD that is inserted to the USB port of the router.

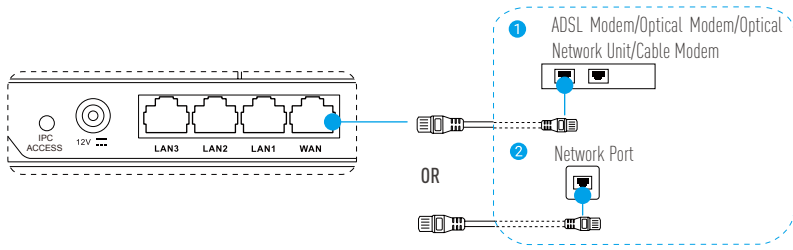


### LED Indicator Status

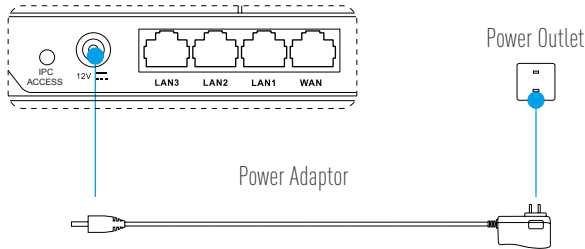
|               |                            |
|---------------|----------------------------|
| Steady Green  | Working properly.          |
| Steady Blue   | Internet disconnected..    |
| Flashing Blue | One Key Access is enabled. |

# Wiring

1. Connect the WAN port to the Internet via network cable.



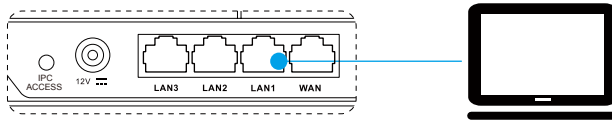
2. Connect your router to power outlet via power adaptor and wait for 90 seconds.



# Configuring

**i** You can configure the parameters through the computer or the mobile phone. We take the computer configuration as an example.

3. Connect the LAN port and the computer via network cable. The computer will get the IP address of the router automatically.



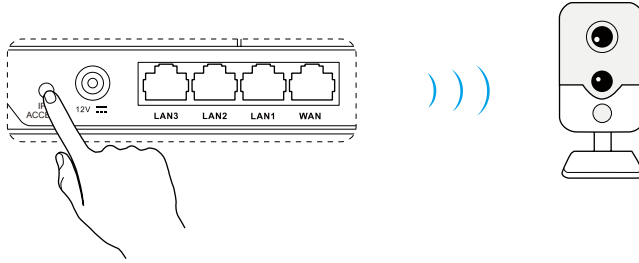
4. Open the Internet browser (Internet Explorer 8.0 and above is recommended) and input 192.168.7.1 or [wifi.ezvizlife.com](http://wifi.ezvizlife.com). Press Enter to go to the configuring page.
5. Set the parameters such as router password, Wi-Fi name and password, etc.

**i** You can also connect your mobile phone to Wi-Fi from the router, open the browser in the mobile phone, and follow Step 4 and Step 5.

# Wi-Fi Connecting

## A. EZVIZ Wi-Fi Camera(s)

6. Power on the camera. Wait until camera status light blinks alternating Blue and Red or wait for 2 mins.
7. Press the **IPC ACCESS/SYNC** button for 1 second to start detecting your camera(s). Once connected, camera status light will start flashing blue. The router will exit One Key Access after 2 mins.

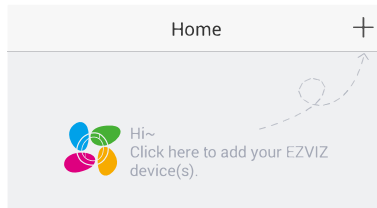


## B. Other Wi-Fi Device

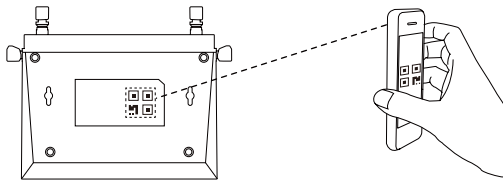
8. Find the Wi-Fi from the router and connect it by entering the Wi-Fi password that you have set in Step 5.

# Adding to EZVIZ Account

9. For first time users, download the EZVIZ App in your Android phone or iPhone. Register an EZVIZ account. For existing users, open the EZVIZ App and log in.
10. Add the camera by tapping the (+) sign in the HOME screen then scan the QR code on the camera or type in its serial number.



11. Add the router by tapping the (+) sign in the HOME screen then scan the QR code on the router or type in its serial number.



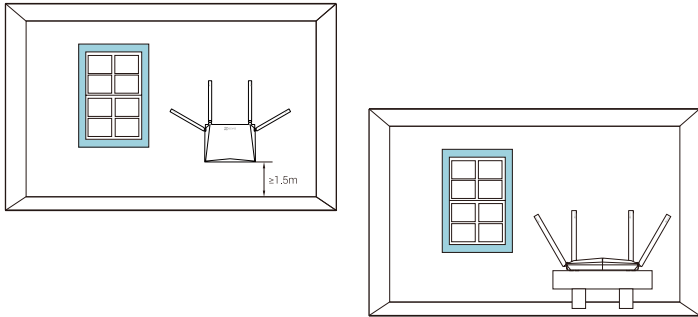
12. Once added to the EZVIZ account, tap the router in the EZVIZ App Home screen to verify the camera(s) linked to it.



# Appendix

## Recommended Router's Position

For the router's best performance, you can place the router as bellow.



- The distance between each antenna should be larger than 6 cm.
- Keep the router away from household appliance as far as possible.

## Wi-Fi Guard

Go to **Settings > Advanced Settings > Wi-Fi Guard** to enable it.

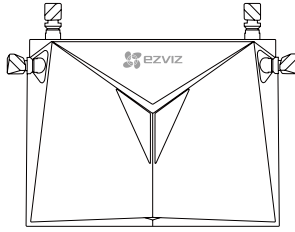
Enable Wi-Fi Guard to ensure your Wi-Fi security. Once enabled, you can only connect devices to Wi-Fi within 2 mins after pressing the **IPC ACCESS/SYNC** button.

## One Key Access

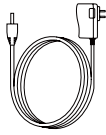
- For EZVIZ cameras, refer to Step 6 and Step 7.
- For the devices supporting WPS function:
  1. Search the Wi-Fi, click or press the WPS button in the device interface or in the device body.
  2. Press **IPC ACCESS/SYNC** button in the router for 1 second to connect Wi-Fi.

# 기본 정보

## 박스 내용물



라우터(x1)



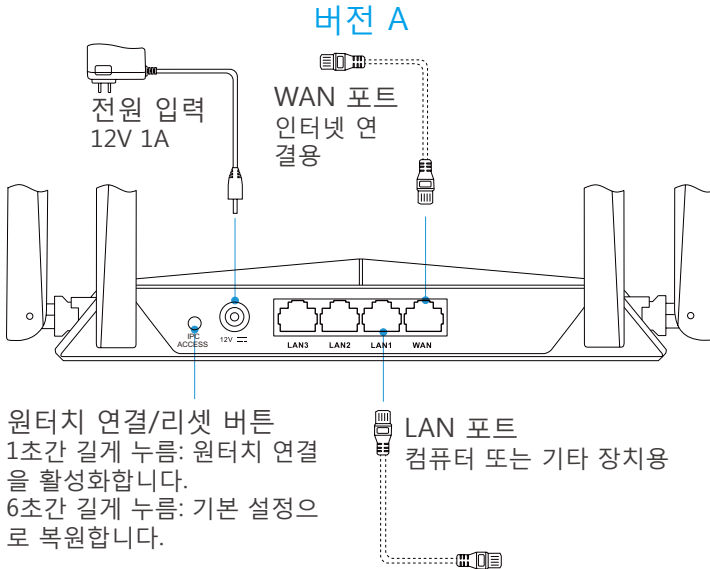
전원 어댑터(x1)



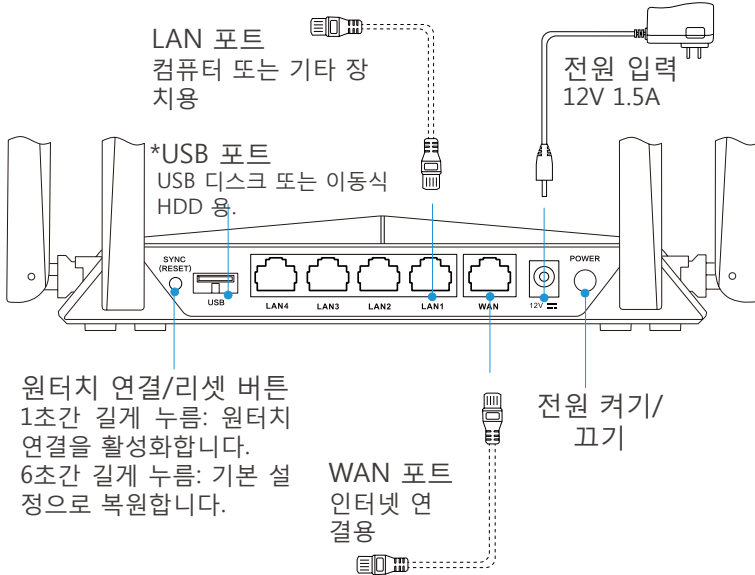
퀵 스타트 가이드(x1)

**i** 내용물은 실제 제품에 따라 변경될 수 있습니다.

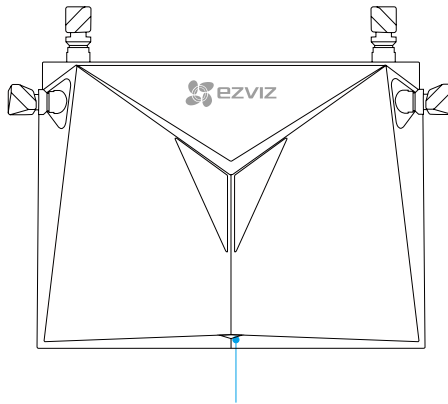
## 후면 패널



## 버전 B



\* 라우터로 장치를 Wi-Fi에 연결하면 같은 라우터의 USB 포트에 삽입된 USB 디스크나 이동식 HDD에 있는 파일을 공유할 수 있습니다.

