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Quick Start Guide

www.ezvizlife.com

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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the **ezviz**™ website (<http://www.evizlife.com>).

Revision Record

New release – January, 2019

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Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.



EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou EZVIZ Software Co., Ltd. declares that the radio equipment type [CS-CV310] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:
<http://www.ezvizlife.com/declaration-of-conformity>.

Safety Instruction

Due to the product shape and dimension, the name and address of the importer/manufacture are printed on the package.

Customer Service

For more information, please visit www.ezvizlife.com.

Need help? Please visit "www.ezvizlife.com/inter/page/contact-us" for our local contact details.

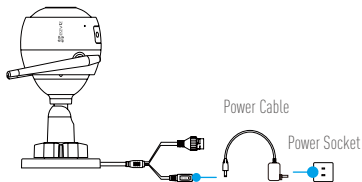
SAVE THIS MANUAL FOR FUTURE REFERENCE

Operations

Step 1

Power-on

Connect the camera and power socket to power on the camera.



Step 2

Camera Setup

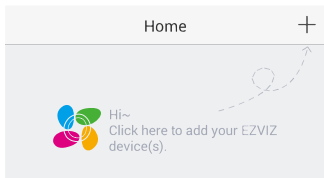
1 Create an user account.



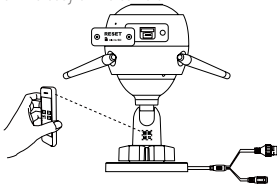
- Connect your mobile phone to Wi-Fi.
- Download and install the EZVIZ app by searching "EZVIZ" in App Store and Google Play™.
- Launch the app and register an EZVIZ user account following the start-up wizard.

2 Add a camera to EZVIZ.

- Log in the EZVIZ app.
- On the Home screen, tap "+" on the upper-right corner to go to the scan QR code page.



-Scan the QR code on the body of the camera.

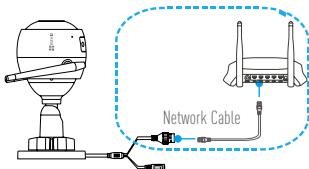


-Follow the EZVIZ app wizard to finish Wi-Fi configuration.

You can also select wired connection.

Step 1: connect the camera to the router with a network cable.

Step 2: add the camera to EZVIZ app by scanning its QR code.



- i** Hold the RESET button for 5 seconds when camera is running if either adding cameras or Wi-Fi connection fails.

Step 3

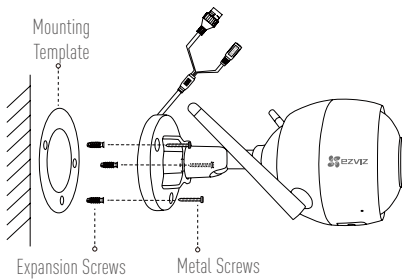
Camera Installation

You can install the camera on the wall or ceiling.

- i** Make sure the wall is strong enough to withstand three times the weight of the camera.

1 Installing the Camera

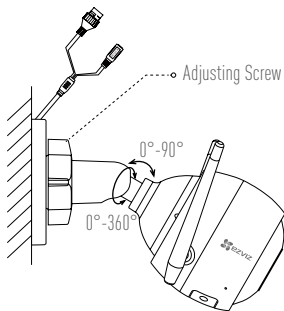
- Place drill template onto the surface you have chosen to mount the camera.
- **(For the cement wall/ceiling only)** Drill screw holes according to the template, and insert three expansion screws.
- Use three metal screws to fix the camera base according to the template.



2 Adjusting the Surveillance Angle

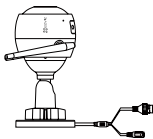
- Loosen the adjusting screw.
- Adjust the surveillance angle as your desired place.
- Tighten the adjusting screw.

- i** Make sure the microSD card slot facing downward.



Appendix

Box Content



Internet Camera x1



Power Adapter x1



Mounting Template x1



Screw Kit x1

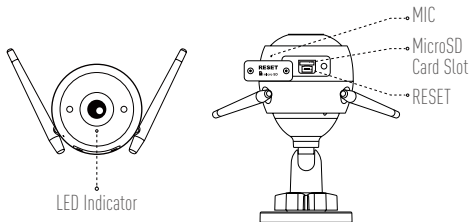


Waterproof Kit x1



Quick Start Guide x1

Basics



Name	Description
MIC	For audio in.
LED Indicator	<ul style="list-style-type: none">• Solid Red: Camera is starting up.• Slowly Flashing Red: Wi-Fi connection has failed.• Fastly Flashing Red: Device exception (e.g. MicroSD card error).• Solid Blue: Video is being viewed or played back in EZVIZ App.• Fastly Flashing Blue: Camera is ready for the Wi-Fi connection.• Slowly Flashing Blue: Camera is running properly.
MicroSD Card Slot	MicroSD card not included in the Box Contents. After inserting the microSD card, initialize it in the EZVIZ app, and then video files can be stored in the SD card.
RESET	Hold the RESET button for 5 seconds when the camera is running. The camera restarts, and resets all parameters to default.
Power Input	1A $\overline{\text{---}}$ 12V

Troubleshooting

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- Q:** "The device is offline." or "The device is not registered." prompts when adding the camera by EZVIZ app.
- A:**
1. Make sure the network, that the camera is connected to, is normal and the DHCP of router is enabled.
 2. Hold down the RESET button for 5 seconds to reset the parameters if you manually changed the network parameters.
- Q:** How to use the microSD card for local storage?
- A:**
1. Make sure there is a microSD card inserted and the camera is added to your EZVIZ account. Log in the EZVIZ app and enter the "Device Details" interface, if the "Initialize Storage Card" button appears, you need to initialize the microSD card first.
 2. The microSD card recording for the motion detection is enabled by default.
- Q:** The mobile phone cannot receive alarm prompts when the camera is online.
- A:**
1. Make sure the EZVIZ app is running on your mobile phone and the Motion Detection Notification is enabled.
 2. For Android system, make sure the app is running in background; and for iOS, enable the message push function in "Settings > Notification".
 3. If still no alarm prompts, hold down the RESET button for 5 seconds restore the camera settings.
- Q:** Live view or playback failed.
- A:** Make sure your network is well connected. Viewing live video needs a good bandwidth. You can refresh the video, or change a network and try again.
- Q:** How to connect to another Wi-Fi?
- A:** Hold the RESET button on the camera for 5 seconds to reset and restart the camera and reconnect the Wi-Fi about 1 minute later.

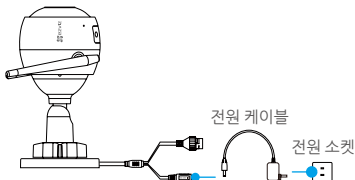


For detailed information, please visit www.ezvizlife.com.

작업

1 단계 전원 켜기

카메라와 전원 소켓을 연결하고 카메라의 전원을 켭니다.



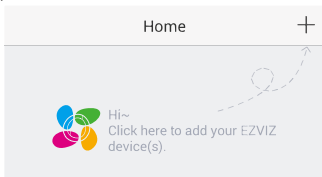
2 단계 카메라 설정

1 사용자 계정을 생성합니다.

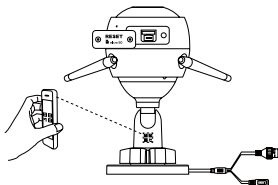
- 모바일 폰을 Wi-Fi에 연결합니다.
- App Store 또는 Google Play™에서 “EZVIZ”를 검색하여 EZVIZ 앱을 다운로드한 다음 설치합니다.
- 앱을 실행하여 다음의 시작 마법사에 따라 EZVIZ 사용자 계정을 등록합니다.

2 EZVIZ에 카메라를 추가합니다.

- EZVIZ 앱에 로그인합니다.
- 홈 화면의 오른쪽 상단 코너에 있는 “+”를 탭해 QR 코드 스캔 페이지로 이동합니다.



-카메라 본체에 있는 QR 코드를 스캔합니다.



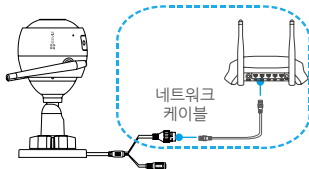
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-Wi-Fi 구성을 종료하려면 EZVIZ 앱 마법사를 따르십시오.

또한, 유선 연결을 선택할 수도 있습니다.

단계 1: 카메라를 네트워크 케이블로 라우터에 연결하십시오.

단계 2: QR 코드를 스캔하여 카메라를 EZVIZ 앱에 추가하십시오.



- i** 카메라 추가 또는 Wi-Fi 연결 장애 문제로 카메라가 동작하지 않을 경우 초기화 버튼을 5초간 누르십시오.
- i** 이 기기는 가정용으로 전자파적합등록을 한 기기로서 주거지역은 물론 모든 지역에서 사용할 수 있습니다. 위와 같은 무선설비는 전파혼선의 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다.

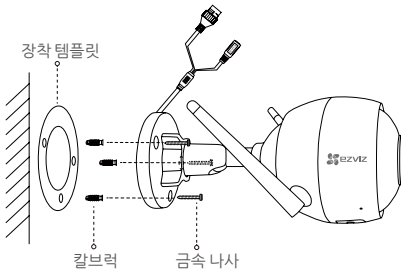
3 단계 카메라 설치

카메라는 벽면 또는 천장에 설치할 수 있습니다.

i 벽면이 카메라 무게의 3배를 견딜 수 있는지 확인하십시오.

1 카메라 설치

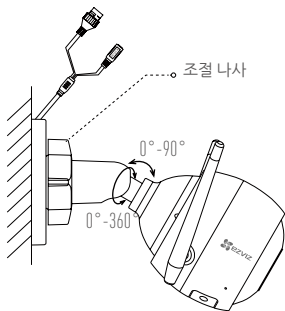
- 카메라를 설치하려는 자리에 드릴 템플릿을 부착합니다.
- (시멘트 벽/천장만 해당) 템플릿을 따라 드릴로 나사 구멍을 뚫고 3개의 칼브럭을 삽입합니다.
- 템플릿을 따라 3개의 금속 나사를 사용해서 카메라 베이스를 고정합니다.



