

EN

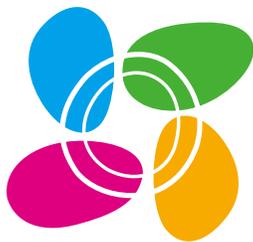
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ezviz™

X5S

Quick Start Guide

About the Documents

The documents include instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the documents is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the website (<http://www.ezvizlife.com>).

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REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. EZVIZ SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, EZVIZ WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

Regulatory Information

FCC Information

FCC compliance: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Гарантийный срок-1 год

Срок службы-3 года



Производитель:Ханжоу Хиквижн Диджитал Технолджи(Китай)

Импортер-поставщик в России: ЗАО "Хиквижн"

Импортер-поставщик в Республике Беларусь:ООО "Торговый Дом "АВАНТ-ТЕХНО"

Сайт:www.ezviz.ru

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut

fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Safety Instruction

CAUTION: THE PRODUCT IS BUILT IN A REPLACEABLE BATTERY. RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Due to the product shape and dimension, the name and address of the importer/manufacturer are printed on the package.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou Hikvision Digital Technology Co., Ltd. declares that the radio equipment type [CS-X5S-4P, CS-X5S-8P] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:

<http://www.ezvizlife.com/declaration-of-conformity>.

For more information, please visit www.ezvizlife.com

Need help? Contact us:

Phone:

USA/CAN: +1-855-693-9849

MX: +52-55-8526-1060

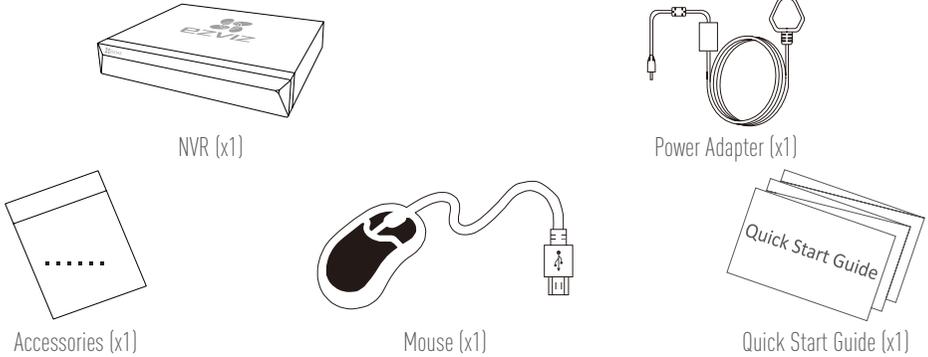
Email:

USA/CAN/MX: service@ezvizlife.com

Other countries: support@ezvizlife.com

SAVE THIS MANUAL FOR FUTURE REFERENCE

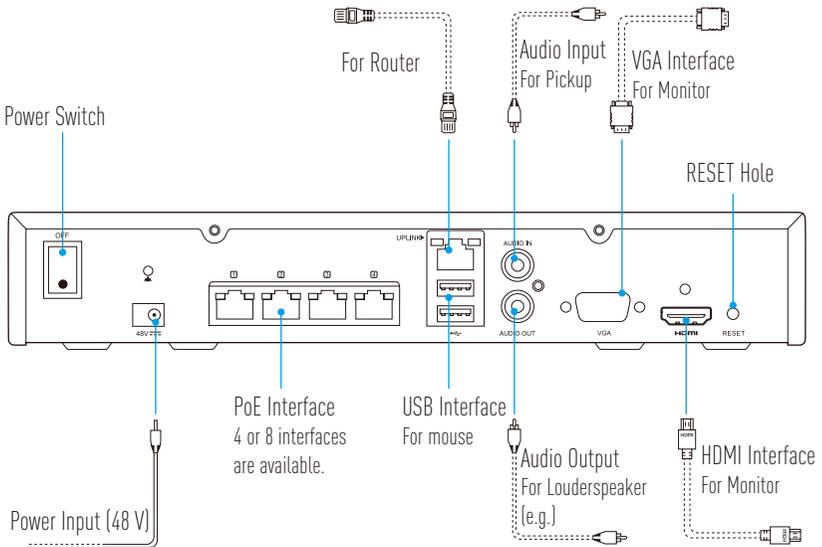
Box Contents



i For models equipped with HDDs, the accessories are not included in the box contents.

Product View

Rear Panel Overview

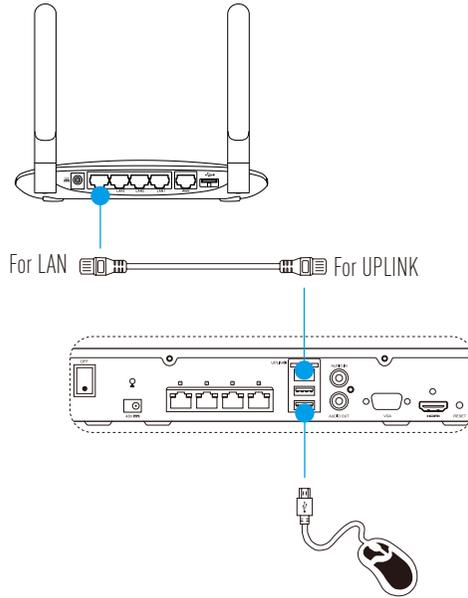


i Insert a pin and hold for 7s until the indicator flashes in red.

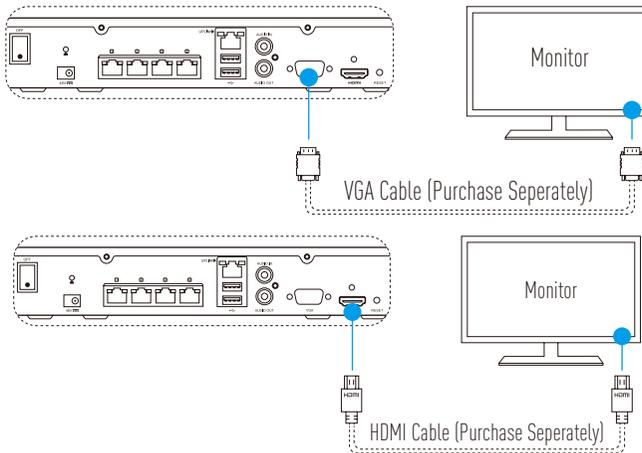
Wiring

i If you want to install HDD by yourself, refer to [Appendix](#).

1. Connect the LAN interface of NVR to that of router using network cable.
2. Connect the mouse to the USB interface of NVR.



3. Connect NVR to the Monitor using VGA or HDMI cable.

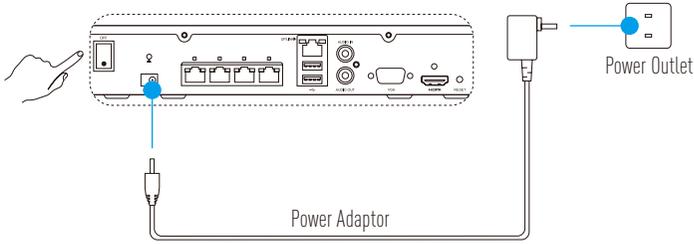


i Choose the corresponding signal source of the Monitor according to different connections.

Setup

Power on

1. Connect NVR with power outlet and turn on the power switch.



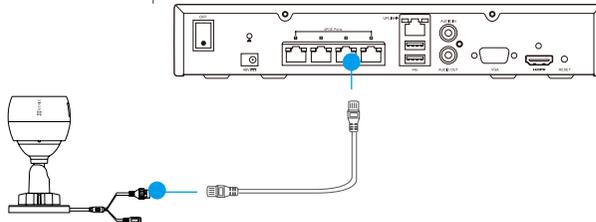
- i* Use stable power supply to avoid device exception or even damage.
2. Wait until the Wizard interface appears on the Monitor and set the password (For First Time Access).
 - i* It is recommended to set new password for better security.
3. Log into the NVR.
 - i* Administrator password is the verification code on the table of the device.
 - i* If the wizard does not appear, please check the steps above.

(Optional) Shutdown

1. In the operation interface of NVR (Monitor), go to **Shutdown** by **Menu → Shutdown** and click it.
2. Click **Yes**.
 - i* For device protection, do not power off it when it is still working.

Link to Camera

1. Connect the camera to the PoE port of the NVR.

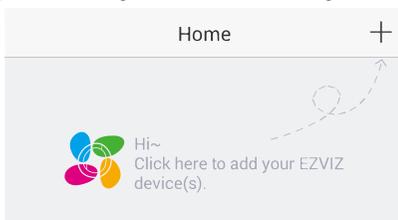


2. In the homepage, go to **Camera** by **Menu → Camera**, search and add the camera.
 - i* Restore the camera if it has been connected to other NVR before.

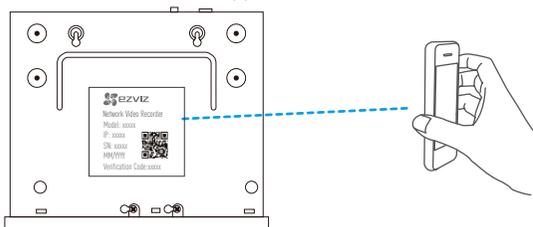
Link to EZVIZ APP

i You can add your device to EZVIZ app for more functions.

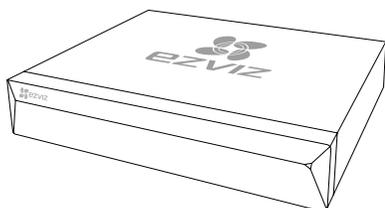
1. Download the App in your Phone (Optional).
 - Search for "EZVIZ" in the App Store/Google Play™ to download and install the app.
 - Launch the app.
 - Register an EZVIZ user account.
2. Add the NVR.
 - Log into the EZVIZ app.
 - Click "+" on the upper-right corner to go to QR code scanning interface.



- Scan the QR Code of NVR with the EZVIZ app and add it.



LED Indicator Status

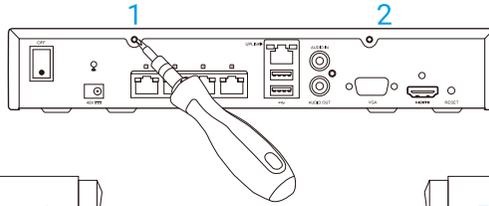


Steady Green: Working Properly
Steady Red: Device Exceptions or Alarm
Flashing Red: Restore Factory Defaults

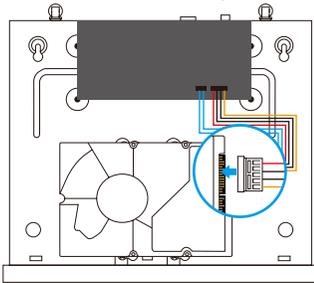
Appendix

HDD Installation

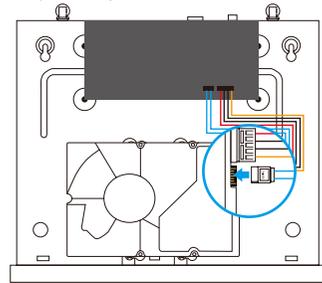
1. Loosen six screws No.1 to 6 on the back and both sides of the device to take apart the cover.