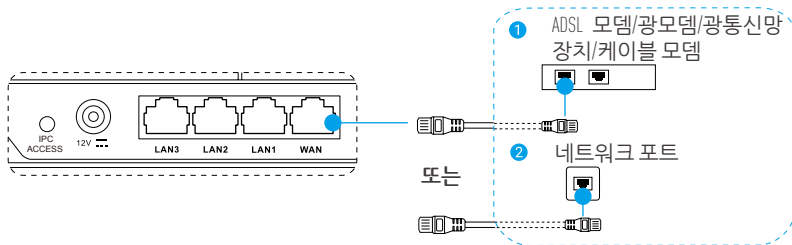


## LED 표시등 상태

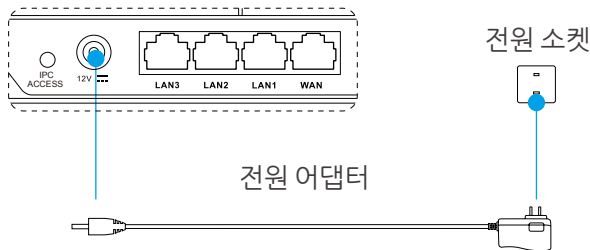
- |           |                   |
|-----------|-------------------|
| 녹색 상시 점등  | 올바르게 작동 중입니다.     |
| 파란색 상시 점등 | 인터넷 연결이 끊어졌습니다.   |
| 파란색 깜박임   | 원터치 접속이 활성화되었습니다. |

# 배선

1. 네트워크 케이블을 사용하여 WAN 포트를 인터넷에 연결하십시오.



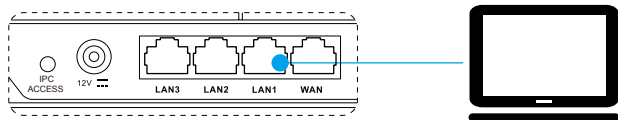
2. 전원 어댑터를 이용해 라우터를 전원 소켓에 연결하고 90초 동안 기다리십시오.



# 구성

**i** 컴퓨터 또는 휴대전화를 통해 매개변수를 구성할 수 있습니다. 본 퀵 스타트 가이드에서는 컴퓨터 구성을 예로 들어 설명합니다.

3. 네트워크 케이블을 사용하여 LAN 포트와 컴퓨터를 연결하십시오. 컴퓨터가 자동으로 라우터의 IP 주소를 가져옵니다.



4. 인터넷 브라우저(Internet Explorer 8.0 이상 권장)를 열고 192.168.7.1 또는 [wifi.ezvizlife.com](http://wifi.ezvizlife.com)을 입력하십시오. Enter 키를 눌러 구성 페이지로 가십시오.
5. 라우터 비밀번호, Wi-Fi 이름과 비밀번호 등 매개변수를 설정하십시오.

**i** 휴대전화를 라우터의 Wi-Fi에 연결하여 휴대전화에서 브라우저를 열고 단계 4와 단계 5를 따를 수도 있습니다.

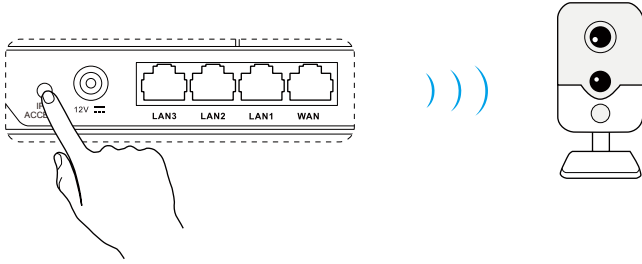
# Wi-Fi 연결

## A. EZVIZ Wi-Fi 카메라

6. 카메라 전원 켜기 카메라 상태 표시등이 파란색과 빨간색으로 번갈아 깜박일 때까지 기다리거나 2분 동안 기다리십시오.

- IPC ACCESS/SYNC 버튼을 1초 동안 누르면 카메라 감지를 시작합니다. 연결되면 카메라 상태 표시등이 파란색으로 점등됩니다. 2분 후에 라우터가 원터치 접속을 끝냅니다.

KO

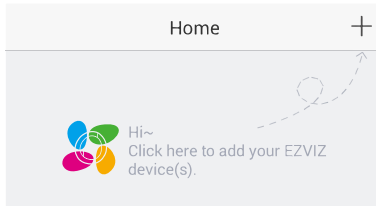


## B. 기타 Wi-Fi 장치

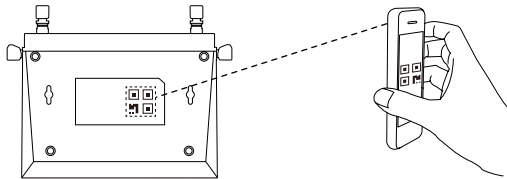
- 라우터의 Wi-Fi를 찾아서 단계 5에서 설정한 Wi-Fi 비밀번호를 입력하여 Wi-Fi에 연결하십시오.

## EZVIZ 계정 추가

- 처음 사용하는 사용자는 안드로이드 휴대전화 또는 iPhone에서 EZVIZ 앱을 다운로드 받으십시오. EZVIZ 계정을 등록합니다. 기존 사용자의 경우, EZVIZ 앱을 열고 로그인하십시오.
- 홈 화면에서 (+) 표시를 탭하여 카메라를 추가한 후 카메라의 QR 코드를 스캔 또는 일련번호를 입력합니다.



- 홈 화면에서 (+) 표시를 탭하여 라우터를 추가한 후 라우터에 있는 QR 코드를 스캔하거나 일련번호를 입력하십시오.

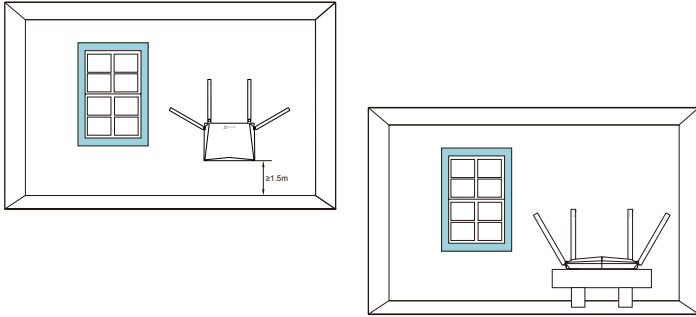


- 라우터가 EZVIZ 계정에 추가되었으면, EZVIZ 앱 홈 화면에서 라우터를 터치하여 연결된 카메라를 확인하십시오.

# 부록

## 라우터 권장 위치

라우터 성능을 최적화하기 위하여 라우터를 아래와 같이 배치하십시오.



- 각 안테나 사이의 간격이 6cm 이상이어야 합니다.
- 라우터를 가능한 한 가전제품에서 멀리 두십시오.

## Wi-Fi 가드

Settings(설정) > Advanced Settings(고급 설정) > Wi-Fi Guard(Wi-Fi 가드)로 이동해 Wi-Fi 가드를 활성화하십시오.

Wi-Fi 가드를 활성화하여 Wi-Fi 보안을 강화하십시오. Wi-Fi 가드가 활성화되면 IPC ACCESS/SYNC 버튼을 누른 후 2분 이내에만 장치를 Wi-Fi에 연결할 수 있습니다.

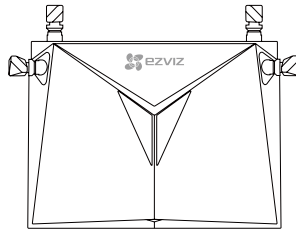
## 원터치 접속

- EZVIZ 카메라의 경우, 단계 6 및 단계 7을 참조하십시오.
- WPS 기능을 지원하는 장치의 경우:
  1. Wi-Fi를 검색하여 장치 인터페이스 또는 장치 본체에 있는 WPS 버튼을 클릭하거나 누르십시오.
  2. 라우터에서 IPC ACCESS/SYNC 버튼을 1초 동안 눌러 Wi-Fi에 연결하십시오.

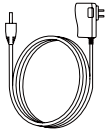
# Thông tin cơ bản

## Thành phần trong hộp

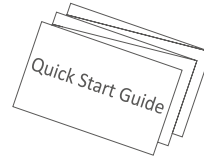
VT



Bộ định tuyến (x1)



Bộ nguồn điện (x1)

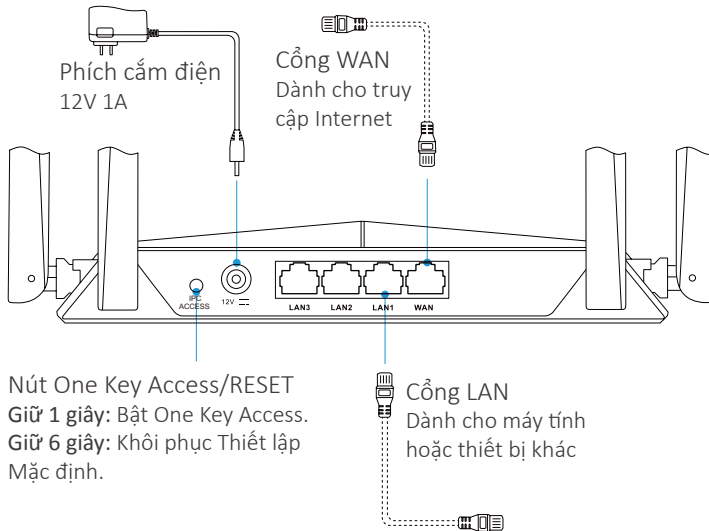


Hướng dẫn sử dụng nhanh (x1)

**i** Thành phần có thể thay đổi tùy theo sản phẩm thực tế.

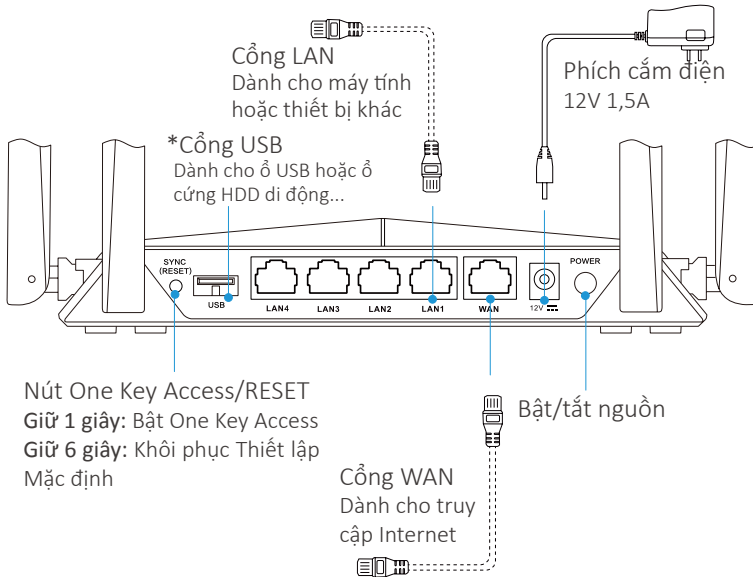
## Khái quát bảng điều khiển phía sau

### Phiên bản A



Nút One Key Access/RESET  
Giữ 1 giây: Bật One Key Access.  
Giữ 6 giây: Khôi phục Thiết lập  
Mặc định.