2 감시 각도 조정

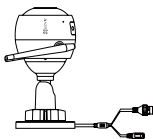
- 조절 나사를 풉니다.
- 감시 각도를 원하는 위치에 맞게 조정합니다.
- 조절 나사를 조입니다.

i microSD 카드 슬롯이 아래로 향하도록 하십시오.



부록

박스 내용물



인터넷 카메라 x1



전원 어댑터 x1



장착 템플릿 x1



나사 세트 x1

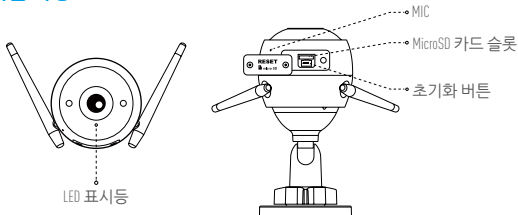


방수 키트 x1



퀵 스타트 가이드 x1

기본 사항



이름	설명
MIC	오디오 입력
LED 표시등	<ul style="list-style-type: none"> • 빨간불 점등: 카메라가 시동 중입니다. • 천천히 깜박이는 빨간불: Wi-Fi 연결에 실패했습니다. • 빠르게 깜박이는 빨간불: 장비 비정상 (예: microSD 카드 오류). • 파란불 점등: EZVIZ 앱에서 비디오를 보고 있거나 재생합니다. • 빠르게 깜박이는 파란불: 카메라의 Wi-Fi 연결이 준비되었습니다. • 천천히 깜박이는 파란불: 카메라가 정상적으로 작동 중입니다.
MicroSD 카드 슬롯	MicroSD 카드는 박스 내용물에 포함되어 있지 않습니다. microSD 카드를 삽입하고 EZVIZ 앱을 시작하면 비디오 파일이 SD 카드에 저장됩니다.
초기화 버튼	카메라가 동작하지 않을 경우 5초간 초기화 버튼을 눌러주십시오. 카메라가 다시 시작되면 모든 매개변수는 기본값으로 초기화됩니다.
전원 입력	1A --- 12V

고장 해결

질문: EZVIZ 앱으로 카메라를 추가할 때 “장비가 오프라인 상태입니다. (The device is offline.)” 또는 “장비가 등록되지 않았습니다. (The device is not registered.)” 라는 메시지가 표시됩니다.

답변: 1. 카메라가 연결된 네트워크가 제대로 작동하고 있으며 라우터의 DHCP가 활성화되어 있는지 확인합니다.
2. 네트워크 매개변수를 수동으로 변경한 경우 매개변수를 초기화하려면 초기화 버튼을 5초간 눌러주십시오.

질문: 로컬 저장을 위해 microSD 카드를 사용하려면 어떻게 해야 하나요?

답변: 1. microSD 카드가 삽입되어 있고 카메라가 EZVIZ 계정에 추가되어 있는지 확인합니다. EZVIZ 앱에 로그인한 다음 “장비 세부사항(Device Details)” 인터페이스로 들어갑니다. “스토리지 카드 초기화(Initialize Storage Card)”가 표시되면 먼저 microSD 카드를 초기화해야 합니다.
2. 동작 탐지를 위한 microSD 카드 녹화는 기본으로 활성화되어 있습니다.

질문: 카메라가 온라인 상태이지만 모바일 폰이 경보 메시지를 수신할 수 없습니다.

답변: 1. 모바일 폰에서 EZVIZ 앱이 실행되고 있으며 동작 탐지 알림(Motion Detection Notification) 활성화되어 있는지 확인합니다.
2. Android 시스템의 경우 앱이 백그라운드로 실행 중인지 확인합니다. iOS 시스템의 경우에는 “설정 > 알림(Settings > Notification)”에서 메시지 푸시 기능을 활성화합니다.
3. 여전히 경보 안내를 받을 수 없으면 초기화 버튼을 5초간 눌러 카메라 설정을 복원하십시오.

질문: 실시간 보기 또는 재생이 안 됩니다.

답변: 네트워크가 제대로 연결되어 있는지 확인합니다. 실시간 동영상을 감상하려면 대역폭이 양호해야 합니다. 동영상을 새로 고침하거나 네트워크를 변경한 다음 다시 시도합니다.

질문: 다른 Wi-Fi에 어떻게 연결하나요?

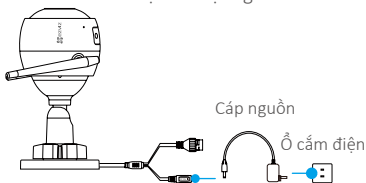
답변: 카메라에 있는 초기화 버튼을 5초간 눌러 카메라를 재부팅합니다. 카메라가 재시작되면 약 1분 후 해당 Wi-Fi에 다시 연결합니다.

Thao tác

Bước 1

Bật nguồn

Kết nối camera và ổ cắm điện để bật nguồn camera.



Bước 2

Thiết lập camera

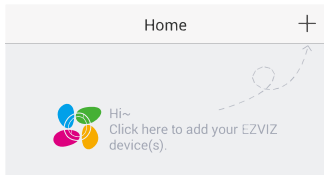
1 Tạo tài khoản người dùng.



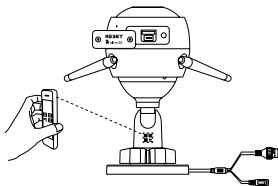
- Kết nối điện thoại di động của bạn vào mạng Wi-Fi.
- Tải về và cài đặt ứng dụng EZVIZ bằng cách tìm kiếm “EZVIZ” trong App Store và Google Play™.
- Khởi chạy ứng dụng và đăng ký tài khoản người dùng EZVIZ theo trình hướng dẫn thiết lập.

2 Thêm camera vào EZVIZ.

- Đăng nhập vào ứng dụng EZVIZ.
- Trên màn hình Chính, chạm nút “+” ở góc phải trên cùng để truy cập vào trang quét mã QR.



-Quét mã QR trên thân của camera.



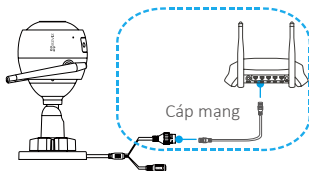
VN

-Thực hiện theo trình hướng dẫn của ứng dụng EZVIZ để hoàn thiện cấu hình Wi-Fi.

Bạn cũng có thể chọn kết nối mạng có dây.

Bước 1: kết nối camera đến bộ định tuyến mạng bằng một cáp mạng.

Bước 2: thêm camera vào ứng dụng EZVIZ bằng cách quét mã QR.



i Giữ nút **ĐẶT LẠI** khoảng 5 giây khi camera đang hoạt động nếu không thể thêm các camera hoặc kết nối Wi-Fi.

Bước 3

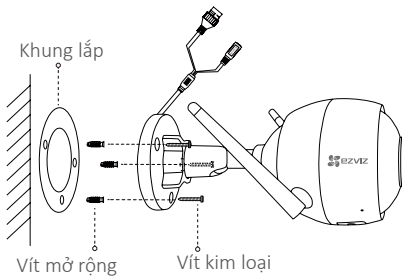
Lắp đặt camera

Bạn có thể lắp đặt camera trên tường hoặc trên trần nhà.

- i** Hãy chắc rằng tường đủ chắc chắn để đỡ ba lần trọng lượng của camera.

1 Lắp đặt Camera

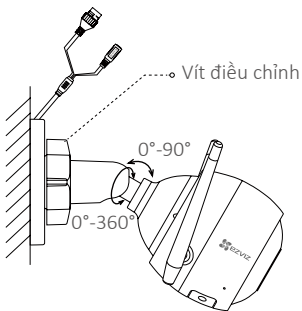
- Đặt đường khoan lên bề mặt bạn đã chọn để lắp đặt camera.
- (Chỉ dành cho tường/trần xi măng) Khoan lỗ vít theo mẫu và thêm ba vít nở.
- Sử dụng ba vít kim loại để cố định đế camera theo mẫu.



2 Điều chỉnh góc giám sát.

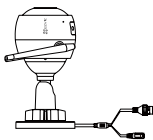
- Nới lỏng vít điều chỉnh.
- Điều chỉnh góc giám sát theo địa điểm mong muốn của bạn.
- Vặn chặt vít điều chỉnh.

- i** Hãy chắc rằng khe thẻ microSD hướng xuống.



Phụ lục

Đồng bộ



Internet Camera x1



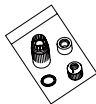
Bộ nắn điện x1



Khung lắp x1



Bộ vít nở x1

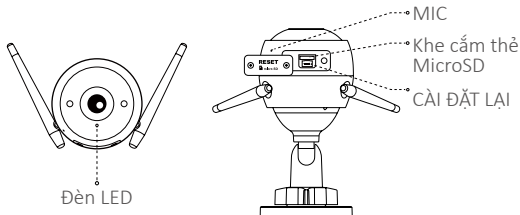


Bộ chống nước x1



Hướng dẫn sử dụng nhanh x1

Tính Năng Cơ Bản



Tên	Mô tả
MIC	Cổng âm thanh vào.
Đèn LED	<ul style="list-style-type: none">• Đỏ ổn định: Camera đang kích hoạt.• Nháy đỏ chậm: Kết nối Wi-Fi không hoạt động.• Nháy đỏ nhanh: Thiết bị ngoại lệ (ví dụ lỗi thẻ MicroSD).• Xanh ổn định: Video được xem hoặc phát lại trên Ứng dụng EZVIZ.• Nháy xanh nhanh: Camera sẵn sàng kết nối Wi-Fi.• Nháy xanh chậm: Camera đang hoạt động tốt.
Khe cắm thẻ MicroSD	Thẻ MicroSD không có trong Thành phần trong hộp. Sau khi chèn thẻ microSD, khởi chạy thẻ trong ứng dụng EZVIZ rồi sau đó có thể lưu các tập tin video trong thẻ SD.
CÀI ĐẶT LẠI	Giữ nút CÀI ĐẶT LẠI khoảng 5 giây khi camera đang hoạt động. Camera khởi động lại và sẽ cài đặt lại tất cả tham số về mặc định.
Nguồn điện vào	1A --- 12V

Xử lý sự cố

H: Lỗi nhắc “The device is offline.” (Thiết bị ngoại tuyến.) hoặc “The device is not registered.” (Thiết bị chưa được đăng ký.) khi thêm camera bằng ứng dụng EZVIZ.