2. Connect the data cable and power cable of NVR with HDD respectively.

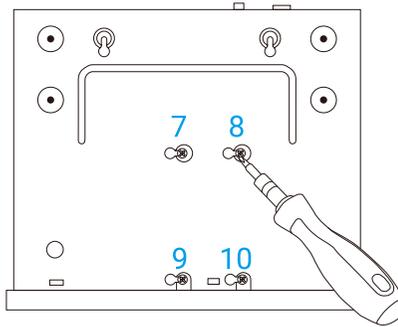


Power Interface

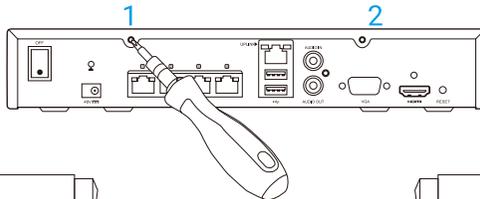


Data Interface

3. Use screws (No. 7, 8, 9, 10) to fix the HDD.



4. Re-assemble the NVR with screws (No.1 to No. 6).

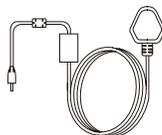


기본 정보

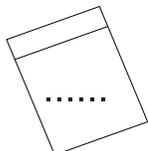
박스 내용물



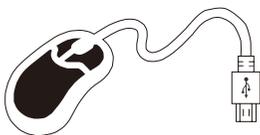
NVR (1개)



전원 어댑터 (1개)



액세서리 (1개)



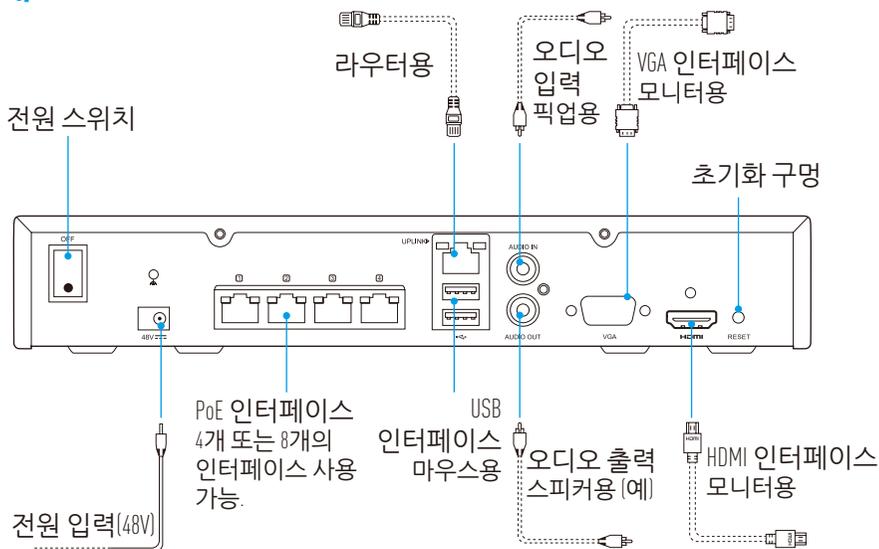
마우스 (1개)



빠른 시작 가이드(1개)

i HDD가 장착된 모델의 경우 상자 구성품에 액세서리가 포함되어 있지 않습니다.

제품 보기 뒷면 개요



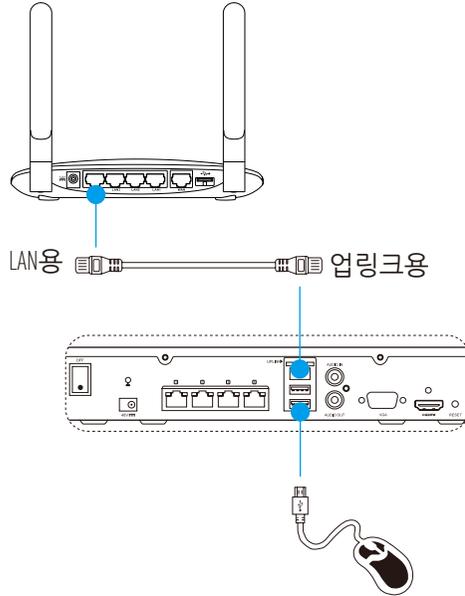
i 핀을 삽입하고 표시기가 빨간색으로 깜빡일 때까지 7초 동안 누릅니다.

배선

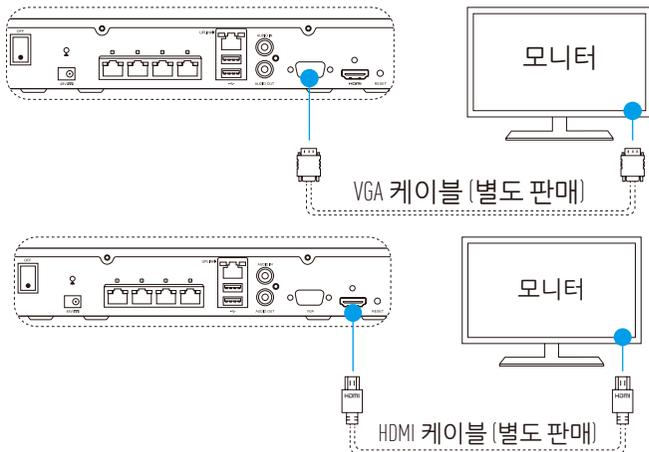
i HDD를 직접 설치하고 싶으시면 **부록**을 참조하십시오.

KO

1. 네트워크 케이블을 사용하여 NVR의 LAN 인터페이스를 라우터의 LAN 인터페이스에 연결하십시오.
2. 마우스를 NVR의 USB 인터페이스에 연결하십시오.



3. VGA 또는 HDMI 케이블을 사용하여 NVR을 모니터에 연결하십시오.

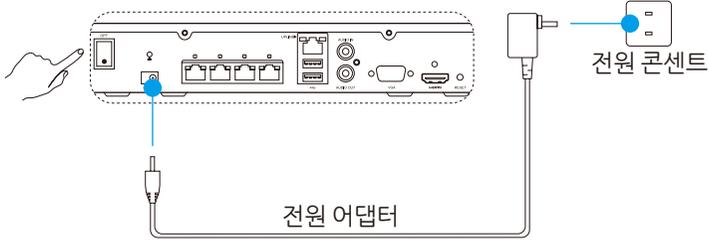


i 모니터에서 연결 케이블에 해당하는 신호 소스를 선택하십시오.

설정

전원 켜기

1. NVR을 전원 콘센트에 연결한 후 전원 스위치를 켜십시오.



- i** 장치가 비정상적으로 되거나 장치에 심한 손상이 가는 것을 방지하려면 안정적인 전원 장치를 사용하십시오.
2. 모니터에 마법사 인터페이스가 나타날 때까지 기다리고 비밀번호(최초 접속용)를 설정하십시오.
3. NVR에 로그인하십시오.

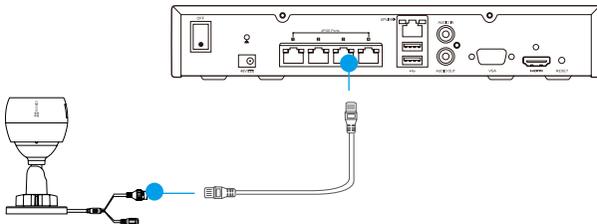
- i** • 관리자 비밀번호는 장비의 라벨에 있는 인증 코드입니다.
- 마법사가 나타나지 않으면 위의 단계를 확인해 주십시오.

(선택사항) 종료

1. NVR(모니터)의 조작 인터페이스에서 Menu(메뉴) → Shutdown(종료)의 Shutdown(종료)으로 가서 클릭하십시오.
 2. Yes(예)를 클릭하십시오.
- i** 장비를 보호하기 위해 장비가 작동 중일 때는 장비의 전원을 끄지 마십시오.

카메라 연결

1. NVR의 PoE 포트에 카메라를 연결하십시오.



2. 홈페이지에서 Menu(메뉴) → Camera(카메라)의 Camera(카메라)로 가서 카메라를 검색하고 추가하십시오.

i 카메라를 이전에 다른 NVR과 연결했었다면 해당 카메라를 복원하십시오.

EZVIZ 앱에 연결하기

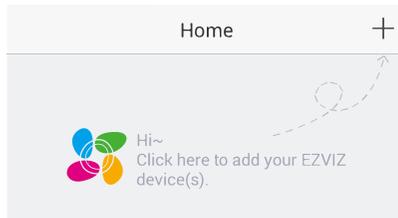
i 더 많은 기능을 사용하기 위해 장비를 EZVIZ 앱에 추가할 수 있습니다.

1. 스마트폰에서 앱을 다운로드하십시오(선택사항).

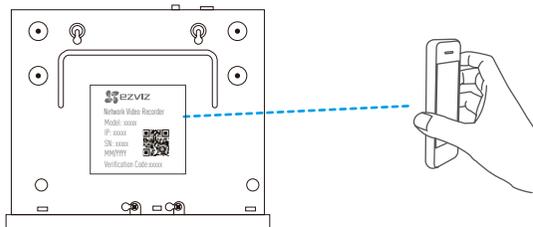
- 앱을 다운로드하고 설치하려면 앱 스토어/구글 플레이™에서 "EZVIZ"를 검색하십시오.
- 앱을 실행하십시오.
- EZVIZ 사용자 계정을 등록하십시오.

2. NVR을 추가하십시오.

- EZVIZ 앱에 로그인하십시오.
- 오른쪽 상단 구석의 "+"를 클릭하여 QR 코드를 스캔하는 인터페이스로 가십시오.



- EZVIZ 앱을 사용하여 NVR의 QR 코드를 스캔하고 추가하십시오.



LED 표시기 상태

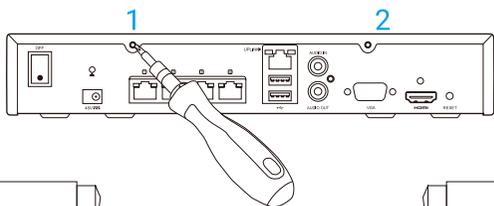


- 초록색 점등: 정상 작동 중
- 빨간색 점등: 장비 비정상 또는 알람
- 빨간색 깜빡임: 공장 기본값으로 복원

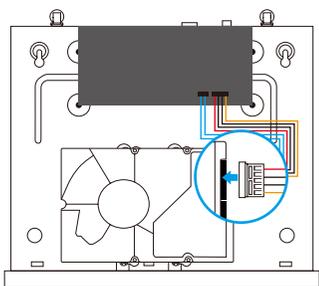
부록

HDD 설치

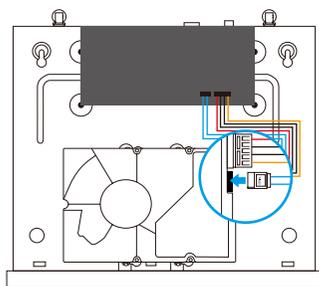
1. 장비의 뒷면과 양쪽 옆면에서 1번부터 6번까지 6개의 나사를 풀어 커버를 분리하십시오.



2. NVR의 데이터 케이블과 전원 케이블을 HDD에 각각 연결하십시오.

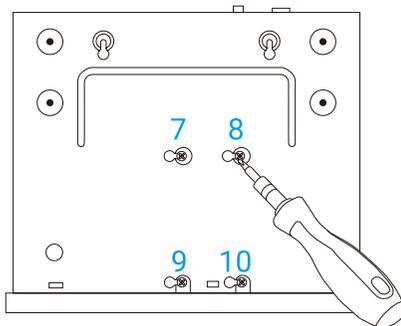


전원 인터페이스

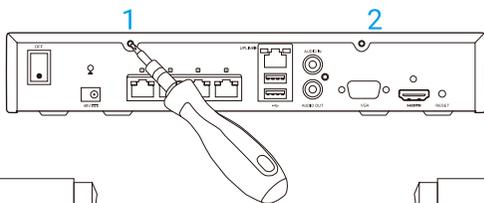


데이터 인터페이스

3. 나사(7, 8, 9, 10번)를 사용하여 HDD를 고정하십시오.