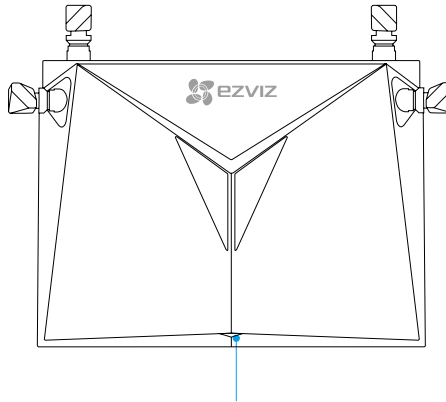
## Phiên bản B



Nút One Key Access/RESET  
Giữ 1 giây: Bật One Key Access  
Giữ 6 giây: Khôi phục Thiết lập Mặc định

Cổng WAN  
Dành cho truy cập Internet

**i** \* Các thiết bị kết nối với Wi-Fi từ bộ định tuyến có thể chia sẻ tệp tin trong ổ USB hoặc ổ cứng HDD di động được cắm vào cổng USB trên bộ định tuyến.



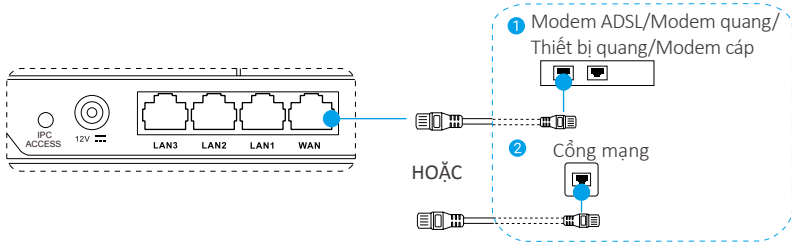
## Trạng thái đèn LED

|                      |                            |
|----------------------|----------------------------|
| Xanh lá ổn định      | Hoạt động bình thường.     |
| Xanh da trời ổn định | Đã ngắt kết nối Internet.. |
| Nháy xanh dương      | Đã bật One Key Access.     |



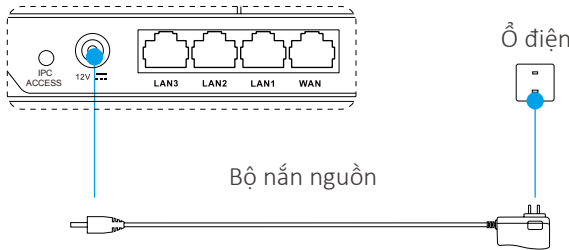
# Hệ thống dây nối

1. Kết nối cổng WAN với mạng Internet thông qua cáp mạng.



VT

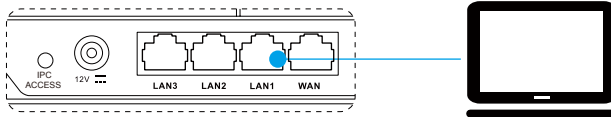
2. Cắm bộ định tuyến vào ổ điện thông qua bộ nắn điện và chờ 90 giây.



## Thiết lập

**i** Bạn có thể thiết lập thông số thông qua máy tính hoặc điện thoại di động. Ví dụ trong đây là thiết lập qua máy tính.

3. Kết nối cổng WAN và máy tính thông qua cáp mạng. Máy tính sẽ tự động nhận địa chỉ IP của bộ định tuyến.



4. Mở trình duyệt Internet (khuyến nghị sử dụng Internet Explorer 8.0 trở lên) và nhập 192.168.7.1 hoặc [wifi.ezvizlife.com](http://wifi.ezvizlife.com). Nhấn Enter để tới trang thiết lập.
5. Thiết lập thông số như mật khẩu bộ định tuyến, tên và mật khẩu Wi-Fi...

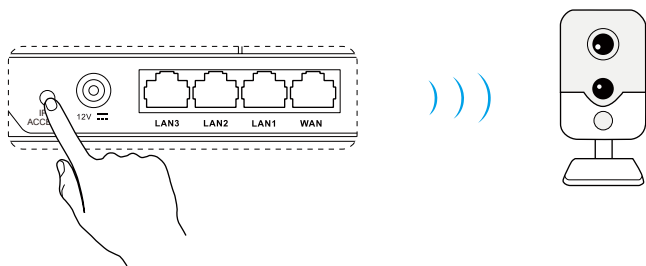
**i** Ngoài ra, bạn có thể kết nối điện thoại di động với Wi-Fi từ bộ định tuyến, mở trình duyệt trên điện thoại di động và làm theo Bước 4 và Bước 5.

## Kết nối Wi-Fi

### A. Camera EZVIZ Wi-Fi

6. Bật nguồn camera. Chờ đến khi đèn trạng thái của camera nháy Xanh dương và Đỏ hoặc chờ 2 phút.

- Ấn nút IPC ACCESS/SYNC trong vòng 1 giây để bắt đầu dò tìm camera. Sau khi kết nối, đèn trạng thái của camera sẽ chuyển sang nháy xanh dương. Bộ định tuyến sẽ thoát One Key Access sau 2 phút.

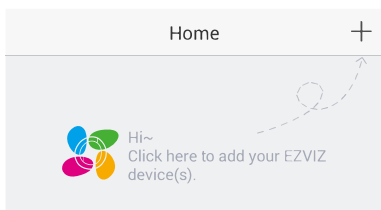


## B. Thiết bị Wi-Fi khác

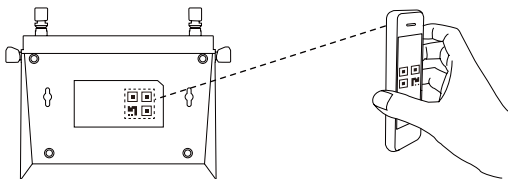
- Tìm Wi-Fi từ bộ định tuyến và kết nối Wi-Fi bằng cách nhập mật khẩu Wi-Fi mà bạn đã thiết lập trong Bước 5.

## Thêm vào Tài khoản EZVIZ

- Đối với người dùng lần đầu, tải về ứng dụng EZVIZ trong điện thoại Android hoặc iPhone của bạn. Đăng ký tài khoản EZVIZ. Đối với người dùng đã đăng ký, mở Ứng dụng EZVIZ và đăng nhập.
- Thêm camera bằng cách chạm vào ký hiệu (+) trên màn hình CHÍNH sau đó quét mã QR trên camera hoặc nhập số sê-ri.



- Thêm bộ định tuyến bằng cách chạm vào ký hiệu (+) ở màn hình CHÍNH, sau đó quét mã QR trên bộ định tuyến hoặc nhập số sê-ri.



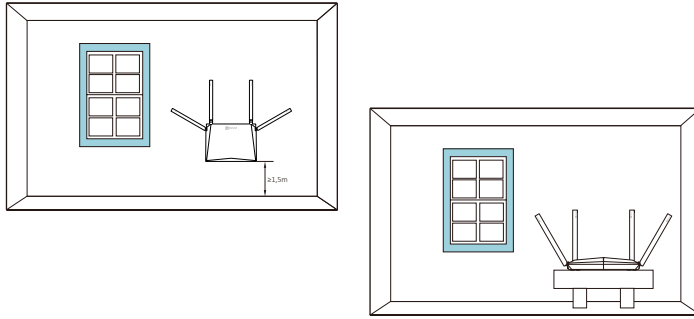
- Sau khi thêm vào tài khoản EZVIZ, chạm vào bộ định tuyến trong màn hình Chính của Ứng dụng EZVIZ để xác minh camera kết nối với bộ định tuyến.

# Phụ lục

## Đề xuất vị trí đặt bộ định tuyến

Để bộ định tuyến hoạt động hiệu quả nhất, bạn có thể đặt bộ định tuyến như sau.

VT



- Khoảng cách giữa mỗi ăng-ten phải lớn hơn 6 cm.
- Đặt bộ định tuyến cách các thiết bị gia dụng xa nhất có thể.

## Wi-Fi Guard

Tới **Settings (Thiết lập) > Advanced Settings (Thiết lập Nâng cao) > Wi-Fi Guard** để bật.

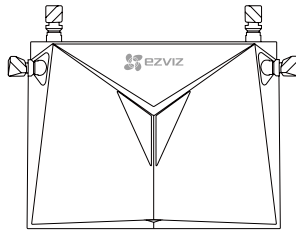
Bật Wi-Fi Guard để đảm bảo bảo mật cho Wi-Fi. Sau khi bật, bạn chỉ có thể kết nối thiết bị với Wi-Fi trong vòng 2 phút sau khi ấn nút **IPC ACCESS/SYNC**.

## One Key Access

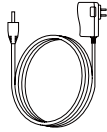
- Đối với camera EZVIZ, xem Bước 6 và Bước 7.
- Đối với các thiết bị hỗ trợ chức năng WPS:
  1. Tìm kiếm Wi-Fi, nhấp hoặc ấn nút WPS trên giao diện của thiết bị hoặc trên thân máy.
  2. Ấn nút **IPC ACCESS/SYNC** trên bộ định tuyến trong vòng 1 giây để kết nối Wi-Fi.

# ข้อมูลพื้นฐาน

สิ่งที่บรรจุอยู่ในกล่อง



เราเตอร์ (x1)



อะแดปเตอร์จ่ายไฟ (x1)

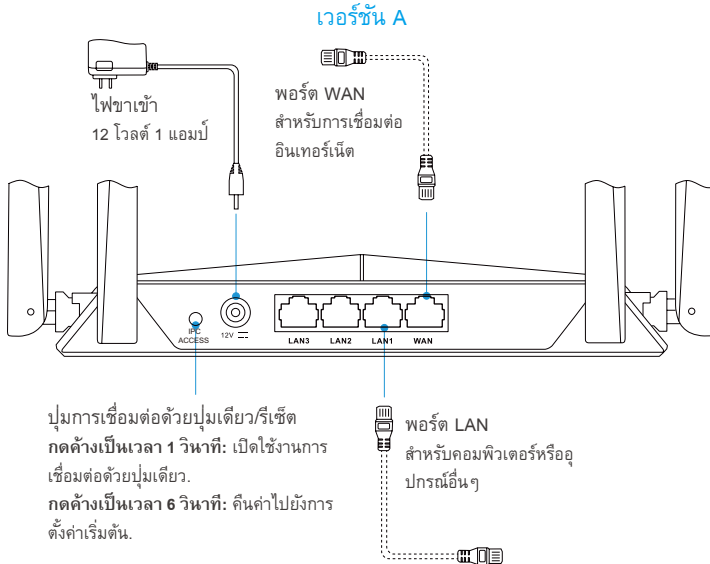


คู่มือการเริ่มใช้งานอย่างรวดเร็ว (x1)

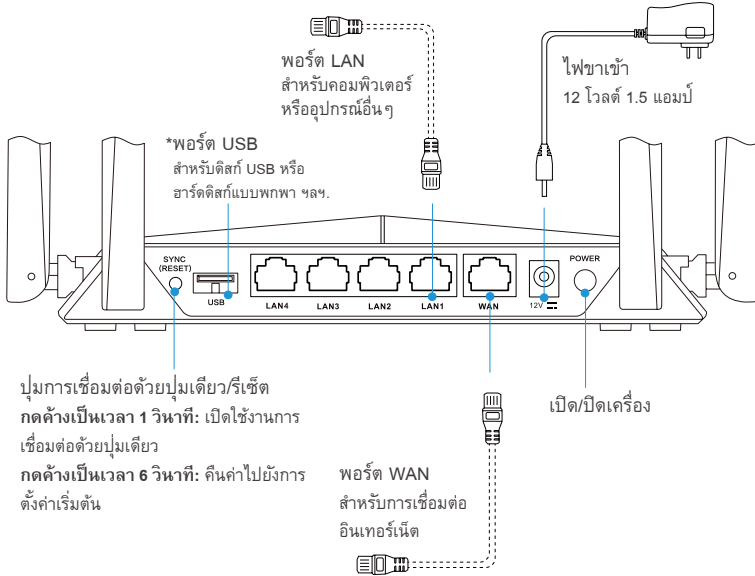


รายการสิ่งของที่มีอยู่จะขึ้นอยู่กับผลิตภัณฑ์จริง.