- Đ:**
1. Hãy chắc rằng mạng mà camera được kết nối là bình thường và DHCP của bộ định tuyến đã được kích hoạt.
 2. Nhấn nút **CÀI ĐẶT LẠI** khoảng 5 giây để đặt lại các tham số nếu bạn đã thay đổi các tham số mạng.

H: Cách thức sử dụng thẻ microSD cho bộ nhớ cục bộ?

- Đ:**
1. Hãy chắc rằng thẻ microSD được lắp vào và camera được thêm vào tài khoản EZVIZ của bạn. Đăng nhập vào ứng dụng EZVIZ và vào giao diện “Device Details” (Chi tiết thiết bị), nếu nút “Initialize Storage Card” (Khởi hoạt thẻ lưu trữ) xuất hiện, trước tiên bạn cần khởi hoạt thẻ microSD.
 2. Việc ghi hình bằng thẻ microSD cho tính năng dò tìm chuyển động được kích hoạt theo mặc định.

H: Điện thoại di động không nhận được thông báo cảnh báo khi camera trực tuyến.

- Đ:**
1. Hãy chắc rằng ứng dụng EZVIZ đang chạy trên điện thoại di động của bạn và tính năng Thông báo Dò tìm Chuyển động đã được kích hoạt.
 2. Đối với hệ điều hành Android, hãy chắc rằng ứng dụng đang chạy trong nền; và đối với iOS, hãy bật chức năng đẩy tin nhắn trong “Settings > Notification” (Cài đặt > Thông báo).
 3. Nếu vẫn không có tin nhắn cảnh báo, nhấn nút **CÀI ĐẶT LẠI** khoảng 5 giây để khôi phục cài đặt camera.

H: Không thể xem trực tiếp hoặc phát lại.

Đ: Đảm bảo mạng của bạn có kết nối ổn định. Việc xem video trực tiếp cần băng thông tốt. Bạn có thể làm mới video, hoặc đổi mạng và thử lại.

H: Cách thức để kết nối với mạng Wi-Fi khác?

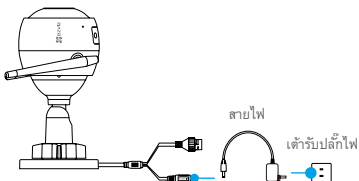
Đ: Giữ nút **CÀI ĐẶT LẠI** trên camera khoảng 5 giây để đặt lại và khởi động lại camera và kết nối lại Wi-Fi trong khoảng 1 phút sau.

การใช้งาน

ขั้นตอนที่ 1

การเปิดเครื่อง

เชื่อมต่อกับกล้องและเสียบปลั๊กไฟเพื่อเปิดกล้อง



ขั้นตอนที่ 2

การติดตั้งกล้อง

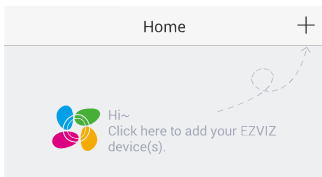


1 สร้างบัญชีผู้ใช้

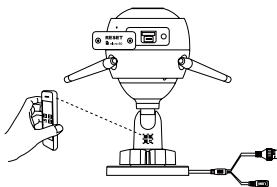
- เชื่อมต่อโทรศัพท์มือถือของคุณกับ Wi-Fi
- ดาวน์โหลดและติดตั้งแอป EZVIZ โดยการค้นหา "EZVIZ" ใน App Store และ Google Play™
- เปิดแอปและลงทะเบียนบัญชีผู้ใช้ EZVIZ ตามวิธีชาร์ตเริ่มต้น

2 เพิ่มกล้องเครือข่ายไปที่ EZVIZ

- เข้าสู่ระบบแอป EZVIZ
- บนหน้าจอหลัก และ "+" ที่มุมขวาบนเพื่อไปที่หน้า "สแกนรหัสคิวอาร์"



-สแกนรหัสคิวอาร์บนตัวกล้อง



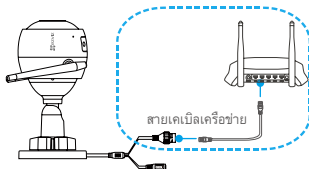
THAI

-ทำตามตัวช่วยของแอป EZVIZ เพื่อกำหนดค่า Wi-Fi ให้เสร็จสมบูรณ์

นอกจากนี้คุณยังสามารถเลือกการเชื่อมต่อแบบใช้สายได้เช่นกัน

ขั้นตอนที่ 1: เชื่อมต่อกล้องเข้ากับเราเตอร์ด้วยสายเคเบิลเครือข่าย

ขั้นตอนที่ 2: เพิ่มกล้องไปที่แอป EZVIZ โดยการสแกน QR โค้ด



i

กรุณา "รีเซ็ต" ค่าไว้ 5 วินาทีขณะที่กล้องกำลังทำงาน หากการเพิ่มกล้องหรือการเชื่อมต่อ Wi-Fi ไม่สำเร็จ

ขั้นตอนที่ 3

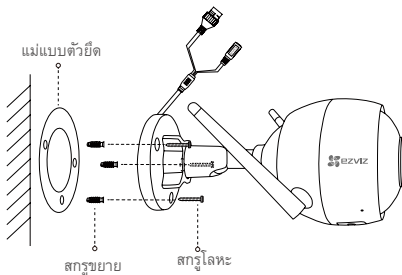
การติดตั้งกล้อง

คุณสามารถติดตั้งกล้องไว้บนผนังหรือเพดาน

- i ตรวจสอบให้แน่ใจว่าผนังมีความแข็งแรงมากพอที่จะรองรับน้ำหนักได้สามเท่าของน้ำหนักกล้อง

1 การติดตั้งกล้อง

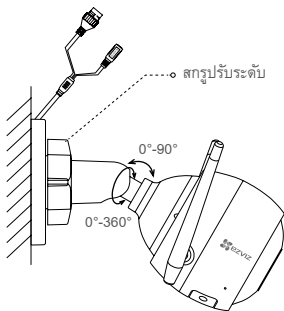
- วางแม่แบบเจาะลงบนพื้นผิวที่คุณได้เลือกที่จะติดตั้งกล้อง
- (สำหรับผนัง/เพดานซีเมนต์เท่านั้น) เจาะรูสกรูตามแม่แบบและใส่พุก 3 ตัว
- ใช้สกรูโลหะสามตัวเพื่อยึดฐานกล้องตามแม่แบบ



2 การปรับมุมสังเกตการณ์

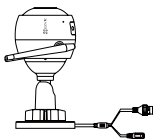
- คลายสกรูปรับระดับ
- ปรับมุมสังเกตการณ์ไปยังตำแหน่งที่คุณต้องการ
- ขันสกรูปรับระดับให้แน่น

- i ตรวจสอบให้แน่ใจว่าช่องเสียบการ์ด microSD อยู่ในตำแหน่งคว่ำลง



ภาคผนวก

เนื้อหาในกล่อง



กล้องอินเทอร์เน็ต x1



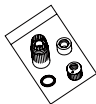
อะแดปเตอร์จ่ายไฟ x1



แม่แบบตัวยึด x1



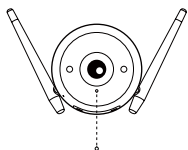
ชุดสกรู x1



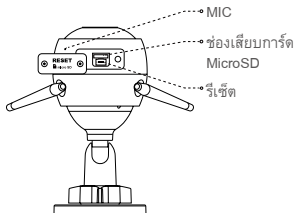
ชุดกันน้ำ x1



คู่มือการเริ่มใช้งาน
อย่างรวดเร็ว x1



ไฟแสดงสถานะการทำงาน



ชื่อ	คำอธิบาย
MIC	สำหรับสัญญาณเสียงขาเข้า
ไฟแสดงสถานะการทำงาน	<ul style="list-style-type: none"> ไฟสีแดงคงที่: กล้องกำลังเริ่มการทำงาน ไฟสีแดงกระพริบอย่างช้าๆ: การเชื่อมต่อ Wi-Fi ล้มเหลว ไฟสีแดงกระพริบอย่างรวดเร็ว: ข้อบกพร่องของอุปกรณ์ (เช่น ข้อผิดพลาดเกี่ยวกับการ์ด MicroSD) ไฟสีน้ำเงินคงที่: กำลังดูหรือเล่นวิดีโอในแอป EZVIZ ไฟสีน้ำเงินกระพริบอย่างรวดเร็ว: กล้องพร้อมสำหรับการเชื่อมต่อ Wi-Fi แล้ว ไฟสีน้ำเงินกระพริบอย่างช้าๆ: กล้องทำงานได้อย่างถูกต้อง
ช่องเสียบการ์ด MicroSD	การ์ด MicroSD ไม่ได้รวมอยู่ในกล่อง ให้เริ่มต้นใช้งานในแอป EZVIZ จากนั้นระบบจะสามารถบันทึกไฟล์วิดีโอลงในการ์ด SD
รีเซ็ท	กดปุ่ม "รีเซ็ท" ค้างไว้ 5 วินาทีในขณะที่กล้องกำลังทำงาน กล้องจะรีเซ็ตาร์ท และรีเซ็ทพารามิเตอร์ทั้งหมดกลับเป็นค่าเริ่มต้น
ไฟขาเข้า	1A === 12V

การแก้ไขปัญหา

คำถาม: หน้าต่างแจ้ง “อุปกรณ์อยู่ในสถานะออฟไลน์ (The device is offline.)” หรือ “อุปกรณ์ยังไม่ได้ลงทะเบียน (The device is not registered.)” เมื่อมีการเพิ่มกล้องด้วยแอป EZVIZ