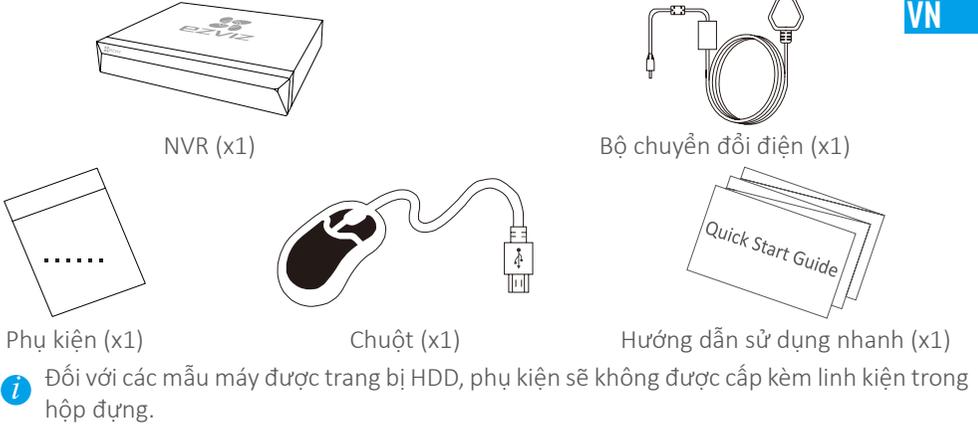


4. 나사(1번~6번)로 NVR을 다시 조립하십시오.



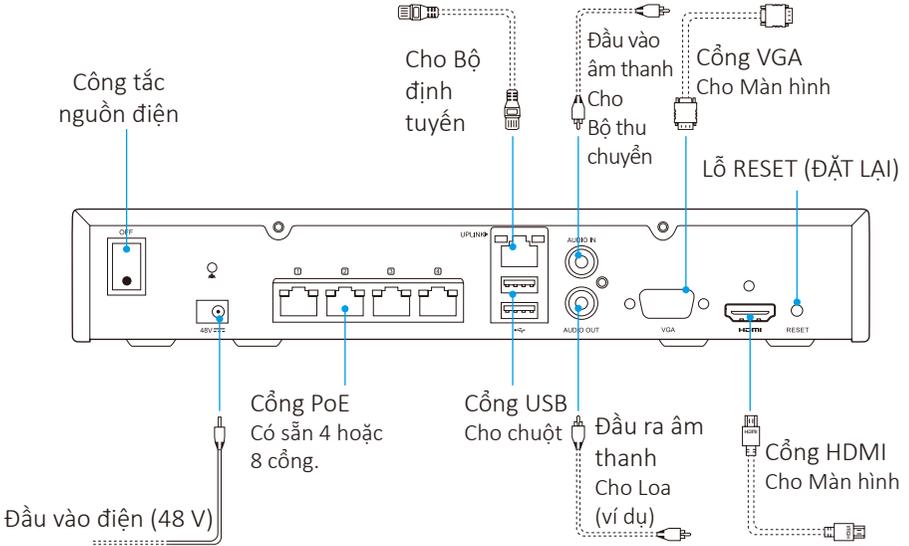
Thông tin cơ bản

Linh kiện trong hộp đựng



Xem Sản phẩm

Khái quát bảng điều khiển phía sau

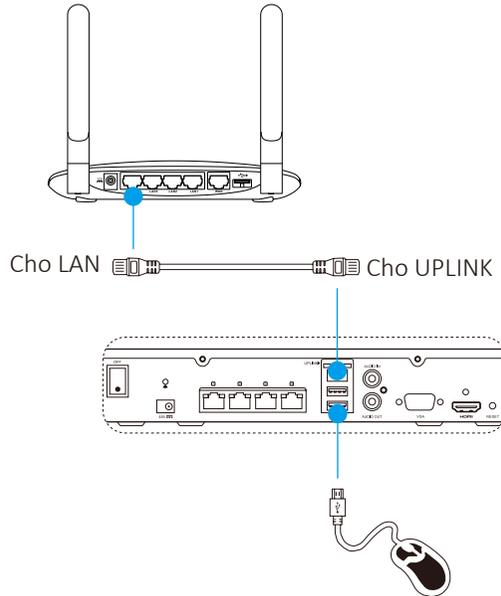


i Lắp chân cắm và giữ trong 7 giây đến khi đèn báo nhấp nháy màu đỏ.

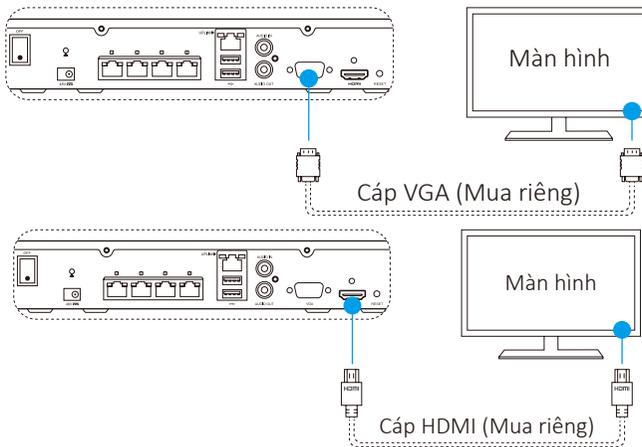
Đi dây

i Nếu bạn muốn tự cài đặt HDD, hãy tham khảo [Phụ lục](#).

1. Kết nối cổng LAN của NVR với cổng của bộ định tuyến sử dụng cáp mạng.
2. Kết nối chuột với cổng USB của NVR.



3. Kết nối NVR với Màn hình bằng cáp VGA hoặc HDMI.

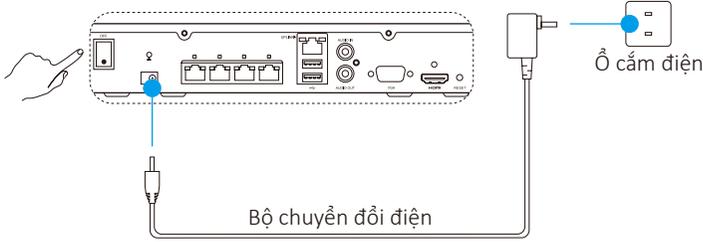


i Chọn nguồn tín hiệu tương ứng của Màn hình theo các kết nối khác nhau.

Đặt

Bật nguồn

1. Kết nối NVR với ổ cắm điện và bật công tắc nguồn điện.



i Sử dụng nguồn điện ổn định để tránh thiết bị ngoại lệ hoặc thậm chí hỏng hóc.

2. Đợi đến khi giao diện Trình hướng dẫn cài đặt xuất hiện trên Màn hình và đặt mật khẩu (Cho lần truy cập đầu tiên).

i Khuyến nghị đặt mật khẩu mới nhằm tăng cường bảo mật tốt hơn.

3. Đăng nhập vào NVR.

- i* • Mật khẩu quản trị viên là mã xác nhận trên nhãn thiết bị.
- Nếu Trình hướng dẫn cài đặt không xuất hiện, hãy kiểm tra các bước trên.

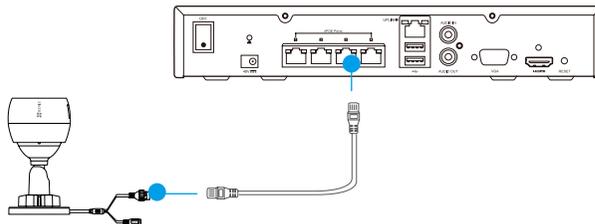
Tắt (tùy chọn)

1. Ở giao diện vận hành NVR (Màn hình), đi đến **Shutdown (Tắt)** bằng Menu → **Shutdown (Tắt)** và nhấp vào.
2. Nhấp vào **Yes (Có)**.

i Để bảo vệ thiết bị, không tắt nguồn khi thiết bị đang hoạt động.

Liên kết với Camera

1. Kết nối camera với cổng PoE của NVR.



2. Ở trang chủ, đi đến **Camera** bằng Menu → **Camera**, tìm kiếm và thêm camera.

i Khôi phục camera nếu camera đã được kết nối với NVR khác trước đó.

Liên kết với ỨNG DỤNG EZVIZ

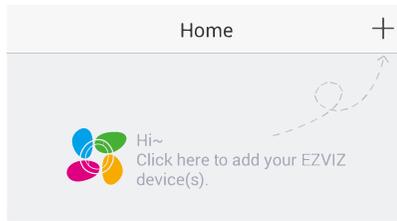
i Bạn có thể thêm thiết bị vào ứng dụng EZVIZ để bổ sung các chức năng khác.

1. Tải xuống Ứng dụng trên Điện thoại của bạn (Tùy chọn).

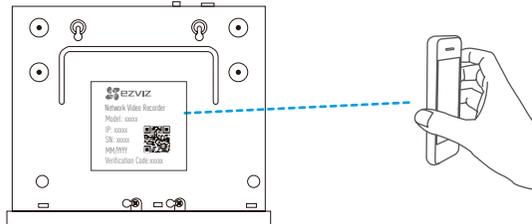
- Tìm kiếm “EZVIZ” trong App Store/Google Play™ để tải xuống và cài đặt ứng dụng.
- Khởi chạy ứng dụng.
- Đăng ký một tài khoản người dùng EZVIZ.

2. Thêm NVR.

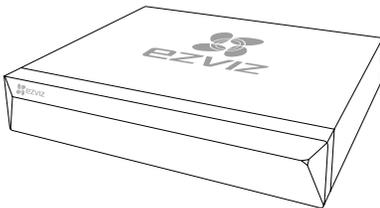
- Đăng nhập vào ứng dụng EZVIZ.
- Nhấp vào “+” ở góc trên bên phải để đi đến giao diện quét mã QR.



- Quét mã QR của NVR bằng ứng dụng EZVIZ và thêm.



Trạng thái Đèn báo LED



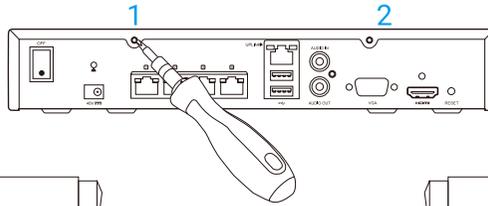
Màu xanh lá ổn định: Hoạt động bình thường
Màu đỏ ổn định: Thiết bị ngoại lệ hoặc Báo động
Nháy đỏ: Khôi phục các giá trị mặc định tại nhà máy