## ภาพรวมของแผงหลัง



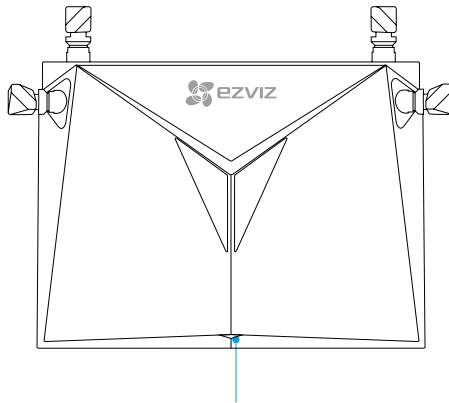
## เวอร์ชัน B



THAI



\* อุปกรณ์ที่เชื่อมต่อจากเราเตอร์ไปยัง Wi-Fi สามารถแชร์ไฟล์ในดิสก์ USB หรือฮาร์ดดิสก์แบบพกพาที่เสียบเข้ากับพอร์ต USB ของเราเตอร์.

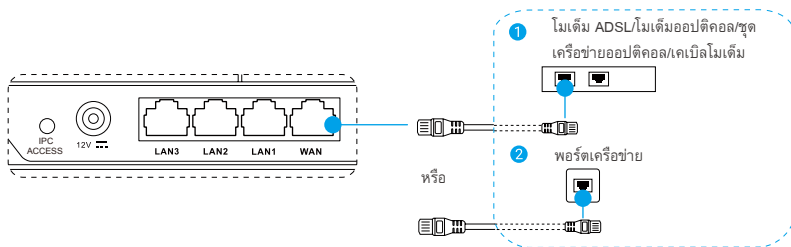


### สถานะของไฟแสดงสถานะการทำงาน

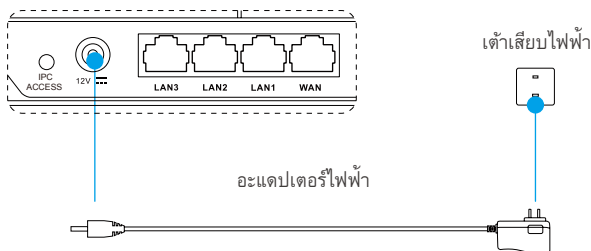
- |                         |                                      |
|-------------------------|--------------------------------------|
| สัญญาณไฟสีเขียวคงที่    | ทำงานปกติ.                           |
| ไฟสีน้ำเงินคงที่        | ไม่ได้เชื่อมต่ออินเทอร์เน็ต..        |
| สัญญาณไฟสีน้ำเงินกะพริบ | เปิดใช้งานการเชื่อมต่อด้วยปุ่มเดียว. |

## การเชื่อมต่อสาย

1. เชื่อมต่อพอร์ต WAN กับอินเทอร์เน็ตผ่านสายเครือข่าย.



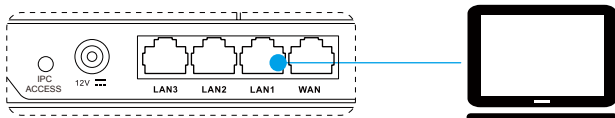
2. เชื่อมต่อเราเตอร์ของคุณเข้ากับเต้าเสียบไฟฟ้าผ่านอะแดปเตอร์จ่ายไฟ และรอเป็นเวลา 90 วินาที.



## การกำหนดค่า

**i** คุณสามารถกำหนดค่าตัวแปรต่างๆ ผ่านคอมพิวเตอร์หรือโทรศัพท์มือถือ. เราจะใช้การกำหนดค่าผ่านทางคอมพิวเตอร์เป็นตัวอย่าง.

3. เชื่อมต่อพอร์ต LAN และคอมพิวเตอร์ด้วยสายเครือข่าย. คอมพิวเตอร์จะได้รับที่อยู่ IP ของเราเตอร์โดยอัตโนมัติ.



4. เปิดอินเทอร์เน็ตเบราว์เซอร์ (แนะนำให้ใช้ Internet Explorer 8.0 และเวอร์ชันใหม่กว่า) และป้อน 192.168.7.1 หรือ [wifi.ezvizlife.com](http://wifi.ezvizlife.com). กดปุ่ม Enter (ตกลง) เพื่อไปยังหน้าการกำหนดค่า.
5. ตั้งค่าตัวแปรต่างๆ เช่น รหัสผ่านเราเตอร์ ชื่อและรหัสผ่าน Wi-Fi ฯลฯ.

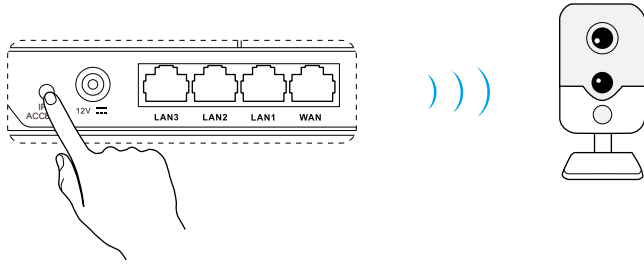
**i** คุณยังสามารถเชื่อมต่อโทรศัพท์มือถือของคุณเข้ากับสัญญาณ Wi-Fi จากเราเตอร์ได้ โดยเปิดเบราว์เซอร์ในโทรศัพท์มือถือ แล้วทำตามขั้นตอนที่ 4 และขั้นตอนที่ 5.

## การเชื่อมต่อ Wi-Fi

### A. กล้องระบบ Wi-Fi ของ EZVIZ

6. เปิดสวิตช์กล้อง รอจนกว่าไฟสถานะของกล้องจะกะพริบสลับกันระหว่างสีฟ้าและสีแดง หรือรอเป็นเวลา 2 นาที.

7. กดปุ่ม **เชื่อมต่อ/ซิงค์ IPC** เป็นเวลา 1 วินาทีเพื่อเริ่มการตรวจจับกล้องของคุณ. เมื่อเชื่อมต่อแล้ว ไฟสถานะของกล้องจะเริ่มกะพริบเป็นสีฟ้า. เราเตอร์จะออกจากโหมดการเชื่อมต่อด้วยปุ่มเดียว หลังจากผ่านไป 2 นาที.



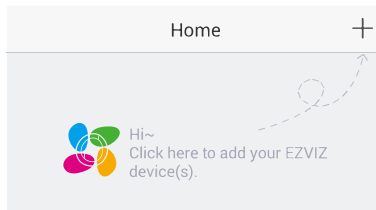
THAI

## B. อุปกรณ์ Wi-Fi อื่น ๆ

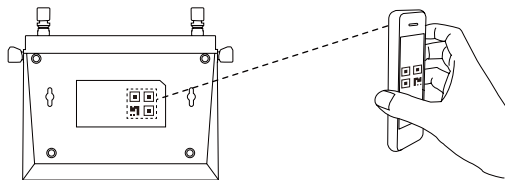
8. ค้นหาสัญญาณ Wi-Fi จากเราเตอร์และเชื่อมต่อโดยการบอกรหัสผ่าน Wi-Fi ที่คุณตั้งค่าในขั้นตอนที่ 5.

## การเพิ่มเข้าในบัญชี EZVIZ

9. สำหรับผู้ใช้งานครั้งแรก ให้ดาวน์โหลดแอป EZVIZ ในโทรศัพท์ Android หรือ iPhone ของคุณ ลงทะเบียนบัญชี EZVIZ สำหรับผู้ใช้ปัจจุบัน ให้เปิดแอป EZVIZ แล้วลงชื่อเข้าใช้.
10. เพิ่มกล้องโดยการแตะเครื่องหมาย (+) ในหน้าจอหลักแล้วจึงสแกน QR code ที่อยู่บนกล่องหรือพิมพ์หมายเลขซีเรียล



11. เพิ่มกล้องโดยการแตะเครื่องหมาย (+) ในหน้าจอหลักแล้วจึงสแกนรหัส QR ที่อยู่บนเราเตอร์หรือพิมพ์หมายเลขซีเรียล.

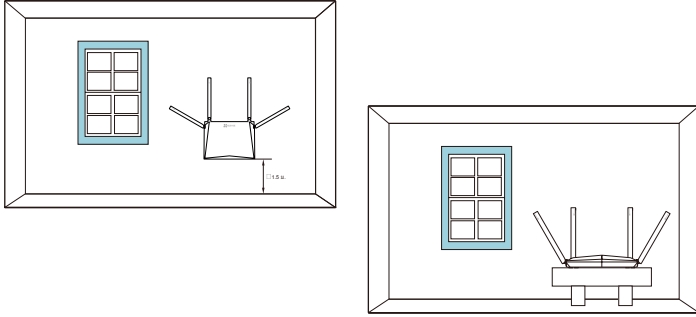


12. เมื่อเพิ่มเข้าไปยังบัญชี EZVIZ แล้ว ให้แตะที่เราเตอร์ในหน้าจอหลักของแอป EZVIZ เพื่อตรวจยืนยันกล้องที่เชื่อมต่อด้วย.

## ภาคผนวก

### ตำแหน่งของเราเตอร์ที่แนะนำ

เพื่อให้ได้ประสิทธิภาพที่ดีที่สุดที่สุดของเราเตอร์ คุณสามารถวางเราเตอร์ในลักษณะต่อไปนี้.



- ระยะห่างระหว่างเสาอากาศแต่ละต้นจะต้องมากกว่า 6 ซม.
- วางเราเตอร์ให้อยู่ห่างจากเครื่องใช้ไฟฟ้าในบ้านให้ไกลที่สุดเท่าที่เป็นไปได้.

### การป้องกัน Wi-Fi

ไปที่ **Settings** (การตั้งค่า) > **Advanced Settings** (การตั้งค่าขั้นสูง) > **Wi-Fi Guard** (การป้องกัน Wi-Fi).