คำตอบ: 1. ตรวจสอบให้แน่ใจว่าเครือข่ายที่กล้องเชื่อมต่อทำงานได้ตามปกติและได้เปิดใช้งาน DHCP ของเราเตอร์แล้ว
2. กดปุ่ม “รีเซ็ต” ค้างไว้ 5 วินาทีเพื่อรีเซ็ตค่าพารามิเตอร์ หากคุณเปลี่ยนค่าพารามิเตอร์เครือข่ายด้วยตนเองแล้ว

THAI

คำถาม: วิธีการใช้งานการ์ด microSD สำหรับการจัดเก็บข้อมูลในเครื่อง

คำตอบ: 1. ตรวจสอบให้แน่ใจว่ามีการเสียบการ์ด microSD เข้าไปในกล้องแล้ว และกล้องถูกเพิ่มไปยังบัญชีผู้ใช้ EZVIZ เรียบร้อยแล้ว เข้าสู่ระบบของแอป EZVIZ แล้วเข้าสู่ส่วนเชื่อมต่อ “รายละเอียดของอุปกรณ์ (Device Details)” หากปุ่ม “เตรียมใช้งานการ์ดจัดเก็บข้อมูล (Initialize Storage Card)” ปรากฏขึ้น คุณจำเป็นต้องเตรียมใช้งานการ์ด microSD ก่อนเป็นอันดับแรก
2. การบันทึกการ์ด microSD สำหรับการตรวจจับการเคลื่อนไหวจะถูกเปิดใช้งานโดยค่าเริ่มต้น

คำถาม: หน้าต่างแจ้ง โทรศัพท์มือถือไม่สามารถรับสัญญาณแจ้งเตือนภัยได้ จะปรากฏขึ้นเมื่อกำลังอยู่ในสถานะออนไลน์

คำตอบ: 1. ตรวจสอบให้แน่ใจว่าแอป EZVIZ กำลังทำงานอยู่บนโทรศัพท์มือถือของคุณ และมีการเปิดใช้งานการแจ้งเตือนการตรวจจับการเคลื่อนไหวแล้ว (Motion Detection Notification)
2. สำหรับระบบ Android โปรดตรวจสอบให้แน่ใจว่าแอปกำลังทำงานในพื้นหลังและสำหรับระบบ iOS ให้เปิดใช้งานฟังก์ชันการรับ-ส่งข้อความแบบพุซใน “การตั้งค่า > การแจ้งเตือน (Settings > Notification)”
3. หากยังไม่เห็นหน้าต่างแจ้งสัญญาณเตือนปรากฏขึ้น ให้กดปุ่ม “รีเซ็ต” ค้างไว้ 5 วินาทีเพื่อคืนค่าการตั้งค่าของกล้อง

คำถาม: มุมมองแบบสดหรือการเล่นภาพไม่สำเร็จ

คำตอบ: ตรวจสอบให้แน่ใจว่าเครือข่ายของคุณยังคงมีการเชื่อมต่อ การดูวิดีโอแบบสดจำเป็นต้องมีแบนด์วิดท์ที่ดี คุณสามารถรีเฟรชวิดีโอ หรือเปลี่ยนแปลงเครือข่ายแล้วลองอีกครั้ง

คำถาม: จะเชื่อมต่อกับ Wi-Fi อื่นได้อย่างไร?

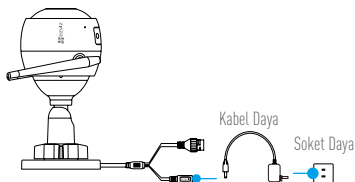
คำตอบ: ให้กดปุ่ม “รีเซ็ต” บนกล้องค้างไว้ 5 วินาทีเพื่อรีเซ็ตและรีสตาร์ทกล้อง หลังจากนั้น 1 นาที ลองเชื่อมต่อกับ Wi-Fi อีกครั้ง

Pengoperasian

Langkah 1

Menyalakan kamera

Sambungkan kamera dan soket daya untuk menyalakan kamera.



Langkah 2

Pengaturan Kamera

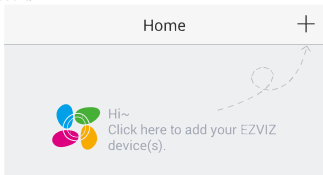
1 Buat akun pengguna.



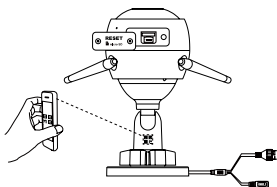
- Sambungkan telepon seluler Anda ke Wi-Fi.
- Unduh dan pasang aplikasi EZVIZ dengan mencari "EZVIZ" di App Store dan Google Play™.
- Buka aplikasi dan lakukan pendaftaran akun pengguna EZVIZ dilanjutkan dengan petunjuk memulai.

2 Tambahkan kamera ke EZVIZ.

- Masuk ke aplikasi EZVIZ.
- Di layar Utama, ketuk tanda "+" di sudut kanan atas untuk membuka halaman pemindaian kode QR.



-Pindai kode QR pada bodi kamera.



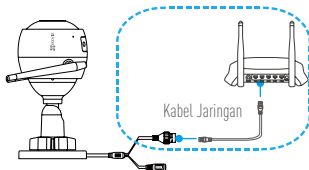
ID

-Ikuti panduan pemasangan aplikasi EZVIZ untuk menyelesaikan konfigurasi Wi-Fi.

Anda juga dapat memilih koneksi kabel.

Langkah 1: hubungkan kamera ke router lewat kabel jaringan.

Langkah 2: tambahkan kamera ke aplikasi EZVIZ dengan memindai kode QR.



Tahan tombol RESET selama 5 detik saat kamera berjalan jika menambahkan kamera atau sambungan Wi-Fi gagal.

Langkah 3

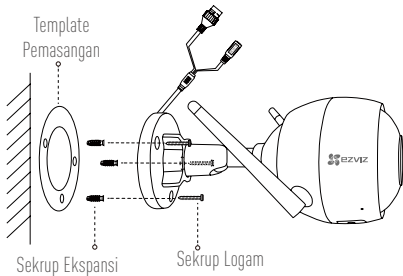
Pemasangan Kamera

Anda dapat memasang kamera pada dinding atau langit-langit.

i Pastikan dinding cukup kuat untuk menahan tiga kali bobot kamera.

1 Memasang Kamera

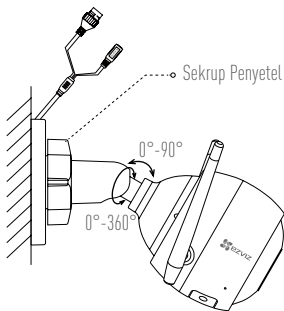
- Tempatkan template bor ke permukaan yang Anda pilih untuk memasang kamera.
- (Untuk dinding/langit-langit semen saja) Bor lubang sekrup sesuai template dan masukkan ketiga sekrup ekspansi.
- Gunakan tiga sekrup metal untuk mengatur kedudukan kamera sesuai template.



2 Menyesuaikan Sudut Pengawasan

- Kendurkan sekrup penyetel.
- Sesuaikan sudut pengawasan sesuai tempat yang Anda inginkan.
- Kencangkan sekrup penyetel.

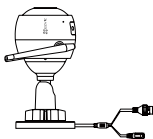
i Pastikan slot kartu microSD menghadap ke bawah.



ID

Lampiran

Isi Kotak



Kamera Internet x1



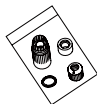
Adaptor Daya x1



Template
Pemasangan x1



Kit Sekrup x1

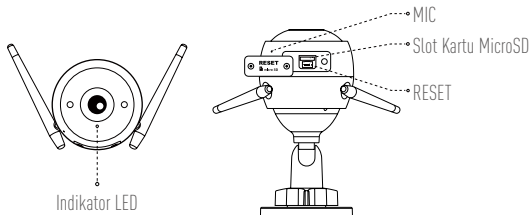


Kit Antiair x1



Panduan Mulai
Cepat x1

Dasar-dasar



Nama	Deskripsi
MIC	Untuk masukan suara
Indikator LED	<ul style="list-style-type: none">• Merah Tetap: Kamera sedang memulai.• Biru Tetap: Video sedang ditampilkan atau diputar di Aplikasi EZVIZ.• Berkedip Biru Perlahan: Kamera berjalan dengan baik.• Berkedip Merah Perlahan: Sambungan Wi-Fi gagal.• Berkedip Merah Cepat: Kesalahan pada kartu MicroSD.• Berkedip Merah dan Biru: Kamera siap untuk sambungan Wi-Fi.
Slot Kartu MicroSD	Kartu MicroSD tidak disertakan dalam Isi Kotak. Setelah memasukkan kartu microSD, inisialisasikan di aplikasi EZVIZ, lalu berkas video dapat disimpan dalam kartu SD.
RESET	Tahan tombol RESET selama 5 detik saat kamera berjalan. Kamera memulai ulang, lalu mereset semua parameter ke default.
Voltase	1A $\overline{\text{---}}$ 12V