Phụ lục

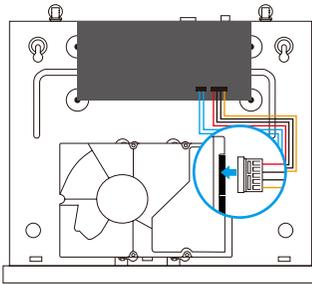
Lắp đặt HDD

1. Nới lỏng sáu vít từ Số 1 đến 6 ở phía sau và hai bên thiết bị để tách vỏ ra.

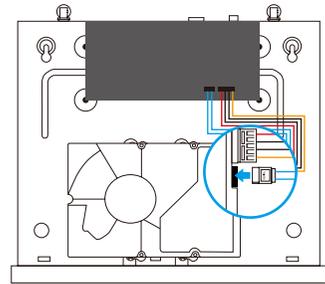
VN



2. Kết nối cáp dữ liệu và cáp nguồn của NVR với HDD tương ứng.

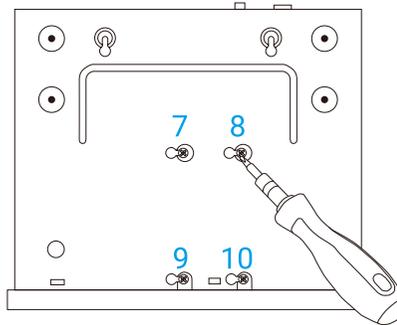


Cổng nguồn điện

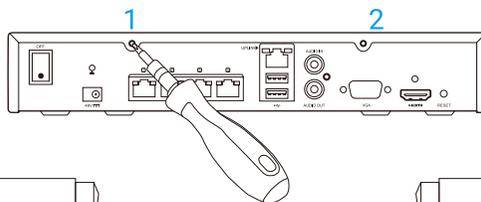


Cổng dữ liệu

3. Sử dụng các vít (Số 7, 8, 9, 10) để cố định HDD.

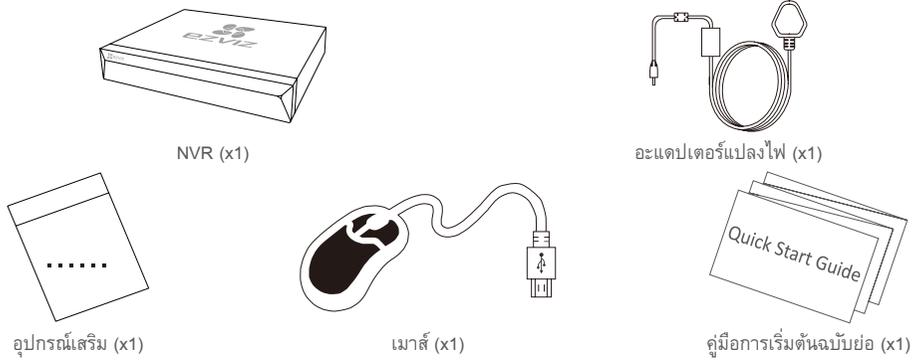


4. Lắp lại NVR bằng các vít (Số 1 đến Số 6).



ข้อมูลพื้นฐาน

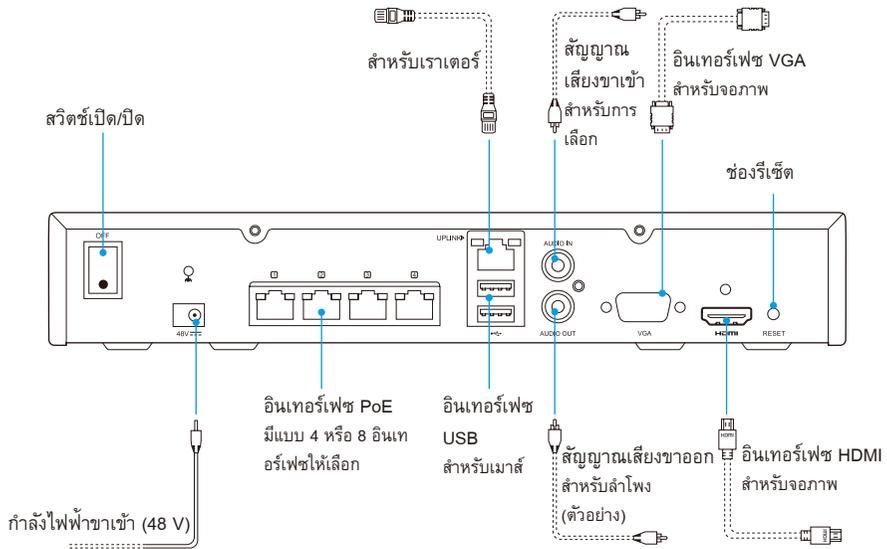
รายการสิ่งของในกล่อง



i สำหรับอุปกรณ์ที่มาพร้อมกับ HDD จะไม่มีอุปกรณ์เสริมรวมอยู่ในรายการสิ่งของในกล่อง

มุมมองผลิตภัณฑ์

ภาพรวมแผงด้านหลัง



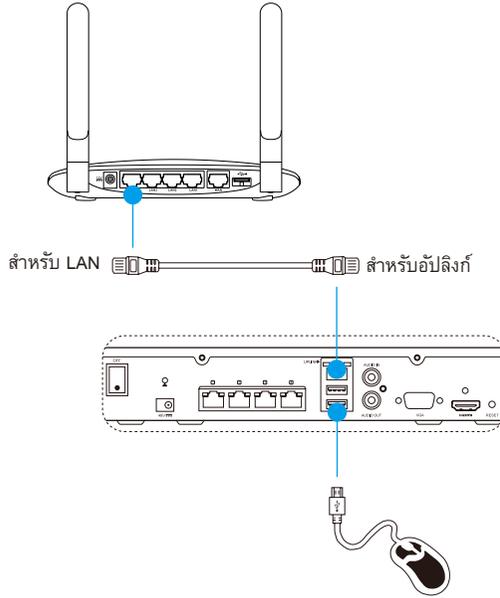
i บ้อน PIN และกดค้างไว้เป็นเวลา 7 วินาทีจนกว่าไฟแสดงสถานะจะกะพริบเป็นสีแดง

การต่อสาย

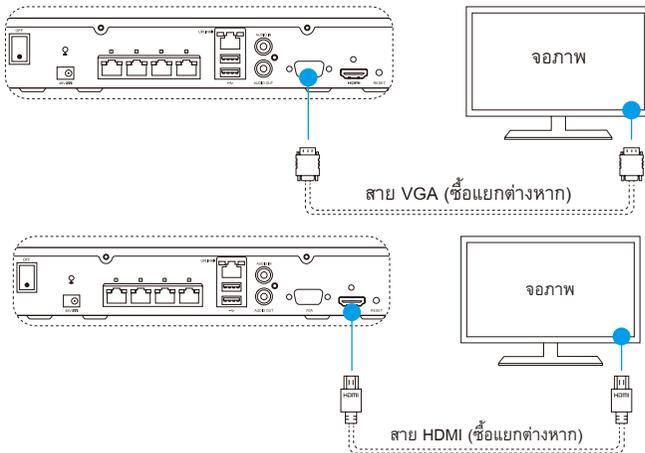
i ถ้าคุณต้องการติดตั้ง HDD ด้วยตัวเอง ให้ดูที่ภาคผนวก

1. เชื่อมต่ออินเทอร์เน็ต LAN ของ NVR เข้ากับอินเทอร์เน็ตของเราเตอร์โดยใช้สายเครือข่าย
2. เชื่อมต่อเมาส์เข้ากับอินเทอร์เน็ต USB ของ NVR

THAI



3. เชื่อมต่อ NVR เข้ากับจอภาพโดยใช้สาย VGA หรือ HDMI

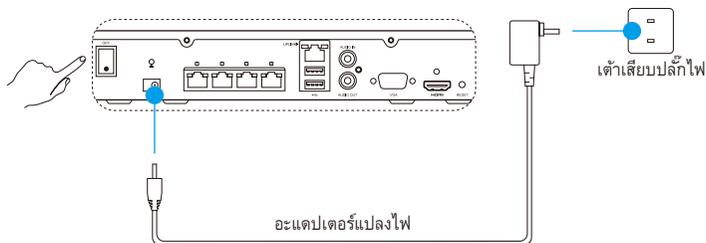


i เลือกแหล่งกำเนิดสัญญาณที่เหมาะสมกับจอภาพตามการเชื่อมต่อประเภทต่าง ๆ

ตั้งค่า

เปิดเครื่อง

1. เชื่อมต่อ NVR เข้ากับเต้าเสียบไฟฟ้าและเปิดสวิตช์ไฟ



i ใช้แหล่งจ่ายไฟที่เสถียรเพื่อหลีกเลี่ยงข้อผิดพลาดของอุปกรณ์หรือแม้แต่ว่าความเสียหายใดๆ

2. รอจนกว่าอินเทอร์เฟซของวีซาร์ดจะปรากฏขึ้นบนจอภาพ แล้วตั้งค่ารหัสผ่าน (สำหรับการเข้าถึงครั้งแรก)

i ขอแนะนำให้ตั้งรหัสผ่านใหม่เพื่อให้มีความปลอดภัยมากขึ้น

3. เข้าสู่ระบบ NVR

i

- รหัสผ่านผู้ดูแลระบบคือรหัสยืนยันที่อยู่บนฉลากของอุปกรณ์
- ถ้าวีซาร์ดไม่ปรากฏขึ้น โปรดตรวจสอบตามขั้นตอนข้างต้น

การปิดเครื่อง (ตัวเลือก)

1. ในอินเทอร์เฟซการทำงานของ NVR (จอภาพ) ให้ไปที่ **Shutdown (ปิดเครื่อง)** โดยใช้ **Menu (เมนู) →**

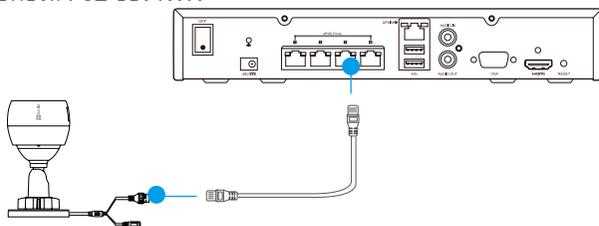
Shutdown (ปิดเครื่อง) แล้วคลิกที่รายการ

2. คลิก **Yes (ใช่)**

i เพื่อเป็นการปกป้องอุปกรณ์ โปรดอย่าปิดเครื่องในขณะที่อุปกรณ์ยังคงทำงาน

เชื่อมต่อไปที่กล้อง

1. เชื่อมต่อกับพอร์ต PoE ของ NVR



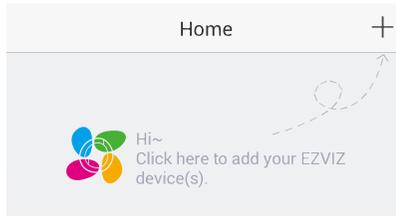
2. ในหน้าหลัก ให้ไปที่ **Camera (กล้อง)** โดยใช้ **Menu (เมนู) → Camera (กล้อง)** ค้นหาและเพิ่มกล้อง

i ให้เรียกคืนค่าของกล้องถ้าถูกเชื่อมต่อกับ NVR ตัวอื่นมาก่อน

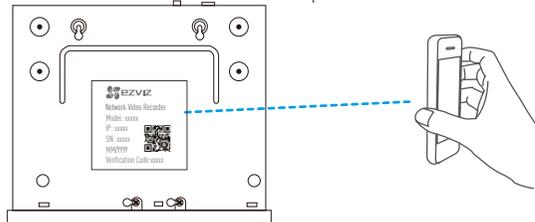
เชื่อมโยงไปที่แอป EZVIZ

i คุณสามารถเพิ่มอุปกรณ์ของคุณไปที่แอป EZVIZ เพื่อรับฟังก์ชันการทำงานเพิ่มเติม

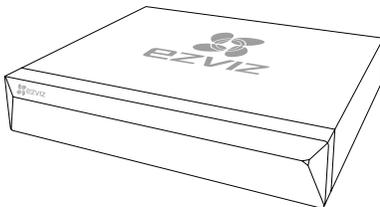
- ดาวน์โหลดแอปในโทรศัพท์ของคุณ (อุปกรณ์ที่ต้องซื้อเพิ่ม)
 - ค้นหา "EZVIZ" ใน App Store/Google Play™ เพื่อดาวน์โหลดและติดตั้งแอป
 - เปิดใช้แอป
 - ลงทะเบียนบัญชีผู้ใช้ EZVIZ
- เพิ่ม NVR
 - เข้าสู่ระบบแอป EZVIZ
 - คลิก "+" ที่มุมบนขวาเพื่อไปยังอินเทอร์เฟซการสแกนรหัส QR