เปิดใช้งาน Wi-Fi Guard (การป้องกัน Wi-Fi) เพื่อให้มันใจได้ในเรื่องความปลอดภัยเครือข่าย Wi-Fi ของคุณ. เมื่อเปิดใช้งานแล้ว คุณสามารถเชื่อมต่ออุปกรณ์เข้ากับ Wi-Fi ภายในเวลา 2 นาทีหลังจากกดปุ่ม **เชื่อมต่อ/ซิงค์ IPC** เท่านั้น.

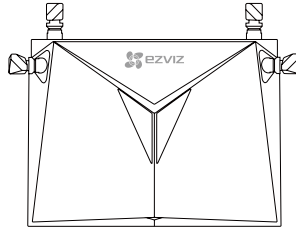
### การเชื่อมต่อด้วยปุ่มเดียว

- สำหรับกล่อง EZVIZ โปรดดูขั้นตอนที่ 6 และขั้นตอนที่ 7.
- สำหรับอุปกรณ์ที่สนับสนุนฟังก์ชัน WPS:
  1. ค้นหา Wi-Fi คลิกหรือกดปุ่ม WPS ในอินเทอร์เฟซของอุปกรณ์ หรือในตัวเรือนของอุปกรณ์.
  2. กดปุ่ม **เชื่อมต่อ/ซิงค์ IPC** ในเราเตอร์เป็นเวลา 1 วินาทีเพื่อเชื่อมต่อ Wi-Fi.

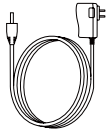


# Informasi Dasar

## Isi Kotak



Router (x1)



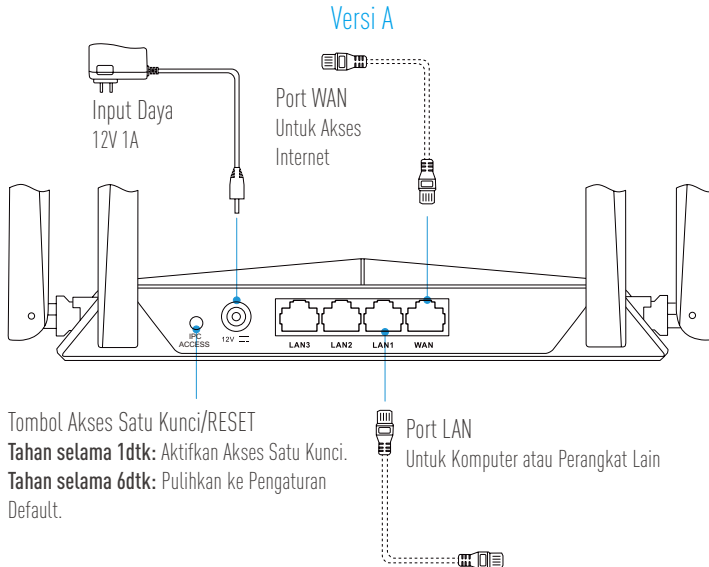
Adaptor Daya (x1)



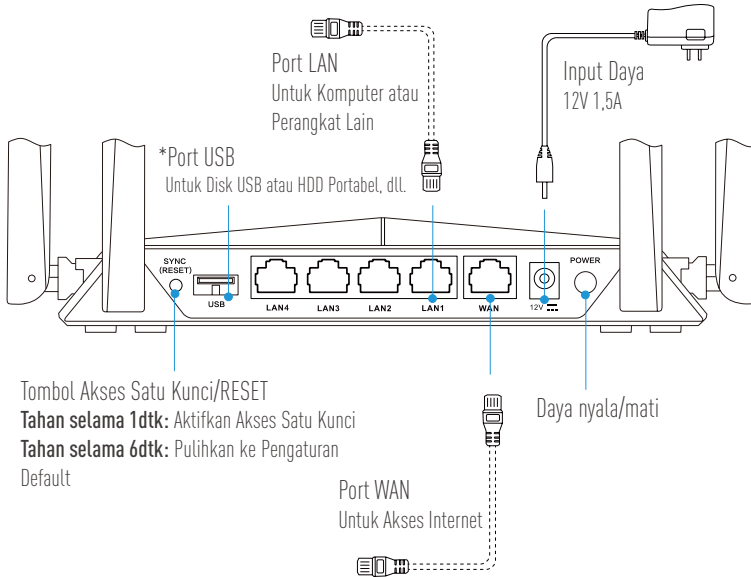
Panduan Mulai Cepat (x1)

**i** Konten sesuai dengan produk aktual.

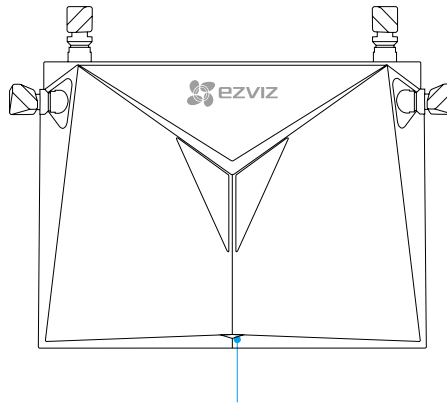
## Tinjauan Panel Belakang



## Versi B



**i** \* Perangkat yang tersambung ke Wi-Fi dari router dapat berbagi file dalam disk USB atau HDD portabel yang terpasang ke port USB pada router.

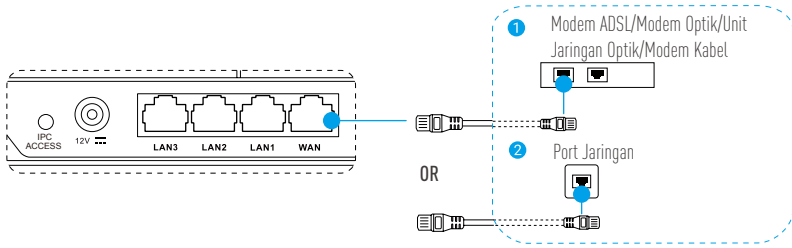


## Status Indikator LED

|               |                              |
|---------------|------------------------------|
| Hijau Tetap   | Bekerja dengan baik.         |
| Biru Tetap    | Koneksi internet terputus.   |
| Berkedip Biru | Akses Satu Kunci diaktifkan. |

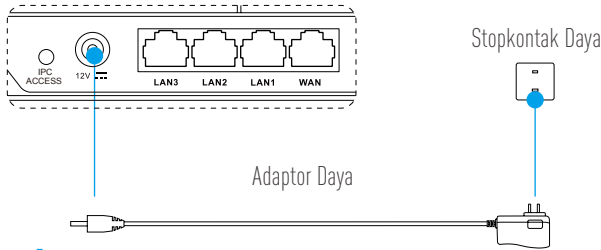
# Pemasangan Kabel

1. Hubungkan port WAN ke Internet via kabel jaringan.



ID

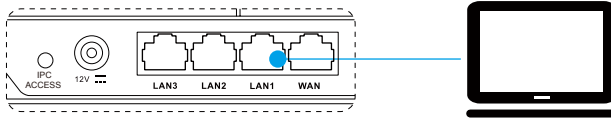
2. Hubungkan router ke stopkontak via adaptor daya dan tunggu 90 detik.



# Mengonfigurasi

**i** Anda dapat mengonfigurasi parameter lewat komputer atau ponsel. Berikut contoh konfigurasi lewat komputer.

3. Hubungkan port LAN dan komputer via kabel jaringan. Komputer akan memperoleh alamat IP router secara otomatis.



4. Buka peramban Internet (idealnya Internet Explorer 8.0 ke atas) kemudian masukkan 192.168.7.1 atau wifi.ezvizlife.com. Tekan Enter untuk membuka halaman konfigurasi.
5. Atur parameter seperti kata sandi router, nama dan kata sandi Wi-Fi, dsb.

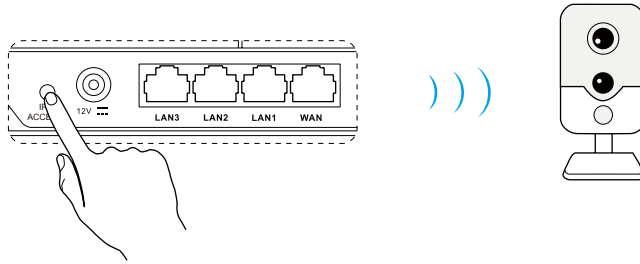
**i** Anda juga dapat menghubungkan ponsel ke Wi-Fi lewat router, membuka peramban di ponsel, dan mengikuti Langkah 4 dan 5.

# Menyambungkan Wi-Fi

## A. Kamera Wi-Fi EZVIZ

6. Nyalakan daya kamera. Tunggu sampai lampu status kamera berkedip Biru dan Merah atau tunggu selama 2 menit.

7. Tekan tombol **IPC ACCESS/SYNC** selama 1 detik untuk mulai mendeteksi kamera. Setelah kamera tersambung, lampu status kamera akan mulai berkedip biru. Router akan menutup Akses Satu Kunci setelah 2 menit.

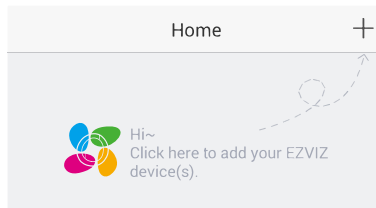


## B. Perangkat Wi-Fi Lain

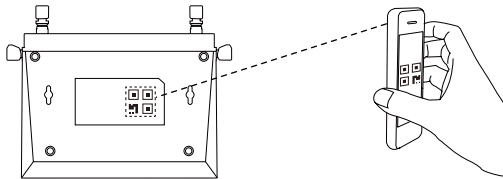
8. Cari Wi-Fi dari router lalu sambung dengan memasukkan kata sandi Wi-Fi yang telah Anda buat dalam Langkah 5.

## Menambahkan Akun EZVIZ

9. Untuk pengguna pertama kali, unduh Aplikasi EZVIZ di ponsel Android atau iPhone Anda. Daftarkan akun EZVIZ. Untuk pengguna lama, buka Aplikasi EZVIZ dan login.
10. Tambahkan kamera dengan mengetuk tanda (+) di layar UTAMA kemudian pindai kode QR pada kamera atau ketikkan nomor serinya.



11. Tambahkan router dengan mengetuk tanda (+) pada layar BERANDA kemudian pindai kode QR pada router atau ketik nomor serinya.