Penyelesaian Masalah

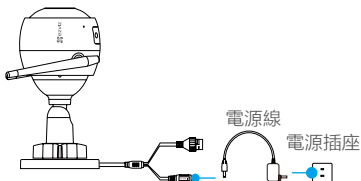
- P:** Pesan "The device is offline. (Perangkat tidak tersambung ke jaringan.)" atau "The device is not registered. (Perangkat belum terdaftar.)" muncul saat menambahkan kamera menggunakan aplikasi EZVIZ.
- J:**
1. Pastikan jaringan yang tersambung dengan kamera berfungsi normal dan router DHCP diaktifkan.
 2. Tahan tombol RESET selama 5 detik untuk mereset parameter jika Anda mengubah parameter jaringan secara manual.
- P:** Cara menggunakan kartu microSD untuk penyimpanan lokal?
- J:**
1. Pastikan terdapat kartu microSD yang dimasukkan dan kamera ditambahkan ke akun Anda. Masuk ke aplikasi EZVIZ dan masuk ke laman "Device Details (Rincian Perangkat)", jika tombol "Initialize Storage Card (Inisialisasi Kartu Penyimpanan)" muncul, reset kartu microSD terlebih dahulu.
 2. Perekaman kartu microSD untuk deteksi gerakan diaktifkan secara default.
- P:** Telepon seluler tidak dapat menerima pemberitahuan alarm ketika kamera sedang tersambung ke jaringan.
- J:**
1. Pastikan aplikasi EZVIZ berjalan di telepon seluler Anda dan Pemberitahuan Deteksi Gerakan diaktifkan.
 2. Untuk sistem Android, pastikan Aplikasi tetap berjalan di latar belakang, dan untuk iOS, aktifkan fungsi dorong pesan di "Settings > Notification (Pengaturan > Pemberitahuan)".
 3. Jika masih tidak ada pesan alarm, menahan tombol RESET selama 5 detik akan memulihkan pengaturan kamera.
- P:** Siaran langsung atau pemutaran gagal.
- J:** Pastikan jaringan Anda terkoneksi dengan baik. Melihat video langsung memerlukan bandwidth yang cukup. Anda dapat memuat ulang video, atau berganti jaringan dan mencoba lagi.
- P:** Cara menyambungkan ke Wi-Fi lain?
- J:** Tahan tombol RESET pada kamera selama 5 detik untuk mereset dan memulai ulang kamera lalu sambungkan ulang Wi-Fi sekitar 1 menit kemudian.

操作步驟

步驟 1

開啟電源

連接攝影機與電源插座，以開啟攝影機電源。



步驟 2

攝影機設定



低功率電波輻射性電機管理辦法

第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

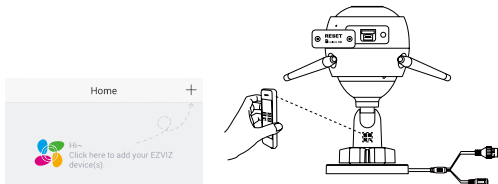
1 建立使用者帳戶。

- 將您的手機連線至 Wi-Fi。
- 請在 App Store 和 Google Play™ 搜尋「EZVIZ」來下載並安裝 EZVIZ 應用程式。
- 啟動應用程式，並且在啟動精靈開啟後註冊 EZVIZ 使用者帳戶。

2 將攝影機新增至 EZVIZ。

- 登入 EZVIZ 應用程式。
- 在主頁中，點選右上角的「+」進入掃描 QR 代碼頁面。

-掃描攝影機機身上的 QR 代碼。



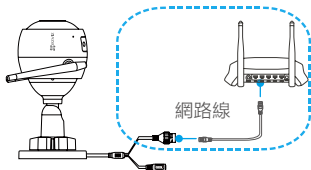
繁中

-遵照 EZVIZ 應用程式精靈完成 Wi-Fi 設定。

您也可選擇有線連接。

步驟 1: 用網路線將攝影機連接到路由器。

步驟 2: 透過掃描 QR 碼，將攝影機新增到 EZVIZ 應用程式。



i 若無法新增攝影機或 Wi-Fi 連線失敗且攝影機正在運作，請按住「重設」按鈕 5 秒。

步驟 3

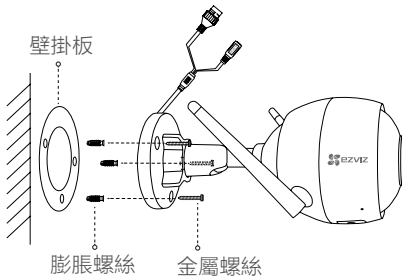
攝影機安裝

您可將攝影機安裝在牆壁或天花板上。

i 請確定牆壁的強度足以承受三倍的攝影機重量。

1 安裝攝影機

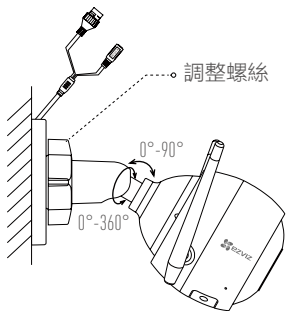
- 將鑽孔模板放在選擇安裝攝影機的表面上。
- (僅適用水泥牆/天花板) 依據模板鑽孔，然後插入三顆膨脹螺絲。
- 依據模板使用三顆金屬螺絲固定攝影機。



2 調整監視角度

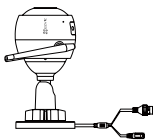
- 鬆開調整螺絲。
- 將監視角度調整到您要的位置。
- 鎖緊調整螺絲。

i 確定 microSD 記憶卡插槽面朝下。



附錄

包裝盒內容



網際網路攝影機 x1



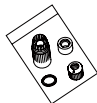
電源變壓器 x1



壁掛板 x1



螺絲組 x1

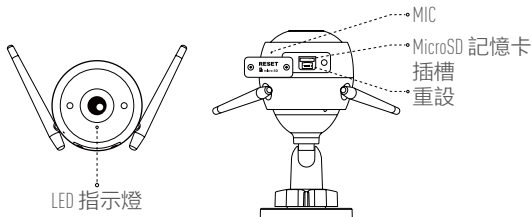


防水套件 x1



快速使用指南 x1

基本操作配備



名稱	說明
MIC	用於音訊輸入。
LED 指示燈	<ul style="list-style-type: none">• 全紅：攝影機正在啟動。• 緩慢閃紅燈：Wi-Fi 連線失敗。• 快速閃紅燈：裝置異常（例如：MicroSD 卡錯誤）。• 全藍：正在用 EZVIZ 應用程式觀看或播放影片。• 快速閃藍燈：攝影機已準備好進行 Wi-Fi 連線。• 緩慢閃藍燈：攝影機運作正常。
MicroSD 記憶卡插槽	包裝盒內容不含 MicroSD 卡。插入 microSD 記憶卡後，在 EZVIZ 應用程式中將其初始化，然後便可將視訊檔案儲存在 SD 記憶卡中。
重設	在攝影機運作時，按住「重設」按鈕 5 秒。隨後攝影機會重新啟動，且會將所有參數重設為預設值。
電源輸入	1A === 12V

故障排除

問：「裝置離線。」(The device is offline.) 或「裝置未註冊。」(The device is not registered.) 提示在使用 EZVIZ 應用程式新增攝影機時出現。

答：

1. 請確定攝影機所連線的網路正常，並且已啟用路由器的 DHCP。
2. 若您要手動變更網路參數，請按住「重設」按鈕 5 秒以重設參數。

問：如何將 microSD 記憶卡用在本機儲存？

答：

1. 請確定已插入 microSD 記憶卡，而且攝影機已新增到您的 EZVIZ 帳戶中。登入 EZVIZ 應用程式，然後進入「裝置詳細資料」(Device Details) 介面，如果出現「初始化儲存卡」(Initialize Storage Card) 按鈕，您需要先初始化 microSD 記憶卡。
2. 動作偵測預設為啟用 microSD 記憶卡錄製。

問：攝影機在線上時，手機無法接收警報提示。

答：

1. 請確定 EZVIZ 應用程式正在您的手機上執行，並且已啟用「動作偵測通知」(Motion Detection Notification)。
2. 關於 Android 系統的手機，請確定應用程式在背景執行；關於 iOS 系統的手機，請在「設定」>「通知」(Settings > Notification) 中啟用訊息推播功能。
3. 如果仍沒有警報提示，請按住「重設」按鈕 5 秒以還原攝影機設定。

問：即時觀看或播放失敗。

答：請確定您的網路已正確連線。觀看即時視訊需要有良好的頻寬。您可以更新視訊或變更網路，然後再試一次。

問：如何連線至其他 Wi-Fi？

答：按住攝影機上的「重設」按鈕 5 秒，即會重設並重新啟動攝影機，約 1 分鐘後再重新連線至 Wi-Fi。

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You can request warranty service by contacting our Customer Service.

For any defective EZVIZ products under warranty, EZVIZ will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functional equivalent product; or (iii) refund the original purchase price, provided you provide the original purchase receipt or copy, a brief explanation of the defect, and return the product in its original packaging. At EZVIZ's sole discretion, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the shipping cost, insurance, or any other incidental charges incurred by you in returning the product.

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This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided;
- For any malfunction, defect, or failure caused by or resulting from the evidence of impact; mishandling; tampering; use contrary to the applicable instruction manual; incorrect power line voltage; accident; loss; theft; fire; flood; or other Acts of God; shipping damage; or damage resulting from repairs performed by unauthorized personnel;
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product;
- Cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports;
- Any software, even if packaged or sold with EZVIZ hardware;
- For any other damages free from defects in material or workmanship;
- Routine cleaning, normal cosmetic, and mechanical wear and tear.

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Please do not hesitate to contact your seller or our Customer Service, with any questions.

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귀하의 EZVIZ 제품은 구매 일자부터 일 (1) 년간 원자재 및 제조상의 결함에 대해 보증을 받을 수 있으며 제품을 구매한 국가 또는 주의 법률에 따라 더 긴 기간이 보장될 경우 일반적으로 사용 설명서에 명시됩니다.

고객 서비스에 문의하여 보증 서비스를 요청할 수 있습니다.

보증 기간 이내에 결함이 있는 모든 EZVIZ 제품에 대해, EZVIZ는 (i) 귀하의 제품을 무상으로 수리 또는 교체하거나, (ii) 귀하의 제품과 상응하는 기능을 탑재한 유사 제품으로 교체하거나, (iii) 귀하가 구매한 연속증 또는 복사본이 제공하는 바와 같이 처음 구매한 가격으로 환불할 것이며, 귀하는 결함에 관한 일련한 설명과 함께 본래 포장 상태로 제품을 반납해야 합니다. EZVIZ의 단독 재량에 따라 수리 또는 교체 시 신제품, 리퍼 제품 또는 부품이 사용될 수 있습니다. 본 보증은 귀하가 제품을 반납할 때 발생하는 배송비, 보험 및 기타 부대비용을 보상하지 않습니다.