- สแกนรหัส QR ของ NVR ด้วยแอป EZVIZ แล้วเพิ่มอุปกรณ์เข้ามา



สถานะของไฟ LED

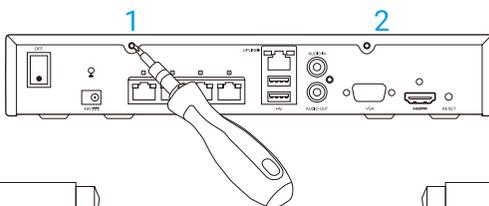


- สีเขียว: ทำงานตามปกติ
- สีแดง: มีข้อบกพร่องหรือสัญญาณเตือนของอุปกรณ์
- สีแดงกะพริบ: เรียกคืนการตั้งค่าจากโรงงาน

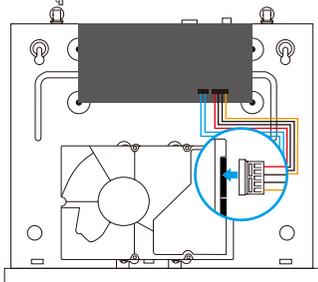
ภาคผนวก

การติดตั้ง HDD

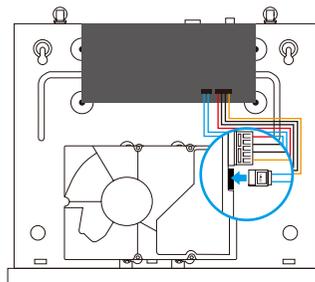
1. คลายสกรูยึด 6 ตัวหมายเลข 1 ถึง 6 ที่ด้านหลังและทั้งสองด้านของอุปกรณ์เพื่อแยกฝาครอบออก



2. ต่อสายข้อมูลและสายไฟของ HVR เข้ากับ HDD ตามลำดับ

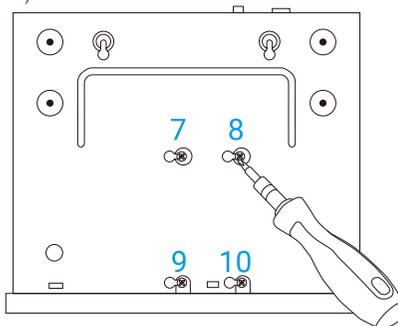


อินเทอร์เฟซการจ่ายไฟ

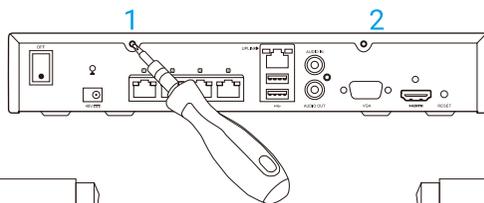


อินเทอร์เฟซข้อมูล

3. ใช้สกรูยึด (หมายเลข 7, 8, 9, 10) เพื่อยึด HDD

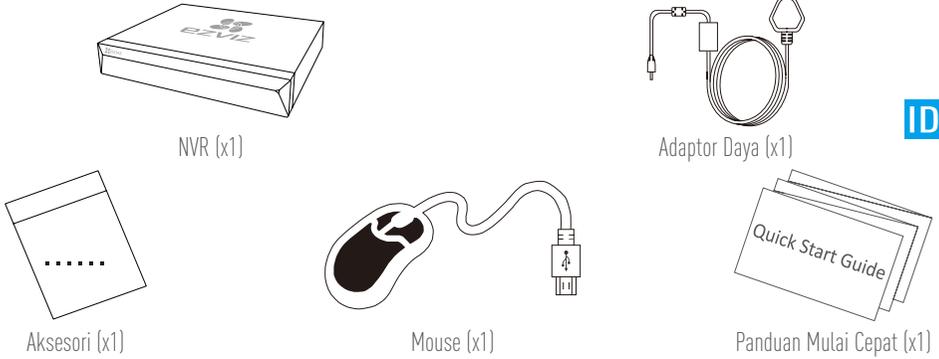


4. ประกอบ NVR กลับคืนโดยใช้สกรู (หมายเลข 1 ถึง 6)



Informasi Dasar

Isi Kotak

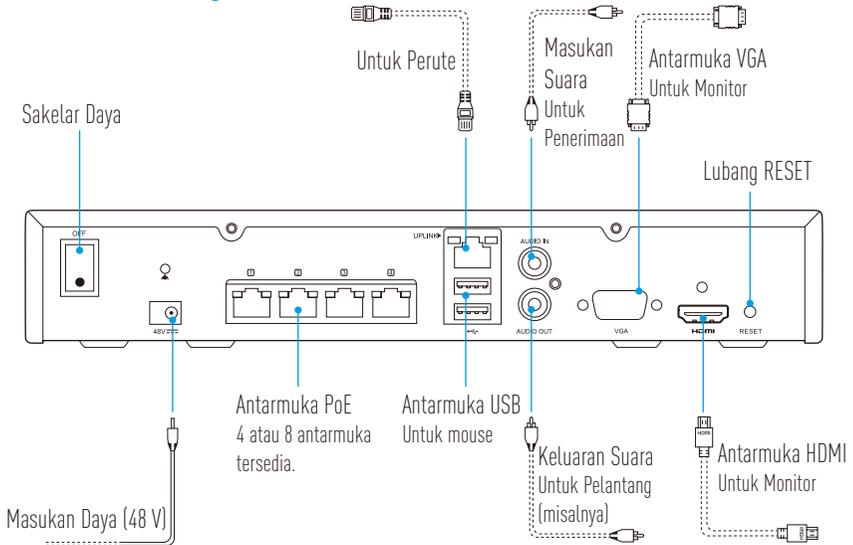


ID

i Untuk model yang dilengkapi dengan HDD, isi kotak tidak termasuk aksesoris.

Gambar Produk

Tinjauan Panel Belakang

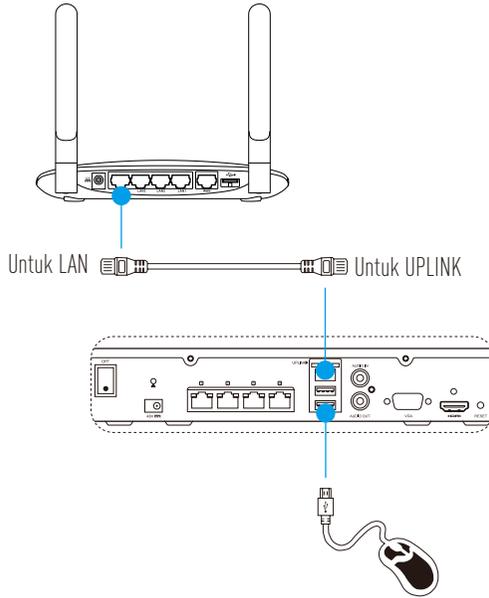


i Masukkan pin dan tahan selama 7 detik hingga indikator berkedip merah.

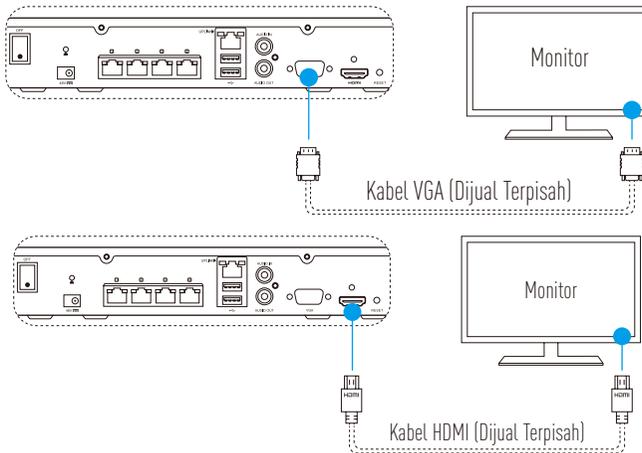
Pemasangan Kabel

i Jika Anda ingin memasang HDD sendiri, baca [Lampiran](#).

1. Sambungkan antarmuka LAN NVR ke router tersebut menggunakan kabel jaringan.
2. Sambungkan mouse ke antarmuka USB NVR.



3. Sambungkan NVR ke Monitor menggunakan kabel VGA atau HDMI.

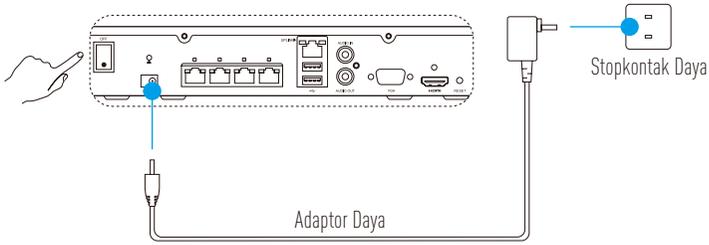


i Pilih sumber sinyal Monitor sesuai jenis sambungan yang digunakan.

Pengaturan

Nyalakan daya

1. Sambungkan NVR dengan stopkontak, lalu nyalakan sakelar daya.



ID

- i* Gunakan catu daya yang stabil untuk menghindari pengecualian perangkat atau bahkan kerusakan.
2. Tunggu hingga antarmuka Penuntun muncul di Monitor lalu atur kata sandi (Untuk Akses Pertama Kali).

i Sebaiknya atur kata sandi baru untuk keamanan lebih baik.
3. Masuk ke NVR.
 - i* • Kata sandi administrator adalah kode verifikasi pada label perangkat.
 - i* • Jika wizard tidak muncul, periksa langkah-langkah di atas.

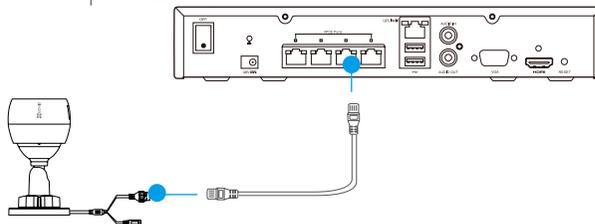
(Opsional) Mematikan

1. Di antarmuka pengoperasian NVR (Monitor), buka **Shutdown (Matikan)** di **Menu → Shutdown (Matikan)** lalu klik Shutdown (Matikan).
2. Klik **Yes (Ya)**.

i Untuk pelindungan, jangan matikan perangkat saat perangkat masih bekerja.

Tautan ke Kamera

1. Sambungkan kamera ke port PoE NVR.



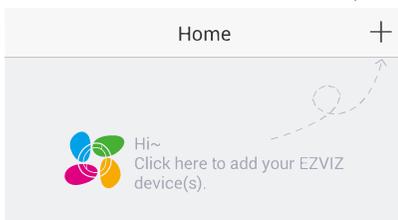
2. Di halaman utama, buka **Camera (Kamera)** di **Menu → Camera (Kamera)**, cari dan tambahkan kamera.

i Pulihtkan kamera jika kamera telah terhubung ke NVR lain sebelumnya.

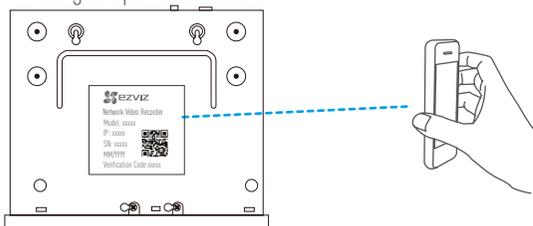
Menautkan ke Aplikasi EZVIZ

i Anda dapat menambahkan perangkat ke aplikasi EZVIZ untuk fungsi selengkapnya.

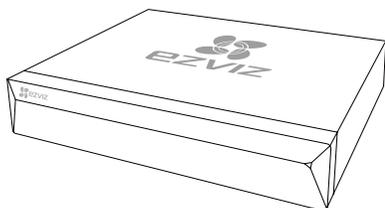
1. Unduh Aplikasi di Ponsel Anda (Opsional).
 - Cari "EZVIZ" di App Store/Google Play™ untuk mengunduh dan memasang aplikasi tersebut.
 - Meluncurkan aplikasi.
 - Daftarkan akun pengguna EZVIZ.
2. Tambahkan NVR.
 - Masuk ke aplikasi EZVIZ.
 - Klik tanda "+" di sudut kanan atas untuk masuk ke antarmuka pemindaian kode QR.