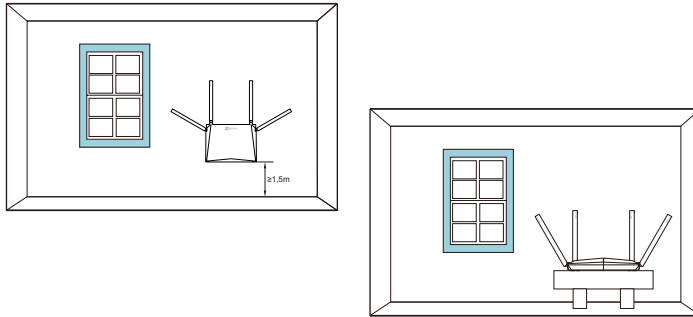


12. Setelah ditambahkan ke akun EZVIZ, ketuk router pada layar Beranda Aplikasi EZVIZ untuk memverifikasi kamera yang sudah ditautkan ke router tersebut.

# Lampiran

## Posisi Router yang Direkomendasikan

Untuk performa terbaik router, Anda dapat menempatkan router seperti di bawah.



ID



- Jarak antarantena sebaiknya di atas 6 cm.
- Sebisa mungkin, jauhkan router dari peralatan rumah tangga.

## Wi-Fi Guard (Proteksi Wi-Fi)

Buka **Settings (Pengaturan) > Advanced Settings (Pengaturan Lanjut) > Wi-Fi Guard (Proteksi Wi-Fi)** untuk mengaktifkannya.

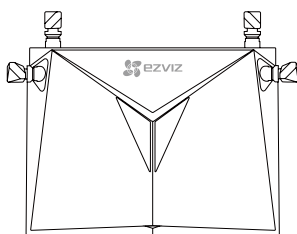
Aktifkan Proteksi Wi-Fi untuk memastikan keamanan Wi-Fi Anda. Setelah fungsi ini diaktifkan, Anda hanya dapat menyambungkan perangkat ke Wi-Fi 2 menit setelah menekan tombol **IPC ACCESS/SYNC**.

## One Key Access (Akses Satu Kunci)

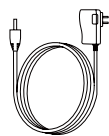
- Untuk kamera EZVIZ, lihat Langkah 6 dan 7.
- Untuk perangkat yang mendukung fungsi WPS:
  1. Cari Wi-Fi, klik atau tekan tombol WPS pada antarmuka perangkat atau bodi perangkat.
  2. Tekan tombol **IPC ACCESS/SYNC** pada router selama 1 detik untuk menyambungkan Wi-Fi.

# 基本資訊

## 包裝盒內容



路由器 (x1)



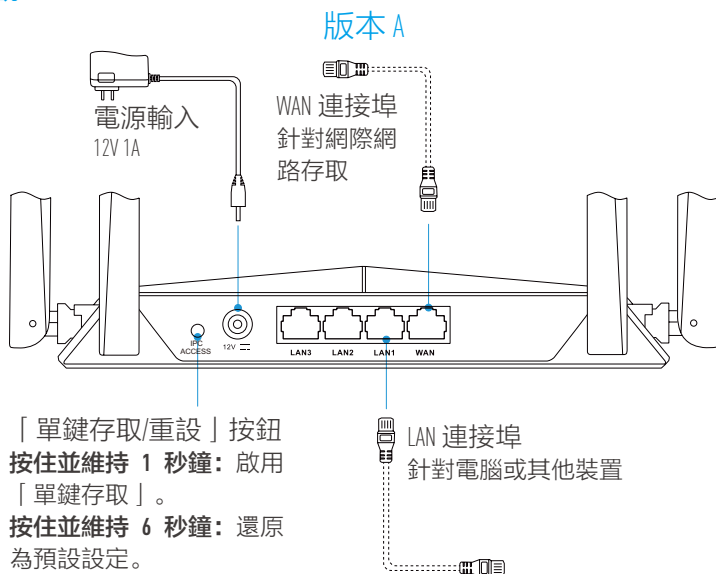
電源變壓器 (x1)



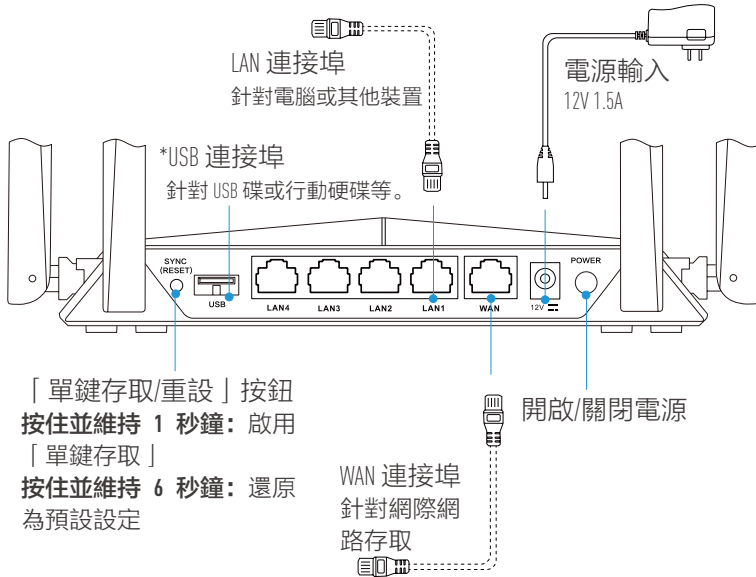
快速入門手冊 (x1)

**i** 內容物視實際產品而定。

## 背板概觀



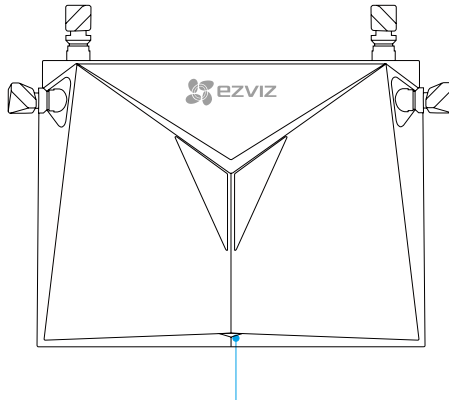
## 版本 B



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\* 透過路由器將裝置連線至 Wi-Fi，即可在插入至路由器 USB 連接埠的 USB 碟或行動硬碟中分享檔案。

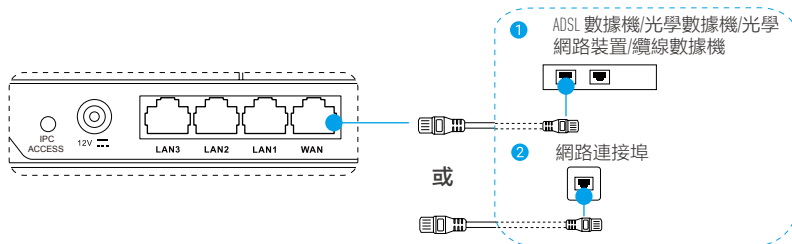


## LED 指示燈狀態

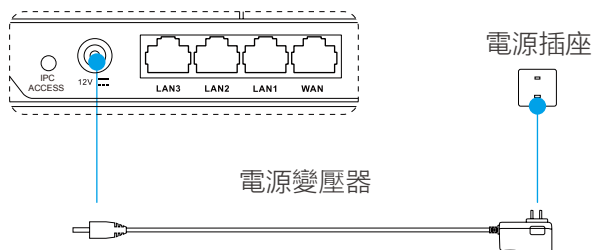
- |      |             |
|------|-------------|
| 恆亮綠燈 | 作業正常。       |
| 恆亮藍色 | 網際網路連線中斷... |
| 閃藍燈  | 啟用「單鍵存取」。   |

# 配線

1. 透過網路線將 WAN 連接埠連接至網際網路。



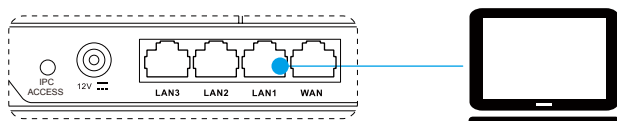
2. 透過電源變壓器將路由器連接至電源插座，然後靜待 90 秒。



## 正在設定

**i** 您可透過電腦或手機來設定參數。以下採用電腦設定做為示例。

3. 透過網路線連接 LAN 連接埠和電腦。電腦會自動取得路由器的 IP 位址。



4. 開啟網際網路瀏覽器 (建議使用 Internet Explorer 8.0 和以上版本)，並輸入 192.168.7.1 或 [wifi.ezvizlife.com](http://wifi.ezvizlife.com)。按下 Enter 進入設定頁面。
5. 設定諸如路由器密碼、Wi-Fi 名稱和密碼等參數。

**i** 您也可以透過路由器將手機連線至 Wi-Fi，請在手機中開啟瀏覽器，然後依照 [步驟 4] 和 [步驟 5] 操作。

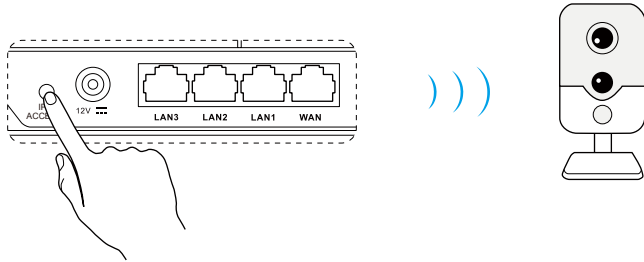
## Wi-Fi 連線

### A. EZVIZ Wi-Fi 攝影機

6. 開啟攝影機電源。靜待攝影機狀態指示燈交替亮起「藍燈」和「紅燈」，或是靜待 2 分鐘。



7. 按下「IPC 存取/同步」按鈕並持續 1 秒鐘，以開始偵測攝影機。連線後，攝影機狀態指示燈即會開始閃爍藍燈。路由器會在 2 分鐘後離開「單鍵存取」。



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## B. 其他 Wi-Fi 裝置

8. 透過路由器尋找 Wi-Fi，然後輸入在「步驟 5」中設定的 Wi-Fi 密碼連線至 Wi-Fi。

## 加入 EZVIZ 帳戶

低功率電波輻射性電機管理辦法

第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

i

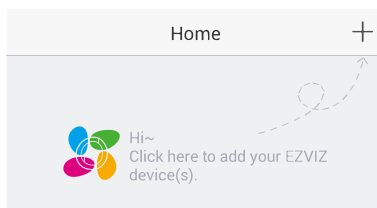
第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

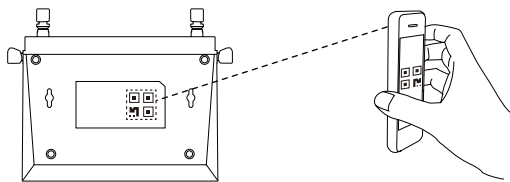
前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之擾。

9. 若是第一次使用，請在 Android 手機或 iPhone 中下載 EZVIZ 應用程式。註冊 EZVIZ 帳戶。針對現有使用者，開啟「EZVIZ 應用程式」並登入。
10. 加入攝影機時，輕觸主畫面中的「+」符號並掃描攝影機上的 QR 碼或輸入其序號。