관련 법률에 의거 금지되는 지역을 제외하고 본 보증은 보증 위반에 관한 단독적이며 독점적인 구제 방법입니다. 본 보증에 따라 수리 또는 교체된 모든 제품은 제품 수령일 또는 잔존하는 최초 보증 기간에서 구성 (70) 일의 추가 보증 기간이 적용됩니다.

다음과 같은 경우 이 보증은 적용되지 않으며 효력이 없습니다.

- 보증 기간이 지난 후 보증을 청구하거나 제품 구매 증빙을 제출하지 않는 경우;
- 충격, 취급 부주의, 조작, 사용 설명서의 지침을 위반하는 사용, 잘못된 전압 연결, 사고, 분실, 도난, 화재, 홍수 등의 기타 천재지변, 운송 관련 손상 또는 허가 받지 않은 사람에 의한 수리로 발생한 손상으로 인해 오작동, 결함 또는 고장이 발생한 경우;
- 배터리 등의 소모성 부품 등 정상적인 제품 노후로 인해 오작동이 발생한 경우;
- 굽힘, 흠집, 플라스틱 깨짐 및 이에 국한하지 않고 외관이 손상된 경우;
- 제품에 포함되었거나 EZVIZ 하드웨어와 함께 판매된 소프트웨어가 손상된 경우;
- 기타 원자재 또는 제조상의 결함과 무관한 손상에 해당하는 경우;
- 일상적인 청소, 일반적인 외관 및 기계적인 마모에 해당하는 경우.

보증 면책 조항

본 보증의 상기 명시된 항목을 제외하고 관련 법률이 허용하는 최대 범위 내에서 EZVIZ는 시장 적합성의 목적인 보증과 특정 목적에의 적합성, 적용 가능한 목적인 보증 기간 또는 본 보증 기간에 관한 조건, 제품 보안, 또는 제품 정보 및 데이터의 가용성 및 신뢰성 등 제품과 관련된 조건을 포함한 모든 명시적, 묵시적 및 법적 보증을 부인합니다.

참고: 일부 주 또는 연방 구역은 묵시적 보증의 유효 기간에 관한 제한을 허용하지 않으므로, 상기 제한 사항이 귀하에게 적용되지 않을 수도 있습니다.

손해의 제한

EZVIZ는 본 보증 또는 제품과 관련해 발생한 데이터 유실 또는 수익 손실로 인한 결과적, 부수적, 징벌적 또는 특별 손해에 대해 일체의 책임을 지지 않으며 또한 본 보증 또는 제품과 관련해 발생한 EZVIZ의 총 보상 책임은 제품을 최초 구매할 때 발생한 실구매 금액의 총액을 초과하지 않습니다.

참고: 일부 주 또는 연방 구역은 부수적 또는 결과적 손해에 관한 예외 또는 제한을 허용하지 않으므로, 상기 제한 또는 예외 조항은 귀하에게 적용되지 않을 수 있습니다.

책임의 제한

모든 제품과 데이터는 귀하의 편의를 위해 "있는 그대로" 및 "이용할 수 있는 상태로" 제공됩니다. EZVIZ는 제품 정보와 데이터의 가용성, 정확도 또는 신뢰도를 대변하거나 보증하거나 보장하지 않으며, 해당 제품 정보 및 데이터 또는 제품의 사용이 귀하 가정에 안전을 제공한다고 대변하거나 보증하거나 보장하지 않습니다. 귀하는 제품의 모든 정보와 데이터를 사용하여 귀하의 재량에 따른 제품 사용에는 위험이 존재합니다. 귀하는 제품 정보, 데이터 및 제품을 사용함에 있어 발생하는 배선 연결, 고정, 전기, 가정, 제품, 제품 주변 기기, 컴퓨터, 모바일 기기 및 기타 모든 물품과 반려동물 등에 관한 일체의 손실, 책임, 손상과 관련해 전적으로 책임 (및 EZVIZ의 면책) 이 있습니다. EZVIZ가 제공하는 제품 정보 및 데이터는 정보를 획득하는 직접적인 방법의 대체 수단을 의미하지 않습니다. 예를 들어 제품이 제공하는 알림은 가정 및 제품의 음성적 및 시각적 표시를 대체하지 않으며 제 3자의 모니터링 서비스를 의미하는 것이 아닙니다.

문의 사항이 있는 경우 언제든지 판매점 또는 고객 서비스에 연락해주시십시오.

BẢO HÀNH CÓ GIỚI HẠN

Cảm ơn quý vị đã mua sản phẩm Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ"). Gói bảo hành có giới hạn này ("gói bảo hành") sẽ đem đến cho quý vị, người mua ban đầu của sản phẩm EZVIZ, những quyền hợp pháp có thể. Quý vị cũng được hưởng các quyền hợp pháp khác tùy theo thời gian, tỉnh hoặc khu vực có quyền tài phán. Gói bảo hành này chỉ áp dụng duy nhất cho người mua ban đầu của sản phẩm. "Người mua ban đầu" nghĩa là bất kỳ khách hàng nào đã mua sản phẩm EZVIZ từ người bán được ủy quyền. Việc tuyên bố miễn trừ, loại bỏ và hạn mức trách nhiệm theo gói bảo hành này sẽ không được áp dụng trong phạm vi bị cấm bởi luật áp dụng. Không một nhà phân phối, nơi bán lại, đại lý hay nhân viên nào được ủy quyền để thực hiện bất kỳ sửa đổi, mở rộng hoặc bổ sung nào đối với gói bảo hành này.

Sản phẩm EZVIZ của quý vị được bảo hành trong thời hạn một (1) năm kể từ ngày mua cho các khiếm khuyết về vật liệu và chế tác hoặc trong thời hạn dài hơn luật pháp của quốc gia hoặc tỉnh bang nơi sản phẩm này được bán có thể quy định, khi sản phẩm được sử dụng bình thường theo sách hướng dẫn sử dụng.

Quý vị có thể yêu cầu dịch vụ bảo hành bằng cách liên lạc với Dịch vụ Chăm sóc Khách hàng của chúng tôi.

Đối với bất kỳ sản phẩm EZVIZ lỗi nào được bảo hành, tùy theo lựa chọn của mình mà EZVIZ sẽ (i) sửa chữa hoặc thay thế miễn phí sản phẩm của quý vị; (ii) đổi sản phẩm của quý vị với một sản phẩm có chức năng tương đương; hoặc (iii) hoàn trả lại số tiền mua hàng ban đầu, với điều kiện quý vị cung cấp biên lai gốc hoặc bản sao biên lai mua hàng, giải thích ngắn gọn về lỗi hư hỏng và hoàn trả sản phẩm trong bao bì đóng gói ban đầu của sản phẩm. Theo toàn quyền quyết định của EZVIZ, việc sửa chữa và thay thế có thể được thực hiện với một sản phẩm hoặc linh kiện mới hoặc đã được tân trang. Gói bảo hành giới hạn này không bao gồm phí vận chuyển, bảo hiểm hay bất kỳ phụ phí nào khác mà quý vị phải chi trả trong quá trình hoàn trả lại sản phẩm.

Trừ khi bị cấm bởi luật áp dụng, đây là biện pháp khắc phục duy nhất và dành riêng cho quý vị đối với trường hợp vi phạm gói bảo hành này. Bất kỳ sản phẩm nào đã được sửa chữa hoặc thay thế theo như gói bảo hành giới hạn này sẽ được bảo vệ bởi các điều khoản của gói bảo hành này thêm chín mươi (90) ngày kể từ ngày giao hàng hoặc trong khoảng thời gian còn lại của gói bảo hành ban đầu.

Gói bảo hành này sẽ không áp dụng và trở nên vô hiệu:

- Nếu yêu cầu bảo hành được đưa ra ngoài thời hạn bảo hành hoặc nếu không cung cấp được bằng chứng mua hàng.
- Đối với lỗi hoạt động, khiếm khuyết hay hỏng hóc bất kỳ gây ra bởi hoặc phát sinh mà không chứng cho thấy là do va đập, bảo quản không tốt, tự ý can thiệp, sử dụng trái với sách hướng dẫn áp dụng cho sản phẩm, điện áp nguồn không đúng, tai nạn, thất lạc, trộm cắp, hỏa hoạn, lũ lụt hoặc thiên tai, hư hỏng khi chuyển phát hoặc hư hỏng do việc sửa chữa của người không được ủy quyền thực hiện.
- Đối với bất kỳ bộ phận tiêu hao nào như pin, trong đó lỗi là do sự già hóa thông thường của sản phẩm.
- Hư hỏng ngoại quan, bao gồm nhưng không giới hạn ở các vết trầy xước, vết lõm và nhựa gãy, vết trên các công của thiết bị.
- Bất kỳ phần mềm nào, cho dù được đồng gói hoặc bán kèm theo phần cứng của EZVIZ.
- Đối với các trường hợp hư hỏng khác không phải do các khiếm khuyết về vật liệu hoặc chế tác.
- Về sinh thường kỳ, hao mòn và hư hỏng cơ học và ngoại quan thông thường.