- Pindai Kode QR NVR dengan aplikasi EZVIZ lalu tambahkan NVR.



Status Indikator LED

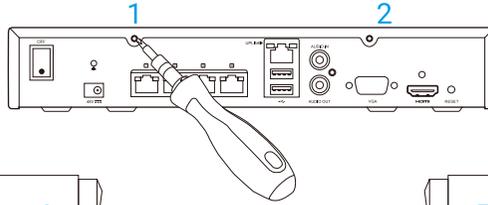


Hijau Tetap: Berfungsi Baik
Merah Tetap: Pengecualian Perangkat atau Alarm
Berkedip Merah: Pulihkan ke Setelan Pabrik

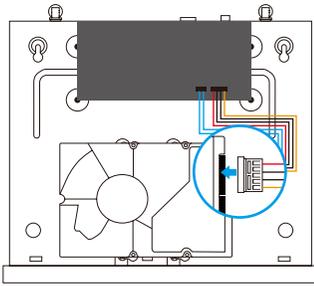
Lampiran

Pemasangan HDD

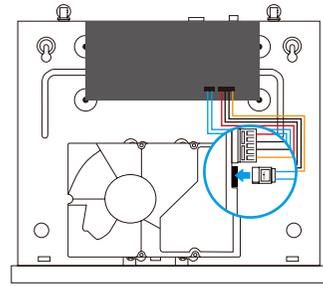
1. Kendurkan keenam sekrup No.1 hingga 6 di bagian belakang dan kedua sisi perangkat untuk melepaskan penutup.



2. Masing-masing sambungkan kabel data dan kabel daya NVR dengan HDD.

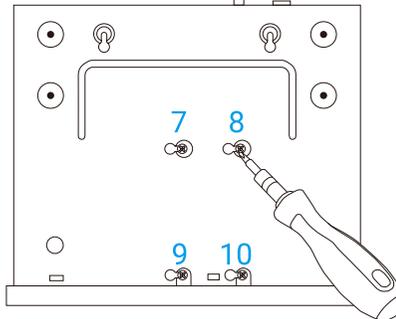


Antarmuka Daya

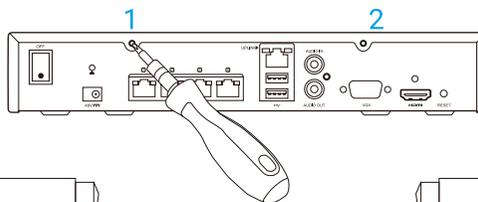


Antarmuka Data

3. Gunakan sekrup (No. 7, 8, 9, 10) untuk mengencangkan HDD.

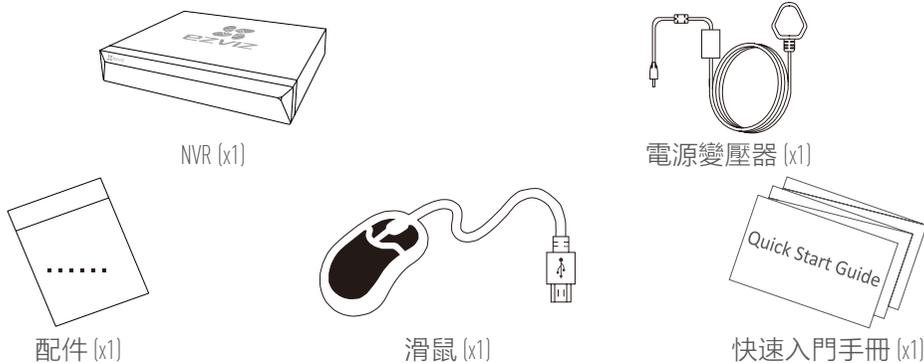


4. Rakit kembali NVR dengan sekrup (No.1 hingga No. 6).



基本資訊

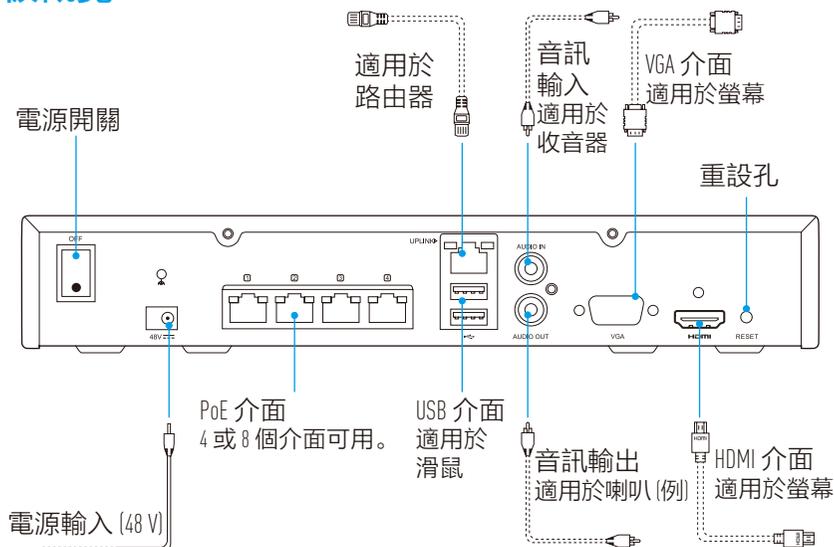
包裝盒內容



i 若為配備硬碟的機型，則此包裝盒內容未含配件。

產品檢視

後面板概覽

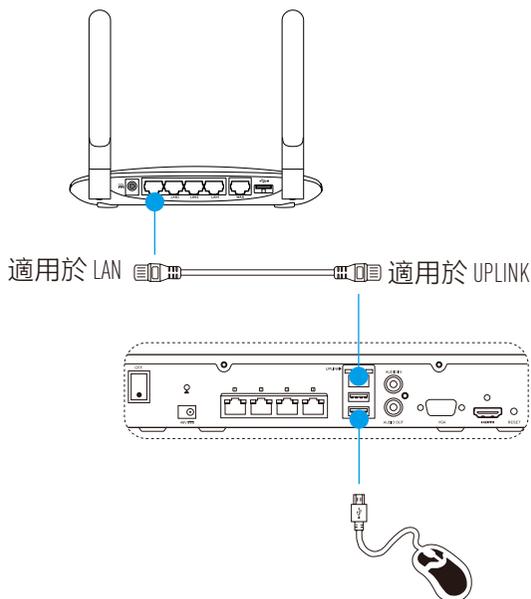


i 插入針腳並握住不放持續 7 秒鐘，直到指示燈閃紅燈為止。

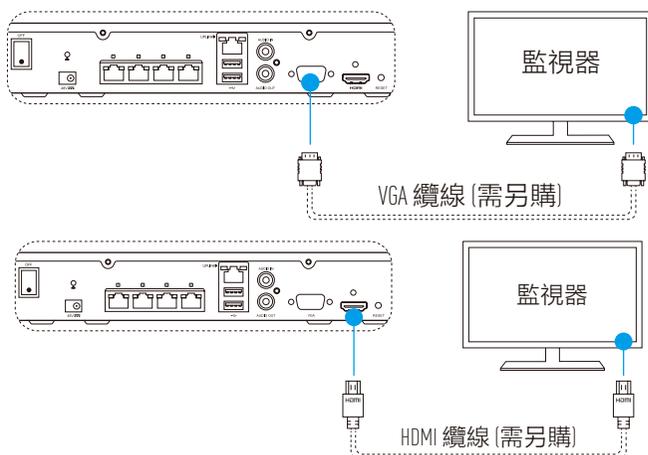
佈線

i 若您想要自行安裝硬碟，請參閱「[附錄](#)」。

1. 使用網路線連接 NVR 與路由器的 LAN 介面。
2. 將滑鼠連接至 NVR 的 USB 介面。



3. 使用 VGA 或 HDMI 纜線，將 NVR 連接至螢幕。

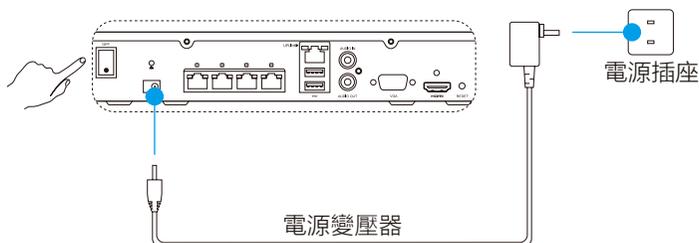


i 根據不同的連接方式，選擇對應的「螢幕」訊號源。

設定

開啟電源

1. 將 NVR 與電源插座連接，然後開啟電源開關。



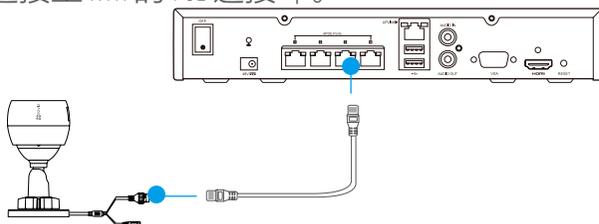
- i** 使用穩定電源以避免裝置發生異常甚或損壞。
2. 靜待「螢幕」顯示「Wizard (精靈)」介面，然後設定密碼(限初次存取)。
 - i** 建議您設定新密碼以提升安全性。
3. 登入 NVR。
 - i** 管理員密碼是裝置標籤上的驗證碼。
 - i** 若未顯示精靈，請檢查以上步驟。

(選用) 關機

1. 在「NVR (螢幕)」的操作介面中，前往「Shutdown by Menu (透過功能表關機)」→「Shutdown (關機)」，然後按一下。
2. 按一下「Yes (是)」。
 - i** 為了保護裝置，請勿在裝置處於運作狀態時關閉電源。

連結至攝影機

1. 將攝影機連接至 NVR 的 PoE 連接埠。



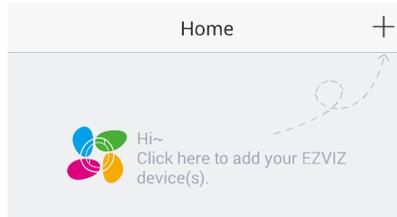
2. 在首頁中，前往「Camera by Menu (透過功能表操作攝影機)」→「Camera (攝影機)」，然後搜尋並新增攝影機。
 - i** 若先前已將攝影機連接至其他 NVR，請還原該攝影機。

連結 EZVIZ 應用程式

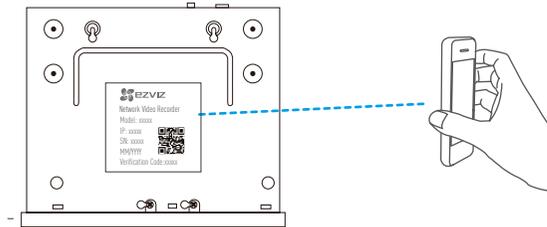
i 您可將裝置新增至 EZVIZ 應用程式，以使用更多功能。

1. 在您的「手機」中下載「應用程式」(選用)。- 在 App Store/Google Play™ 中搜尋「EZVIZ」，以下載並安裝應用程式。
 - 啟動應用程式。
 - 註冊 EZVIZ 使用者帳戶。
2. 新增 NVR。
 - 登入 EZVIZ 應用程式。
 - 在右上角按一下「+」，前往 QR 碼掃描介面。