11. 在主畫面中輕觸 (+) 號以新增路由器，然後掃描路由器上的 QR 碼或輸入其序號。

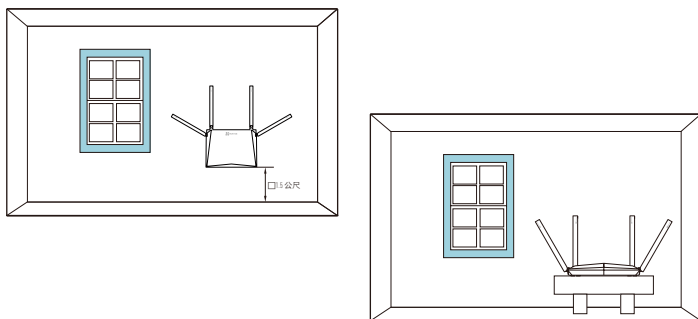


12. 新增至 EZVIZ 帳戶後，在 [ EZVIZ 應用程式 ] 主畫面中輕觸路由器，確認攝影機已連接至路由器。

## 附錄

### 路由器建議擺放位置

為了使路由器達到最佳效能，您可按以下指引擺放路由器。



- i** • 每個天線之間的距離不應超過 6 公分。
- 盡可能讓路由器遠離家電設備。

### Wi-Fi 保護

進入 [ **Settings (設定)** ] > [ **Advanced Settings (進階設定)** ] > [ **Wi-Fi Guard (Wi-Fi 保護)** ] 將其啟用。

啟用 [ **Wi-Fi Guard (Wi-Fi 保護)** ] 以確保 Wi-Fi 安全性。若啟用此功能，則您必須在按下 [ **IPC 存取/同步** ] 按鈕後 2 分鐘內，將裝置連線至 Wi-Fi。

### 單鍵存取

- 針對 EZVIZ 攝影機，請參閱 [ 步驟 6 ] 和 [ 步驟 7 ] 。
- 針對支援 WPS 功能的裝置：
  1. 搜尋 Wi-Fi，在裝置介面或裝置機身中按一下或按下 [ **WPS** ] 按鈕。
  2. 按下路由器的 [ **IPC 存取/同步** ] 按鈕並持續 1 秒鐘，以連線至 Wi-Fi。

## LIMITED WARRANTY

Thank you for purchasing EZVIZ products. This limited warranty gives you, the original purchaser of the EZVIZ product, specific legal rights. You may also have other legal rights that vary by state, province or jurisdiction. The disclaimers, exclusions, and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law. No distributor, reseller, agent, or employee is authorized to make any modification, extension, or addition to this limited warranty.

Your EZVIZ product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by emailing us at [support@ezvizlife.com](mailto:support@ezvizlife.com).

For any defective EZVIZ products under warranty, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("the Company") will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functional equivalent product; (iii) or refund the original purchase price, provided you provide the original purchase receipt or copy, brief explanation of the defect, and return the product in its original packaging. At the sole discretion of the Company, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the postal cost, insurance and any other incidental charges incurred by you in returning the product.

Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this limited warranty. Any product that has either been repaired or replaced under this limited warranty will be covered by the terms of this limited warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided.
- For any malfunction, defect or failure caused by or resulting from the evidence of impact, mishandling, tampering, use contrary to the applicable instruction manual, incorrect power line voltage, accident, loss, theft, fire, flood or other Acts of God, shipping damage or damage resulting from repairs performed by unauthorized personnel.
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product.
- Cosmetic damage, including but not limited to scratches, dents and broken plastic on ports.
- Any software, even if packaged or sold with EZVIZ hardware.
- For any other damages free from defects in material or workmanship.
- Routine cleaning, normal cosmetic and mechanical wear and tear.

Please do not hesitate to contact your seller, or send e-mails to us [support@ezvizlife.com](mailto:support@ezvizlife.com), with any questions.

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다음과 같은 경우 이 보증은 적용되지 않으며 효력이 없습니다.

- 보증 기간이 지난 후 보증을 청구하거나 제품 구매 증빙을 제출하지 않는 경우.
- 충격, 취급 부주의, 조작, 사용 설명서의 지침을 위반하는 사용, 잘못된 전압 연결, 사고, 분실, 도난, 화재, 홍수 등의 기타 천재지변, 운송 관련 손상 또는 허가 받지 않은 사람에 의한 수리로 발생한 손상으로 인해 오작동, 결함 또는 고장이 발생한 경우.
- 배터리 등의 소모성 부품 등 정상적인 제품 노후로 인해 오작동이 발생한 경우.
- 굽힘, 흠집, 플라스틱 깨짐 및 이에 국한하지 않고 외관이 손상된 경우.
- 제품에 포함되었거나 EZVIZ 하드웨어와 함께 판매된 소프트웨어가 손상된 경우.
- 기타 원자재 또는 제조상의 결함과 무관한 손상에 해당하는 경우.
- 일상적인 청소, 일반적인 외관 및 기계적인 마모에 해당하는 경우.

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## BAO HÀNH CÓ GIỚI HẠN

Cảm ơn quý vị đã mua sản phẩm EZVIZ. Gói bảo hành có giới hạn này cho phép quý vị, với tư cách là người mua ban đầu của sản phẩm EZVIZ, được hưởng các quyền hợp pháp cụ thể. Quý vị cũng được hưởng các quyền hợp pháp khác tùy theo tiểu bang, tỉnh hoặc khu vực có quyền tài phán. Các tuyên bố miễn trừ, trường hợp loại trừ và giới hạn trách nhiệm thuộc gói bảo hành này sẽ không được áp dụng trong phạm vi mà luật pháp hiện hành nghiêm cấm. Không nhà phân phối, nhà bán lẻ, đại lý hay nhân viên nào được phép có bất kỳ sự điều chỉnh, mở rộng hoặc bổ sung nào đối với gói bảo hành có giới hạn này.

Sản phẩm EZVIZ của quý vị được bảo hành trong thời hạn một (1) năm kể từ ngày mua cho các khuyết về vật liệu và chế tác hoặc trong thời hạn dài hơn luật pháp của quốc gia hoặc tiểu bang nơi sản phẩm này được bán có thể quy định, khi sản phẩm được sử dụng bình thường theo sách hướng dẫn sử dụng.

Quý vị có thể yêu cầu dịch vụ bảo hành bằng cách gửi email cho chúng tôi theo địa chỉ support@ezvizlife.com.

Đối với bất kỳ sản phẩm EZVIZ lỗi nào được bảo hành, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. (“Công ty”), tùy theo lựa chọn của mình, sẽ (i) sửa chữa hoặc thay thế miễn phí sản phẩm của quý vị; (ii) đổi sản phẩm của quý vị bằng một sản phẩm có chức năng tương đương; (iii) hoặc hoàn trả lại tiền mua ban đầu, với điều kiện quý vị cung cấp bản gốc hoặc bản sao biên lai mua hàng, giải thích văn tắt hư hỏng và hoàn trả sản phẩm trong bao bì đóng gói ban đầu của sản phẩm. Gói toàn quyền quyết định của Công ty, việc sửa chữa hoặc thay thế có thể sử dụng sản phẩm hoặc linh kiện mới hoặc tân trang. Gói bảo hành này không bao gồm bưu phí, bảo hiểm hay bất kỳ chi phí ngẫu nhiên nào khác mà quý vị phải chịu trong quá trình gửi trả lại sản phẩm.

Trừ khi luật pháp hiện hành có quy định cấm, đây là biện pháp khắc phục duy nhất và dành riêng mà quý vị được sử dụng cho trường hợp vi phạm gói bảo hành này. Bất kỳ sản phẩm nào đã được sửa chữa hoặc thay thế theo gói bảo hành có giới hạn này sẽ tiếp tục được bảo hành theo các điều khoản của gói bảo hành này thêm chín mươi (90) ngày kể từ ngày giao lại sản phẩm sửa chữa hoặc thay thế hoặc trong thời gian bảo hành còn lại.

Gói bảo hành này sẽ không áp dụng và trở nên vô hiệu:

- Nếu yêu cầu bảo hành được đưa ra ngoài thời hạn bảo hành hoặc nếu không cung cấp được bằng chứng mua hàng.
- Đối với lỗi hoạt động, khiếm khuyết hay hỏng hóc bất kỳ gây ra bởi hoặc phát sinh mà bằng chứng cho thấy là do va đập, bảo quản không tốt, tự ý can thiệp, sử dụng trái với sách hướng dẫn áp dụng cho sản phẩm, điện áp nguồn không đúng, tai nạn, thất lạc, trộm cắp, hỏa hoạn, lũ lụt hoặc thiên tai, hư hỏng khi chuyển phát hoặc hư hỏng do việc sửa chữa của người không được ủy quyền thực hiện.
- Đối với bất kỳ bộ phận tiêu hao nào như pin, trong đó lỗi là do sự già hóa thông thường của sản phẩm.
- Hư hỏng ngoại quan, bao gồm nhưng không giới hạn ở các vết trầy xước, vết lõm và nhựa gãy, vỡ trên các cổng của thiết bị.
- Bất kỳ phần mềm nào, cho dù được đóng gói hoặc bán kèm theo phần cứng của EZVIZ.
- Đối với các trường hợp hư hỏng khác không phải do các khiếm khuyết về vật liệu hoặc chế tác.
- Vệ sinh thường kỳ, hao mòn và hư hỏng cơ học và ngoại quan thông thường.

Vui lòng liên hệ với bên bán hàng của quý vị hoặc gửi email cho chúng tôi theo địa chỉ support@ezvizlife.com, nếu quý vị có bất kỳ thắc mắc nào.