TUYÊN BỐ MIỄN TRỪ TRÁCH NHIỆM BẢO HÀNH

TRỪ CÁC TRƯỜNG HỢP NHƯ ĐƯỢC QUY ĐỊNH Ở TRÊN TRONG GÓI BẢO HÀNH NÀY VÀ TRONG PHẠM VI TỐI ĐA ĐƯỢC PHÁP LUẬT HIỆN HÀNH CHO PHÉP, EZVIZ TUYÊN BỐ THỎA THÁC MỌI TRÁCH NHIỆM BẢO HÀNH VÀ ĐIỀU KIỆN ĐƯỢC THỂ HIỆN RÕ RÀNG, ĐƯỢC NGUY Ý HOẶC MANG TÍNH PHÁP QUY LIÊN QUAN ĐẾN SẢN PHẨM NÀY, BAO GỒM CẢ CÁC TRÁCH NHIỆM BẢO HÀNH ĐƯỢC NGUY Ý VỀ KHẢ NĂNG TIẾP THỤ VÀ TÍNH PHÙ HỢP CHO MỘT MỤC ĐÍCH CỤ THỂ, THỜI HẠN CỦA BẤT KỲ TRÁCH NHIỆM BẢO HÀNH HOẶC ĐIỀU KIỆN ĐƯỢC NGUY Ý NÀO CÓ THỂ ĐƯỢC ÁP DỤNG CHO GÓI BẢO HÀNH NÀY. CHÚ Ý AN TOÀN CỦA SẢN PHẨM HOẶC TÍNH KHẢ DỤNG VÀ ĐỘ TIN CẬY CỦA CÁC THỌNG TIN HOẶC DỮ LIỆU SẢN PHẨM.

LƯU Ý: DO MỘT SỐ TIỂU BANG HOẶC QUY ĐỊNH PHÁP LÝ KHÔNG CHO PHÉP GIỚI HẠN VỀ THỜI HẠN CỦA ĐIỀU KHOẢN BẢO HÀNH AM CHỈ, DO VẬY NHỮNG GIỚI HẠN TRÊN ĐÂY CÓ THỂ SẼ KHÔNG ÁP DỤNG ĐỐI VỚI QUÝ VỊ.

GIỚI HẠN THIẾT HẠI

TRONG MỌI TRƯỜNG HỢP EZVIZ ĐỀU SẼ KHÔNG CHỊU TRÁCH NHIỆM ĐỐI VỚI BẤT KỲ THIẾT HẠI NÀO MANG TÍNH TẮT NHIỆM, NGẤU NHIÊN, RẮN ĐE HOẶC ĐẶC BIỆT, BAO GỒM BẤT KỲ THIẾT HẠI NÀO DO DỮ LIỆU BI MẮT HOẶC LỖI NHUẬN BI MẮT, PHÁT SINH TỰ HOẶC LIÊN QUAN ĐẾN GÓI BẢO HÀNH HOẶC SẢN PHẨM NÀY VÀ TỔNG TRÁCH NHIỆM CỘNG ĐỒNG CỦA CÔNG TY PHÁT SINH TỰ HOẶC LIÊN QUAN ĐẾN GÓI BẢO HÀNH HOẶC SẢN PHẨM NÀY SẼ KHÔNG VƯỢT QUÁ SỐ TIỀN MÀ NGƯỜI MUA BAN ĐẦU THỰC TRẢ CHO SẢN PHẨM.

LƯU Ý: DO MỘT SỐ TIỂU BANG HOẶC QUY ĐỊNH PHÁP LÝ KHÔNG CHO PHÉP VIỆC LOẠI BỎ HOẶC GIỚI HẠN CÁC TỔN THẤT GIÁN TIẾP HOẶC NGẤU NHIÊN, DO VẬY NHỮNG GIỚI HẠN HOẶC LOẠI BỎ TRÊN ĐÂY CÓ THỂ SẼ KHÔNG ÁP DỤNG ĐỐI VỚI QUÝ VỊ.

HẠN MỨC TRÁCH NHIỆM

MỌI THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM ĐỀU ĐƯỢC CUNG CẤP VỚI SỰ THUẬN TIỆN CỦA QUÝ VỊ, THEO HÌNH THỨC "CÓ SAO CUNG CẤP VẬY" VÀ "TÙY ĐIỀU KIỆN SẢN CỐ". EZVIZ KHÔNG TUYÊN BỐ, BẢO ĐẢM HAY CAM ĐOAN RỪNG CÁC THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM SẼ CHÍNH SẮC, CHÍNH XÁC HOẶC ĐÁNG TIN CẬY HOẶC ĐANG THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM HOẶC VIỆC SỬ DỤNG SẢN PHẨM SẼ AN TOÀN TẠI NHÀ QUÝ VỊ. QUÝ VỊ SỬ DỤNG MỌI THÔNG TIN, DỮ LIỆU SẢN PHẨM VÀ SẢN PHẨM THEO QUYẾT ĐỊNH CỦA CHÍNH MÌNH VÀ VỚI RỦI RO ĐO MÌNH TỰ CHỊU. QUÝ VỊ HOÀN TOÀN CHỊU TRÁCH NHIỆM ĐỐI VỚI (VÀ EZVIZ TUYẾN BỒ THỎA THÁC) BẤT KỲ VÀ MỌI TỔN THẤT, TRÁCH NHIỆM HOẶC THIẾT HẠI, BAO GỒM CẢ ĐƯỜNG DÂY ĐIỆN, ĐÓ GÁP, ĐIỆN, NHÀ Ở, SẢN PHẨM, THIẾT BỊ NGOẠI VI CỦA SẢN PHẨM, MÁY VI TÍNH, THIẾT BỊ ĐIỆN VÀ MỌI ĐỒ ĐẶC KHÁC VÀ VẬT NỤO, PHÁT SINH TỰ VIỆC SỬ DỤNG THÔNG TIN, DỮ LIỆU SẢN PHẨM HOẶC SẢN PHẨM. EZVIZ KHÔNG CỐ Ý ĐỊNH CUNG CẤP CÁC THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM THAY THẾ CHO CÁC PHƯƠNG TIỆN THỤ THẬP THÔNG TIN TRỰC TIẾP. TỨC LÀ, MỘT THÔNG BÁO ĐƯỢC CUNG CẤP THÔNG QUÁ SẢN PHẨM SẼ KHÔNG NHẬN MỤC ĐÍCH THAY THẾ CHO CÁC CHỈ BÁO TIẾNG VÀ HÌNH Ở TRONG NHÀ VÀ TRÊN SẢN PHẨM, CŨNG NHƯ KHÔNG DÀNH CHO DỊCH VỤ GIÁM SÁT CỦA MỘT BÊN THỨ BA.

Vui lòng liên hệ với bên bán hàng của quý vị hoặc Dịch vụ Chăm sóc Khách hàng của chúng tôi nếu quý vị có bất kỳ thắc mắc nào.

ข้อจำกัดของการรับประกัน

ขออนุญาตที่ชื่อผลิตภัณฑ์ของ Hangzhou EZVIZ Software Co. Ltd. ("EZVIZ") ข้อจำกัดของการรับประกันนี้ ("การรับประกัน") จะให้สิทธิตามกฎหมายที่เฉพาะเจาะจงกับผู้ซื้อซึ่งมีชื่อผลิตภัณฑ์ EZVIZ นอกจากนี้ยังมีสิทธิตามกฎหมายอื่น ๆ ที่แตกต่างกันในแต่ละเขต จังหวัดหรือเขตอำนาจกฎหมาย การรับประกันนี้ใช้กับผู้ซื้อซึ่งมีชื่อผลิตภัณฑ์เท่านั้น "ผู้ซื้อดั้งเดิม" หมายถึงผู้บริโภคที่ชื่อผลิตภัณฑ์ EZVIZ จากตัวแทนจำหน่ายที่ได้รับอนุญาต ส่วนงานสิทธิ์ ข้อเงื่อนไขและข้อจำกัดความรับผิดชอบภายใต้ข้อจำกัดของการรับประกันนี้จะไม่สามารถนำไปใช้ภายใต้ขอบเขตที่กฎหมายคุ้มครองผู้บริโภคที่กำหนดไว้โดยอนุญาตให้ผู้ซื้อจำหน่าย ผู้ค้าปลีก ตัวแทนหรือลูกค้ารายใดทำการแก้ไข ขยายหรือเพิ่มเติมสิ่งใด ๆ ให้กับข้อจำกัดของการรับประกัน

ผลิตภัณฑ์ EZVIZ ของคุณมีการรับประกันเป็นระยะเวลาหนึ่ง (1) ปีนับจากวันที่ซื้อเพื่อเป็นการรับประกันข้อบกพร่องที่เกิดจากวัสดุและการผลิต หรือมีระยะเวลาการรับประกันที่นานกว่า ทั้งนี้จะเป็นไปตามเงื่อนไขที่กำหนดไว้ในกฎหมายในประเทศที่ผลิตภัณฑ์ได้รับการวางจำหน่าย เมื่อผลิตภัณฑ์ถูกใช้งานตามปกติโดยสอดคล้องกับคู่มือการใช้งาน

คุณสามารถขอใช้บริการการรับประกันได้โดยติดต่อฝ่ายบริการลูกค้าของเรา

สำหรับผลิตภัณฑ์ EZVIZ ใด ๆ ที่ชำรุดภายใต้การรับประกัน EZVIZ จะเป็นผลิตภัณฑ์ที่ (1) ซ่อมแซมหรือเปลี่ยนผลิตภัณฑ์ของคุณโดยไม่คิดค่าใช้จ่าย (2) แลกเปลี่ยนผลิตภัณฑ์ของคุณด้วยผลิตภัณฑ์เทียบเท่า (3) หรือคืนเงินตามราคาซื้อเดิมที่แสดงอยู่ในใบเสร็จรับเงินต้นฉบับหรือสำเนา ใบประกอบ ค่าใช้จ่ายโดยสรุปเกี่ยวกับข้อบกพร่องและส่งผลิตภัณฑ์กลับคืนในบรรจุภัณฑ์เดิม การซ่อมแซมหรือการทดแทนอาจได้รับการดำเนินการกับผลิตภัณฑ์ใหม่ หรือผลิตภัณฑ์หรือส่วนประกอบที่ได้รับการปรับปรุงแก้ไข โดยขึ้นกับดุลยพินิจของ EZVIZ การรับประกันนี้จะไม่ครอบคลุมถึงค่าขนส่งทางไปรษณีย์ ค่าประกันภัยและค่าใช้จ่ายอื่น ๆ ที่เกิดขึ้นจากการส่งผลิตภัณฑ์กลับคืน