繁
中



- 使用 EZVIZ 應用程式掃描 NVR 的 QR 碼，以新增 NVR。



LED 指示燈狀態



恆亮綠燈：運作正常

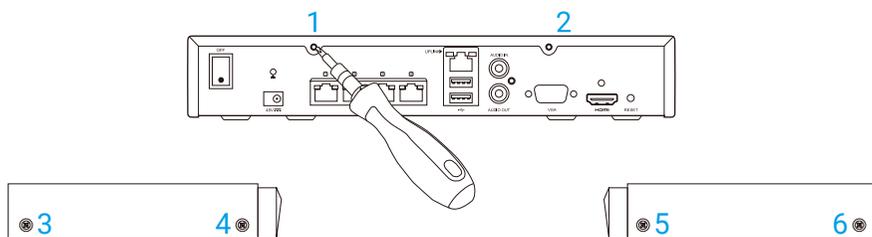
恆亮紅燈：裝置例外狀況或警報

閃紅燈：還原出廠預設值

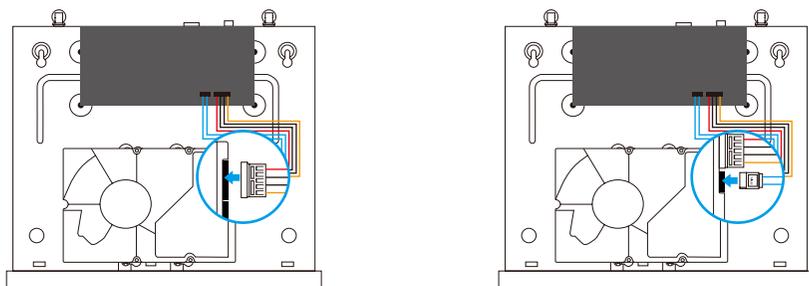
附錄

硬碟安裝

1. 鬆開位於裝置背面與左右兩側 1 號至 6 號的六個螺絲，以拆開外殼。



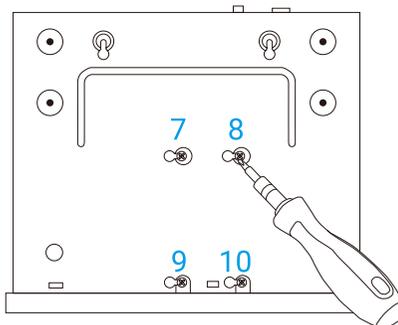
2. 將 NVR 的資料傳輸線和電源線分別與硬碟連接。



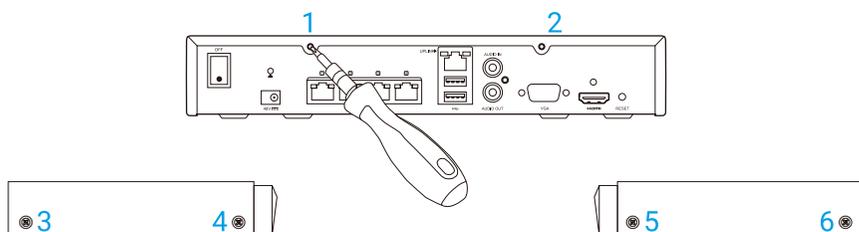
電源介面

資料介面

3. 使用螺絲 (7、8、9、10 號) 固定硬碟。



4. 使用螺絲 (1 號至 6 號) 重新裝妥 NVR。



LIMITED WARRANTY

Thank you for purchasing EZVIZ products. This limited warranty gives you, the original purchaser of the EZVIZ product, specific legal rights. You may also have other legal rights that vary by state, province or jurisdiction. The disclaimers, exclusions, and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law. No distributor, reseller, agent, or employee is authorized to make any modification, extension, or addition to this limited warranty.

Your EZVIZ product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by emailing us at support@ezvizlife.com.

For any defective EZVIZ products under warranty, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("the Company") will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functional equivalent product; (iii) or refund the original purchase price, provided you provide the original purchase receipt or copy, brief explanation of the defect, and return the product in its original packaging. At the sole discretion of the Company, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the postal cost, insurance and any other incidental charges incurred by you in returning the product.

Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this limited warranty. Any product that has either been repaired or replaced under this limited warranty will be covered by the terms of this limited warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided.
- For any malfunction, defect or failure caused by or resulting from the evidence of impact, mishandling, tampering, use contrary to the applicable instruction manual, incorrect power line voltage, accident, loss, theft, fire, flood or other Acts of God, shipping damage or damage resulting from repairs performed by unauthorized personnel.
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product.
- Cosmetic damage, including but not limited to scratches, dents and broken plastic on ports.
- Any software, even if packaged or sold with EZVIZ hardware.
- For any other damages free from defects in material or workmanship.
- Routine cleaning, normal cosmetic and mechanical wear and tear.

Please do not hesitate to contact your seller, or send e-mails to us support@ezvizlife.com, with any questions.

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보증 서비스 관련 문의는 support@ezvizlife.com 으로 이메일을 보내주세요.

이 제한 보증에 따라 결함이 있는 모든 EZVIZ 제품에 대해 HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. 는 (1) 귀하의 제품을 무상으로 수리 또는 교체하거나, (2) 귀하의 제품과 상응하는 기능을 탑재한 유사 제품으로 교체하거나, (3) 귀하가 구매한 영수증 또는 복사본이 제공하는 바와 같이 처음 구매한 가격으로 환불할 것이며, 귀하의 결함에 관한 간략한 설명과 함께 보내 포장 상태로 제품을 반납해야 합니다. 회사의 단독 재량에 따라 신규 또는 재생된 제품 또는 부속품으로 수리 또는 교체합니다. 이 보증은 귀하가 제품을 반납할 때 발생하는 우편 비용, 보험 및 기타 부대비용을 보상하지 않습니다.

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다음과 같은 경우 이 보증은 적용되지 않으며 효력이 없습니다.

- 보증 기간이 지난 후 보증을 청구하거나 제품 구매 증빙을 제출하지 않는 경우.
- 충격, 취급 부주의, 조작, 사용 설명서의 지침을 위반하는 사용, 잘못된 전압 연결, 사고, 분실, 도난, 화재, 홍수 등의 기타 천재지변, 운송 관련 손상 또는 허가 받지 않은 사람에 의한 수리로 발생한 손상으로 인해 오작동, 결함 또는 고장이 발생한 경우.
- 배터리 등의 소모성 부품 등 정상적인 제품 노후로 인해 오작동이 발생한 경우.
- 굽힘, 흠집, 플라스틱 깨짐 및 이에 국한하지 않고 외관이 손상된 경우.
- 제품이 포함되었거나 EZVIZ 하드웨어와 함께 판매된 소프트웨어가 손상된 경우.
- 기타 원자재 또는 제조상의 결함과 무관한 손상에 해당하는 경우.
- 일상적인 청소, 일반적인 외관 및 기계적인 마모에 해당하는 경우.

이 기기는 가정용으로 전자파적합등록을 한 기기로서 주거지역은 물론 모든 지역에서 사용할 수 있습니다. 위와 같은 무신설비는 전파혼선의 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다.

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BAO HÀNH CÓ GIỚI HẠN

Cảm ơn quý vị đã mua sản phẩm EZVIZ. Gói bảo hành có giới hạn này cho phép quý vị, với tư cách là người mua ban đầu của sản phẩm EZVIZ, được hưởng các quyền hợp pháp cụ thể. Quý vị cũng được hưởng các quyền hợp pháp khác tùy theo tiểu bang, tỉnh hoặc khu vực có quyền tài phán. Các tuyên bố miễn trừ, trường hợp loại trừ và giới hạn trách nhiệm thuộc gói bảo hành này sẽ không được áp dụng trong phạm vi mà luật pháp hiện hành nghiêm cấm. Không nhà phân phối, nhà bán lẻ, đại lý hay nhân viên nào được phép có bất kỳ sự điều chỉnh, mở rộng hoặc bổ sung nào đối với gói bảo hành có giới hạn này.

Sản phẩm EZVIZ của quý vị được bảo hành trong thời hạn một (1) năm kể từ ngày mua cho các khuyết về vật liệu và chế tác hoặc trong thời hạn dài hơn luật pháp của quốc gia hoặc tiểu bang nơi sản phẩm này được bán có thể quy định, khi sản phẩm được sử dụng bình thường theo sách hướng dẫn sử dụng.

Quý vị có thể yêu cầu dịch vụ bảo hành bằng cách gửi email cho chúng tôi theo địa chỉ support@ezvizlife.com.

Đối với bất kỳ sản phẩm EZVIZ lỗi nào được bảo hành, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("Công ty"), tùy theo lựa chọn của mình, sẽ (i) sửa chữa hoặc thay thế miễn phí sản phẩm của quý vị; (ii) đổi sản phẩm của quý vị bằng một sản phẩm có chức năng tương đương; (iii) hoặc hoàn trả lại tiền mua ban đầu, với điều kiện quý vị cung cấp bản gốc hoặc bản sao biên lai mua hàng, giải thích văn tắt hư hỏng và hoàn trả sản phẩm trong bao bì đóng gói ban đầu của sản phẩm. Gói toàn quyền quyết định của Công ty, việc sửa chữa hoặc thay thế có thể sử dụng sản phẩm hoặc linh kiện mới hoặc tân trang. Gói bảo hành này không bao gồm bưu phí, bảo hiểm hay bất kỳ chi phí ngẫu nhiên nào khác mà quý vị phải chịu trong quá trình gửi trả lại sản phẩm.

Trừ khi luật pháp hiện hành có quy định cấm, đây là biện pháp khắc phục duy nhất và dành riêng mà quý vị được sử dụng cho trường hợp vi phạm gói bảo hành này. Bất kỳ sản phẩm nào đã được sửa chữa hoặc thay thế theo gói bảo hành có giới hạn này sẽ tiếp tục được bảo hành theo các điều khoản của gói bảo hành này thêm chín mươi (90) ngày kể từ ngày giao lại sản phẩm sửa chữa hoặc thay thế hoặc trong thời gian bảo hành còn lại.

Gói bảo hành này sẽ không áp dụng và trở nên vô hiệu:

- Nếu yêu cầu bảo hành được đưa ra ngoài thời hạn bảo hành hoặc nếu không cung cấp được bằng chứng mua hàng.
- Đối với lỗi hoạt động, khuyết hay hỏng hóc bất kỳ gây ra bởi hoặc phát sinh mà bằng chứng cho thấy là do va đập, bảo quản không tốt, tự ý can thiệp, sử dụng trái với sách hướng dẫn áp dụng cho sản phẩm, điện áp nguồn không đúng, tai nạn, thất lạc, trộm cắp, hỏa hoạn, lũ lụt hoặc thiên tai, hư hỏng khi chuyển phát hoặc hư hỏng do việc sửa chữa của người không được ủy quyền thực hiện.
- Đối với bất kỳ bộ phận tiêu hao nào như pin, trong đó lỗi là do sự già hóa thông thường của sản phẩm.
- Hư hỏng ngoại quan, bao gồm nhưng không giới hạn ở các vết trầy xước, vết lõm và nhựa gãy, vỡ trên các cổng của thiết bị.
- Bất kỳ phần mềm nào, cho dù được đóng gói hoặc bán kèm theo phần cứng của EZVIZ.
- Đối với các trường hợp hư hỏng khác không phải do các khuyết về vật liệu hoặc chế tác.
- Vệ sinh thường kỳ, hao mòn và hư hỏng cơ học và ngoại quan thông thường.

Vui lòng liên hệ với bên bán hàng của quý vị hoặc gửi email cho chúng tôi theo địa chỉ support@ezvizlife.com, nếu quý vị có bất kỳ thắc mắc nào.