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### การรับประกันแบบจำกัด

ขอขอบคุณสำหรับการซื้อผลิตภัณฑ์ EZVIZ การรับประกันแบบจำกัดนี้จะช่วยให้อุปกรณ์ของคุณได้รับการดูแลจากผู้ผลิต EZVIZ

มีสิทธิตามกฎหมายที่กำหนดเฉพาะ นอกจากนี้คุณยังมีสิทธิตามกฎหมายอื่น ๆ ที่แตกต่างกันไปในแต่ละรัฐ จังหวัดหรือเขตอำนาจกฎหมาย การละเมิดสิทธิ การยกเว้นและข้อจำกัดความรับผิดชอบการรับประกันแบบจำกัดนี้จะนำไปใช้กับขอบเขตต้องห้ามตามกฎหมายที่ใช้บังคับ ไม่มีผู้จำหน่าย ผู้ค้าปลีก

ตัวแทนหรือลูกค้าจ้างรายใดเป็นผู้จำหน่ายที่จะทำการปรับปรอง ซ่อมแซมหรือเพิ่มเติมใดๆ นอกเหนือจากการรับประกันแบบจำกัดนี้

ผลิตภัณฑ์ EZVIZ ของคุณมีการรับประกันเป็นระยะเวลาหนึ่ง (1) ปีนับจากวันที่ซื้อครอบคลุมข้อบกพร่องในวัสดุและฟังก์ชันการติดตั้ง หรือในระยะเวลาที่นานกว่าตามที่กำหนดไว้ในกฎหมายในประเทศหรือรัฐที่ผลิตภัณฑ์นี้มีจำหน่าย เมื่อใช้งานตามปกติ สอดคล้องกับคู่มือการใช้งาน

คุณสามารถขอใช้บริการการรับประกัน โดยการส่งอีเมลหาเราที่ support@ezvizlife.com

สำหรับผลิตภัณฑ์ EZVIZ ที่มีข้อบกพร่องใดๆ ภายใต้การรับประกัน, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. (“บริษัท”)

จะ, เป็นผู้เลือกในการ, (i) ซ่อมแซมหรือเปลี่ยนผลิตภัณฑ์ของคุณโดยไม่เสียค่าใช้จ่าย (ii) แลกเปลี่ยนผลิตภัณฑ์ของคุณด้วยผลิตภัณฑ์เทียบเท่า; (iii)

หรือคืนเงินตามราคาซื้อเดิม ที่คุณแสดงในใบเสร็จรับเงินต้นฉบับหรือสำเนา คำอธิบายสั้นๆ ของข้อบกพร่องและส่งกลับผลิตภัณฑ์ในบรรจุภัณฑ์เดิม

ถือเป็นดุลยพินิจของบริษัท การซ่อมแซมหรือเปลี่ยนทดแทนอาจจะทำกับผลิตภัณฑ์ใหม่หรือผลิตภัณฑ์หรือส่วนประกอบที่ได้รับการปรับปรุงแก้ไข

การรับประกันนี้จะไม่ครอบคลุมถึงค่าส่งทางไปรษณีย์ ค่าประกันภัยและค่าใช้จ่ายอื่นๆ ที่เกิดขึ้นจากการที่ส่งผลิตภัณฑ์กลับ

เว้นแต่ในกรณีที่ข้อห้ามตามกฎหมายที่ใช้บังคับ นี่เป็นการยกเว้นเฉพาะคุณเพียงผู้เดียวสำหรับการละเมิดการรับประกันแบบจำกัดนี้ ผลิตภัณฑ์ใดๆ

ที่ได้รับการซ่อมแซมหรือเปลี่ยนภายใต้การรับประกันแบบจำกัดนี้ จะได้รับการคุ้มครองตามเงื่อนไขของการรับประกันแบบจำกัดนี้ได้อีกต่อไปเป็นเวลาเก้าสิบ (90)

วันนับจากวันที่ส่งมอบหรือระยะเวลาที่เหลือนในการรับประกันเดิม

การรับประกันนี้จะใช้ไม่ได้และถือเป็นโมฆะ:

- หากการเคลมประกันเกิดขึ้นนอกระยะเวลาการรับประกันหรือไม่ได้แสดงหลักฐานการซื้อ
- สำหรับการดำเนินงานที่ผิดพลาด ข้อบกพร่องหรือความล้มเหลวใดๆ ที่เกิดจากหรือเป็นผลมาจากผลกระทบของความผิดพลาดและการแก้ไขที่ขัดแย้งกับคู่มือการใช้งาน การใช้สายไฟที่มีแรงดันไฟฟ้าที่ไม่ถูกต้อง การเกิดอุบัติเหตุ การสูญเสีย การถูกโจรกรรม ไฟไหม้ น้ำท่วมหรือการกระทำอื่นๆ จากเหตุสุดวิสัย ความเสียหายจากการจัดส่งสินค้าหรือความเสียหายที่เกิดจากการซ่อมแซมที่ดำเนินการโดยบุคคลากรที่ไม่ได้รับอนุญาต
- สำหรับวัสดุสิ้นเปลืองใดๆ เช่น แบตเตอรี่ ซึ่งมีการบกพร่องที่เกิดจากการเสื่อมสภาพตามปกติของผลิตภัณฑ์
- วิจารณ์ความเสียหายรวมถึงแต่ไม่จำกัดเฉพาะรอยขีดข่วน รอยบุบและพลาสติกในช่องต่อหิ้ง
- ซอฟต์แวร์ใดๆ แม้ว่าจากระบบรวมหรือขายร่วมกับฮาร์ดแวร์ EZVIZ
- สำหรับความเสียหายอื่นๆ ที่ปราศจากข้อบกพร่องของวัสดุหรือฝีมือช่าง
- การที่ความสะอาดตามปกติ รอยขีดข่วนและการชำรุดสึกหรอหรือฉีกขาดของกล่องใส่

หากมีข้อสงสัยใดๆ โปรดอย่าลังเลที่จะติดต่อผู้ขายของคุณหรือส่งอีเมลถึงเรา support@ezvizlife.com

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## GARANSI TERBATAS

Terima kasih telah membeli produk EZVIZ. Garansi terbatas ini kami berikan kepada Anda, pembeli asli dari produk EZVIZ, hak-hak hukum tertentu. Anda mungkin juga memiliki hak-hak hukum lainnya yang bervariasi oleh negara, propinsi atau yurisdiksi. Pelepasan tanggung jawab, pengecualian dan batasan tanggung jawab di bawah jaminan terbatas ini akan tidak berlaku sejauh dilarang oleh hukum yang berlaku. Tidak ada distributor, reseller, agen, atau karyawan yang berhak merubah, memperpanjang, atau melakukan penambahan pada garansi terbatas ini.

Produk EZVIZ Anda memiliki garansi selama satu (1) tahun dari tanggal pembelian terhadap kerusakan material dan pengerjaan, atau dalam jangka waktu lebih lama selama diperlukan menurut hukum dimana produk ini dijual, ketika digunakan secara normal menurut panduan pengguna.

Anda bisa meminta layanan garansi dengan mengirim email ke kami di [support@ezvizlife.com](mailto:support@ezvizlife.com)

Untuk produk EZVIZ yang cacat dalam masa garansi, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("Perusahaan") akan atas pilihannya (i) memperbaiki atau mengganti produk anda secara gratis; (ii) menukar produk Anda dengan produk dengan fungsi yang sejenis; (iii) atau mengembalikan dengan harga pembelian asli, dengan memberikan nota pembelian atau kopinya, penjelasan sekilas akan cacatnya, dan mengembalikan produk ke kemasan aslinya. Atas kebijakan Perusahaan, perbaikan atau penggantian bisa menggunakan produk atau komponen baru atau rekondisi. Garansi tidak termasuk biaya kirim, asuransi dan biaya tidak terduga lainnya oleh Anda saat mengembalikan produk.

Kecuali bila dilarang oleh hukum yang berlaku, inilah ketentuan tunggal dan eksklusif Anda untuk pelanggaran dari jaminan terbatas ini. Setiap produk yang baik telah diperbaiki atau diganti di bawah jaminan terbatas ini tercakup oleh ketentuan jaminan terbatas ini selama lebih dari sembilan puluh (90) hari dari tanggal pengiriman atau sisa masa garansi asli.

Garansi ini tidak berlaku dan batal:

- Jika klaim garansi dibuat di luar masa garansi atau jika bukti pembelian tersebut tidak tersedia.
- Untuk segala kerusakan, cacat atau kegagalan yang disebabkan oleh atau dihasilkan dari bukti-bukti dari benturan, kesalahan penanganan, perubahan, menggunakan bertentangan dengan panduan pengguna, kesalahan daya tegangan, kecelakaan, kehilangan, pencurian, kebakaran, banjir atau tindakan lain yang disebabkan oleh alam, pengiriman kerusakan atau kerusakan akibat dari perbaikan yang dilakukan oleh personel yang tidak sah.
- Untuk setiap bagian yang cepat masa pakainya, seperti baterai dimana kerusakan adalah karena penuaan normal produk.
- Kerusakan kosmetik, termasuk tapi tidak terbatas seperti goresan, meleuk dan plastic rusak pada port.
- Semua perangkat lunak, walaupun dalam paket atau dijual dengan perangkat keras EZVIZ.
- Untuk kerusakan lainnya yang bebas dari cacat dalam bahan atau pengerjaan.
- Pembersihan rutin, keausan karena penggunaan mekanik normal dan kosmetik.

Jika ada pertanyaan jangan ragu untuk menghubungi penjual Anda, atau kirim e-mail ke kami [support@ezvizlife.com](mailto:support@ezvizlife.com).

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## 有限保固

非常感謝您購買 EZVIZ 產品。本有限保固為身為 EZVIZ 產品原購買者的您提供明確的法律權利。針對不同州、省或轄區，您還可以享有其他的法律權利。本有限保固下的責任免除、除外和限制對於適用法律所禁止的範圍將不適用。經銷商、轉售商、代理商或員工都無權對本有限保固進行任何處理、延伸或新增。

您的 EZVIZ 產品從購買日起算一 (1) 年內針對材質和工藝保固有效，或依據本產品販售地的國家或州 / 省法律可以有更長的保固期，前提是本產品在使用上有符合使用手冊的要求。

您以寄電子郵件至 [support@ezvizlife.com](mailto:support@ezvizlife.com) 提出保固服務的請求。

有關保固範圍內任何有瑕疵的 EZVIZ 產品，杭州海康衛視數字技術股份有限公司（「本公司」）將有權選擇 (i) 免費修理或更換您的產品；(ii) 以等效功能的產品與您的產品交換；或 (iii) 退還原購買金額，但您必須提供原來的購買收據或收據副本、簡單說明缺陷狀況，並且以原來的包裝退回該產品。本公司有權單方面決定是否要以全新或翻修過的產品或零件來進行修理或更換。本保固不負擔郵遞成本、保險費、以及任何其他由於您退還產品所產生的附帶費用。

除非適用法律明列禁止，否則對於有違本有限保固的情況，這是您唯一且專屬的補救方法。對於任何已依據本有限保固修理或更換的產品，本有限保固所列條款涵蓋的保護時間從交貨日起算有九十 (90) 天，或者為剩餘的原保固期，兩者中擇一較長期者計算。

本保固不適用且無效的範圍包括：

- 申請保固索賠的時間已超出保固期，或未提供購買證明。
- 由於衝擊、處理不當、篡改、使用方法有違指導手冊、電源線電壓不正確、意外事故、遺失、失竊、火災、水災或其他天然災害 運輸損壞或未經授權之人員進行修理致使損壞所造成或導致的任何故障、缺陷或失效。
- 任何諸如電池等隨著產品正常老化導致故障的耗材零件。
- 外觀損壞，包括但不限於刮痕、凹痕及連接埠上的破裂塑材。
- 任何軟體，即使是隨著 EZVIZ 硬體一起包裝或販售的軟體也包括在內。
- 任何其他非因材質或工藝所致的損壞。
- 日常清潔、正常外觀和機械性磨損和撕裂。

若有任何問題，請直接連絡您的販售人員，或寄電子郵件給我們，我們的電子郵件是 [support@ezvizlife.com](mailto:support@ezvizlife.com)。

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