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การรับประกันแบบจำกัด

ขอขอบคุณสำหรับการซื้อผลิตภัณฑ์ EZVIZ การรับประกันแบบจำกัดนี้จะช่วยให้อุปกรณ์ของคุณได้รับการดูแลจากผู้ผลิต EZVIZ

มีสิทธิตามกฎหมายที่กำหนดเฉพาะ นอกจากนี้คุณยังอาจมีสิทธิตามกฎหมายอื่น ๆ ที่แตกต่างกันไปในแต่ละรัฐ จังหวัดหรือเขตอำนาจกฎหมาย การละเมิดสิทธิ การยกเว้นและข้อจำกัดความรับผิดชอบการรับประกันแบบจำกัดนี้จะไม่นำไปใช้กับขอบเขตต้องห้ามตามกฎหมายที่ใช้บังคับ ไม่มีผู้จำหน่าย ผู้ค้าปลีก

ตัวแทนหรือลูกค้าจ้างรายใดเป็นผู้มีอำนาจที่จะทำการปรับปรอง ขยายหรือเพิ่มเติมใดๆ นอกเหนือจากการรับประกันแบบจำกัดนี้

ผลิตภัณฑ์ EZVIZ ของคุณมีการรับประกันเป็นระยะเวลาหนึ่ง (1) ปีนับจากรวันที่ซื้อครอบคลุมข้อบกพร่องในวัสดุและฟังก์ชันการติดตั้ง หรือในระยะเวลาที่นานกว่าตามที่กำหนดไว้ในกฎหมายในประเทศหรือรัฐที่ผลิตภัณฑ์นี้มีจำหน่าย เมื่อใช้งานตามปกติ สอดคล้องกับคู่มือการใช้งาน

คุณสามารถขอใช้บริการการรับประกัน โดยการส่งอีเมลหาเราที่ support@ezvizlife.com

สำหรับผลิตภัณฑ์ EZVIZ ที่มีข้อบกพร่องใดๆ ภายใต้การรับประกัน, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("บริษัท")

จะ, เป็นผู้เลือกในการ, (i) ซ่อมแซมหรือเปลี่ยนผลิตภัณฑ์ของคุณโดยไม่เสียค่าใช้จ่าย (ii) แลกเปลี่ยนผลิตภัณฑ์ของคุณด้วยผลิตภัณฑ์เทียบเท่า; (iii)

หรือคืนเงินตามราคาซื้อเดิม ที่คุณแสดงในใบเสร็จรับเงินต้นฉบับหรือสำเนา คำอธิบายสั้นๆ ของข้อบกพร่องและส่งกลับผลิตภัณฑ์ในบรรจุภัณฑ์เดิม

ถือเป็นดุลยพินิจของบริษัท การซ่อมแซมหรือเปลี่ยนทดแทนอาจจะทำกับผลิตภัณฑ์ใหม่หรือผลิตภัณฑ์หรือส่วนประกอบที่ได้รับการปรับปรุงแก้ไข

การรับประกันนี้จะไม่ครอบคลุมถึงค่าส่งทางไปรษณีย์ ค่าประกันภัยและค่าใช้จ่ายอื่นๆ ที่เกิดขึ้นจากการที่ส่งผลิตภัณฑ์กลับ

เว้นแต่ในกรณีที่ข้อห้ามตามกฎหมายที่ใช้บังคับ นี่เป็นการยกยอเฉพาะคุณเพียงผู้เดียวสำหรับการละเมิดการรับประกันแบบจำกัดนี้ ผลิตภัณฑ์ใดๆ

ที่ได้รับการซ่อมแซมหรือเปลี่ยนภายใต้การรับประกันแบบจำกัดนี้ จะได้รับการคุ้มครองตามเงื่อนไขของการรับประกันแบบจำกัดนี้ได้อีกต่อไปเป็นเวลาเก้าสิบ (90)

วันนับจากรวันที่ส่งมอบหรือระยะเวลาที่เหลือนในการรับประกันเดิม

การรับประกันนี้จะใช้ไม่ได้และถือเป็นโมฆะ:

- หากการเคลมประกันเกิดขึ้นนอกระยะเวลาการรับประกันหรือไม่ได้แสดงหลักฐานการซื้อ
- สำหรับการดำเนินงานที่ผิดพลาด ข้อบกพร่องหรือความล้มเหลวใดๆ ที่เกิดจากหรือเป็นผลมาจากผลกระทบของความผิดพลาดและการแก้ไขที่ขัดแย้งกับคู่มือการใช้งาน การใช้สายไฟที่มีแรงดันไฟฟ้าที่ไม่ถูกต้อง การเกิดอุบัติเหตุ การสูญเสีย การถูกโจรกรรม ไฟไหม้ น้ำท่วมหรือการกระทำอื่นๆ จากเหตุสุดวิสัย ความเสียหายจากการจัดส่งสินค้าหรือความเสียหายที่เกิดจากการซ่อมแซมที่ดำเนินการโดยบุคคลากรที่ไม่ได้รับอนุญาต
- สำหรับวัสดุสิ้นเปลืองใดๆ เช่น แบตเตอรี่ ซึ่งมีการบกพร่องที่เกิดจากการเสื่อมสภาพตามปกติของผลิตภัณฑ์
- วิจารณ์ความเสียหายรวมถึงแต่ไม่จำกัดเฉพาะรอยขีดข่วน รอยบุบและพลาสติกในช่องต่อหัก
- ซอฟต์แวร์ใดๆ แม้ว่าจำเป็นหรือรวมหรือขายร่วมกับฮาร์ดแวร์ EZVIZ
- สำหรับความเสียหายอื่นๆ ที่ปราศจากข้อบกพร่องของวัสดุหรือฝีมือช่าง
- การที่ความสะอาดตามปกติ รอยขีดข่วนและการชำรุดสึกหรอหรือฉีกขาดของกล่องใส่

หากมีข้อสงสัยใดๆ โปรดอย่าลังเลที่จะติดต่อผู้ขายของคุณหรือส่งอีเมลถึงเรา support@ezvizlife.com

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GARANSI TERBATAS

Terima kasih telah membeli produk EZVIZ. Garansi terbatas ini kami berikan kepada Anda, pembeli asli dari produk EZVIZ, hak-hak hukum tertentu. Anda mungkin juga memiliki hak-hak hukum lainnya yang bervariasi oleh negara, propinsi atau yurisdiksi. Pelepasan tanggung jawab, pengecualian dan batasan tanggung jawab di bawah jaminan terbatas ini akan tidak berlaku sejauh dilarang oleh hukum yang berlaku. Tidak ada distributor, reseller, agen, atau karyawan yang berhak merubah, memperpanjang, atau melakukan penambahan pada garansi terbatas ini.

Produk EZVIZ Anda memiliki garansi selama satu (1) tahun dari tanggal pembelian terhadap kerusakan material dan pengerjaan, atau dalam jangka waktu lebih lama selama diperlukan menurut hukum dimana produk ini dijual, ketika digunakan secara normal menurut panduan pengguna.

Anda bisa meminta layanan garansi dengan mengirim email ke kami di support@ezvizlife.com

Untuk produk EZVIZ yang cacat dalam masa garansi, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("Perusahaan") akan atas pilihannya (i) memperbaiki atau mengganti produk anda secara gratis; (ii) menukar produk Anda dengan produk dengan fungsi yang sejenis; (iii) atau mengembalikan dengan harga pembelian asli, dengan memberikan nota pembelian atau kopinya, penjelasan sekilas akan cacatnya, dan mengembalikan produk ke kemasan aslinya. Atas kebijakan Perusahaan, perbaikan atau penggantian bisa menggunakan produk atau komponen baru atau rekondisi. Garansi tidak termasuk biaya kirim, asuransi dan biaya tidak terduga lainnya oleh Anda saat mengembalikan produk.

Kecuali bila dilarang oleh hukum yang berlaku, inilah ketentuan tunggal dan eksklusif Anda untuk pelanggaran dari jaminan terbatas ini. Setiap produk yang baik telah diperbaiki atau diganti di bawah jaminan terbatas ini tercakup oleh ketentuan jaminan terbatas ini selama lebih dari sembilan puluh (90) hari dari tanggal pengiriman atau sisa masa garansi asli.

Garansi ini tidak berlaku dan batal:

- Jika klaim garansi dibuat di luar masa garansi atau jika bukti pembelian tersebut tidak tersedia.
- Untuk segala kerusakan, cacat atau kegagalan yang disebabkan oleh atau dihasilkan dari bukti-bukti dari benturan, kesalahan penanganan, perubahan, menggunakan bertentangan dengan panduan pengguna, kesalahan daya tegangan, kecelakaan, kehilangan, pencurian, kebakaran, banjir atau tindakan lain yang disebabkan oleh alam, pengiriman kerusakan atau kerusakan akibat dari perbaikan yang dilakukan oleh personil yang tidak sah.
- Untuk setiap bagian yang cepat masa pakainya, seperti baterai dimana kerusakan adalah karena penuaan normal produk.
- Kerusakan kosmetik, termasuk tapi tidak terbatas seperti goresan, meleuk dan plastic rusak pada port.
- Semua perangkat lunak, walaupun dalam paket atau dijual dengan perangkat keras EZVIZ.
- Untuk kerusakan lainnya yang bebas dari cacat dalam bahan atau pengerjaan.
- Pembersihan rutin, keausan karena penggunaan mekanik normal dan kosmetik.

Jika ada pertanyaan jangan ragu untuk menghubungi penjual Anda, atau kirim e-mail ke kami support@ezvizlife.com.

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有限保固

非常感謝您購買 EZVIZ 產品。本有限保固為身為 EZVIZ 產品原購買者的您提供明確的法律權利。針對不同州、省或轄區，您還可以享有其他的法律權利。本有限保固下的責任免除、除外和限制對於適用法律所禁止的範圍將不適用。經銷商、轉售商、代理商或員工都無權對本有限保固進行任何處理、延伸或新增。

您的 EZVIZ 產品從購買日起算一 (1) 年內針對材質和工藝保固有效，或依據本產品販售地的國家或州 / 省法律可以有更長的保固期，前提是本產品在使用上有符合使用手冊的要求。

您以寄電子郵件至 support@ezvizlife.com 提出保固服務的請求。

有關保固範圍內任何有瑕疵的 EZVIZ 產品，杭州海康威視數字技術股份有限公司（「本公司」）將有權選擇 (i) 免費修理或更換您的產品；(ii) 以等效功能的產品與您的產品交換；或 (iii) 退還原購買金額，但您必須提供原來的購買收據或收據副本、簡單說明缺陷狀況，並且以原來的包裝退回該產品。本公司有權單方面決定是否要以全新或翻修過的產品或零件來進行修理或更換。本保固不負擔郵遞成本、保險費、以及任何其他由於您退還產品所產生的附帶費用。

除非適用法律明列禁止，否則對於有違本有限保固的情況，這是您唯一且專屬的補救方法。對於任何已依據本有限保固修理或更換的產品，本有限保固所列條款涵蓋的保護時間從交貨日起算有九十 (90) 天，或者為剩餘的原保固期，兩者中擇一較長天期者計算。

本保固不適用且無效的範圍包括：

- 申請保固索賠的時間已超出保固期，或未提供購買證明。
- 由於衝擊、處理不當、篡改、使用方法有違指導手冊、電源線電壓不正確、意外事故、遺失、失竊、火災、水災或其他天然災害 運輸損壞或未經授權之人員進行修理致使損壞所造成或導致的任何故障、缺陷或失效。
- 任何諸如電池等隨著產品正常老化導致故障的耗材零件。
- 外觀損壞，包括但不限於刮痕、凹痕及連接埠上的破裂塑膠。
- 任何軟體，即使是隨著 EZVIZ 硬體一起包裝或販售的軟體也包括在內。
- 任何其他非因材質或工藝所致的損壞。
- 日常清潔、正常外觀和機械性磨損和撕裂。

若有任何問題，請直接連絡您的販售人員，或寄電子郵件給我們，我們的電子郵件是 support@ezvizlife.com。

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