เว้นแต่จะกล่าวไว้ตามกฎหมายที่มีการบังคับใช้ นี่เป็นการมีอายุเฉพาะของผู้ดูแลตัวสำหรับกระเบื้องหรือข้อจำกัดของการรับประกันนี้ ผลิตภัณฑ์ใด ๆ ที่ได้รับการซ่อมแซมหรือถูกเปลี่ยนในภายหลังจากข้อจำกัดของการรับประกันนี้ จะได้รับการคุ้มครองตามเงื่อนไขของข้อจำกัดของการรับประกันนี้โดยอัตโนมัติเป็นเวลาเก้าสิบ (90) วันนับจากวันที่จัดส่งหรือในจำนวนระยะเวลาที่เหลือน้อยในการรับประกันเดิม

การรับประกันนี้จะไม่ครอบคลุมและถือไม่มาจะ:

- หากการเคลมประกันเกิดขึ้นนอกระยะเวลาการรับประกันหรือไม่ได้แสดงหลักฐานการซื้อ
- สำหรับการทำงานที่ผิดพลาด ข้อบกพร่องหรือความล้มเหลวที่เกิดจาก หรือเป็นผลมาจากเหตุการณ์ใด ๆ; การใช้งานที่ผิดพลาด; และการวัดและ; การดัดแปลงโรงงานที่จัดเป็นผู้ใช้งาน; การใส่สายไฟที่มีแรงดันไฟฟ้าที่ไม่ถูกต้อง; การเกิดอุบัติเหตุ; การสูญหาย; การถูกโจรกรรม; ไฟไหม้; น้ำท่วม; หรือการตกอื่น ๆ จากเหตุสุดวิสัย; ความเสียหายจากการขนส่งสินค้า; หรือความเสียหายที่เกิดจากการซ่อมแซมโดยบุคคลที่ไม่ได้รับอนุญาต
- สำหรับวัสดุสิ้นเปลืองใด ๆ เช่น แบตเตอรี่ ซึ่งมีข้อบกพร่องที่เกิดจากการเสื่อมสภาพตามปกติของผลิตภัณฑ์
- รั่วของความปลอดภัยรวมถึงไม่จำกัดเฉพาะข้อผิดพลาด ขอบมุมและพลาสติกในช่องต่อหัก
- ซอฟต์แวร์ใด ๆ แม้ว่าจะบรรจุรวมหรือขายร่วมกับฮาร์ดแวร์ของ EZVIZ
- สำหรับความเสียหายอื่น ๆ ที่ปราศจากข้อบกพร่องของวัสดุหรือการผลิต
- การทำความเสียหายตามปกติ ภัยพิบัติหรือการชำรุดหรือมีลักษณะของกลไก

ค่าส่วนสิทธิ์สำหรับการรับประกัน

EZVIZ ขอสงวนสิทธิ์ความรับผิดชอบที่แสดงไว้โดยชัดเจน โดยยื่น และตามกฎหมาย รวมทั้งเงื่อนไขที่เกี่ยวข้องกับผลิตภัณฑ์ เช่น การรับประกันสินค้าโดยนัย และความเหมาะสมสำหรับวัตถุประสงค์ของการใช้งานที่เฉพาะเจาะจง ระยะเวลาของการรับประกันโดยนัยหรือเงื่อนไขตามระยะเวลาของการรับประกันนี้ ความปลอดภัยของผลิตภัณฑ์ หรือความปลอดภัยและความน่าเชื่อถือของผลิตภัณฑ์หรือข้อมูล เว้นแต่จะมีการระบุไว้ข้างต้นในการรับประกันแบบจำกัดและไม่ขอมอบสูงสุดตามกฎหมายอนุญาต

หมายเหตุ: บางจังหวัดหรือเขตอำนาจศาลไม่อนุญาตให้มีข้อจำกัดเกี่ยวกับระยะเวลาการรับประกันโดยนัย ดังนั้นข้อจำกัดข้างต้นอาจไม่มีผลกับคุณ

ข้อจำกัดเกี่ยวกับความเสียหาย

ไม่ว่ากรณีใด บริษัทจะไม่รับผิดชอบความเสียหายที่เกิดจากผลกระทบที่ต่อเนื่อง ความเสียหายจากอุบัติเหตุ ความเสียหายที่เป็นอ้อมกัน ความเสียหายแบบพิเศษ โดยรวมถึงความเสียหายใด ๆ ที่เกี่ยวกับการสูญหายของข้อมูล หรือการสูญเสียอุปกรณ์ เนื่องมาจากข้อจำกัดของการรับประกันนี้หรือผลิตภัณฑ์หรือความรับผิดชอบของ EZVIZ ที่เกิดขึ้นหากหรือเกี่ยวข้องกับข้อจำกัดของการรับประกันนี้หรือผลิตภัณฑ์ที่จะต้องมีจำนวนเงินค่าชดเชยไม่เกินจำนวนเงินที่แท้จริงที่จ่ายโดยผู้ซื้อผลิตภัณฑ์

หมายเหตุ: บางจังหวัดหรือเขตอำนาจศาลไม่อนุญาตให้มีข้อจำกัดเกี่ยวกับระยะเวลาการรับประกันโดยนัย ดังนั้นข้อจำกัดหรือข้อจำกัดข้างต้นอาจไม่มีผลกับคุณ

ข้อจำกัดของการรับผิดชอบ

ข้อมูลผลิตภัณฑ์และข้อมูลทั้งหมดจัดเตรียมเพื่อความสะดวกของคุณ ในแบบ "ตามสภาพ" และ "ตามที่เห็น" EZVIZ ไม่ได้เป็นตัวแทน ให้การรับประกันหรือให้การรับรองว่าข้อมูลผลิตภัณฑ์จะได้รับการจัดไว้ให้ มีความถูกต้อง หรือมีความน่าเชื่อถือ นอกจากนี้ข้อมูลผลิตภัณฑ์ และข้อมูลการใช้งานผลิตภัณฑ์ที่จัดไว้ให้นั้นเพื่อให้ข้อมูลด้านความปลอดภัยแก่ผู้ใช้งานภายในบ้านของคุณ คุณใช้ข้อมูลผลิตภัณฑ์ และผลิตภัณฑ์โดยอยู่ภายใต้ข้อบังคับและความเสี่ยงของคุณเอง คุณจะต้องรับผิดชอบแต่เพียงผู้เดียวต่อความเสียหายใด ๆ และความสูญเสียทั้งหมด (และการจำกัดความรับผิดชอบของ EZVIZ) รวมทั้งความเสียหาย หรือความเสียหาย เช่น สายไฟ อุปกรณ์ติดตั้ง ไฟฟ้า บ้าน ผลิตภัณฑ์ อุปกรณ์ต่อพ่วงของผลิตภัณฑ์ คอมพิวเตอร์ อุปกรณ์โทรศัพท์มือถือ และรายการอื่น ๆ ทั้งหมด และสิทธิ์นี้ยังเป็นบทเฉพาะสำหรับการใช้ข้อมูลผลิตภัณฑ์ และผลิตภัณฑ์ของคุณ ข้อมูลผลิตภัณฑ์และข้อมูลการจัดไว้ให้จาก EZVIZ ไม่ได้มีเจตนาเพื่อใช้ทดแทนวิธีการในการรับข้อมูลโดยตรง ยกตัวอย่างเช่น คำเตือนที่ไว้ให้โดยผลิตภัณฑ์ไม่ได้มีเจตนาเพื่อใช้แทนข้อจำกัดในรูปแบบเสียงและภาพภายในบ้านและบนผลิตภัณฑ์ หรือบริการตรวจสอบจากบุคคลที่สาม

หากมีข้อสงสัยใด ๆ โปรดติดต่อตัวแทนจำหน่ายหรือฝ่ายบริการลูกค้า

GARANSI TERBATAS

Terima kasih telah membeli produk Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ"). Garansi terbatas ini ("garansi") memberi Anda, pembeli pertama produk EZVIZ, hak-hak hukum spesifik. Anda juga dapat memiliki hak hukum lainnya yang berbeda berdasarkan negara bagian, provinsi, atau yurisdiksi. Garansi ini hanya berlaku untuk pembeli pertama produk. "Pembeli pertama" berarti setiap konsumen yang telah membeli produk EZVIZ dari penjual resmi. Penafian, pengecualian, dan batasan tanggung jawab berdasarkan garansi ini tidak akan berlaku sejauh dilarang oleh hukum yang berlaku. Distributor, pengecer, agen, atau karyawan tidak diizinkan untuk membuat perubahan, perpanjangan, atau penambahan pada garansi ini.

Produk EZVIZ Anda mendapatkan garansi selama periode dua (2) tahun dari tanggal pembelian terhadap kecacatan bahan dan kualitas pengerjaan, atau periode yang lebih panjang jika disyaratkan oleh hukum di negara atau negara bagian tempat produk ini dijual, saat digunakan secara normal sesuai dengan panduan pengguna.

Anda dapat meminta layanan garansi dengan menghubungi Layanan Pelanggan kami.

Untuk setiap produk EZVIZ yang rusak dalam masa garansi, EZVIZ akan, sesuai pilihannya, (i) memperbaiki atau mengganti produk Anda secara gratis; (ii) menukar produk Anda dengan produk yang berfungsi setara; atau (iii) mengembalikan harga pembelian asli, dengan ketentuan Anda memberikan tanda terima pembelian asli atau salinannya, penjelasan singkat tentang cacat, dan mengembalikan produk dalam kemasan aslinya. Atas pertimbangan EZVIZ sendiri, perbaikan atau penggantian dapat dilakukan dengan produk atau komponen yang baru atau rekondisi. Garansi ini tidak mencakup biaya pengiriman, asuransi, atau biaya tak terduga lainnya yang Anda keluarkan dalam pengembalian produk.

Kecuali jika dilarang oleh hukum yang berlaku, ini adalah solusi Anda satu-satunya dan eksklusif untuk pelanggaran garansi ini. Setiap produk yang telah diperbaiki atau diganti dalam garansi ini akan ditanggung oleh ketentuan garansi ini selama sembilan puluh (90) hari sejak tanggal pengiriman atau sisa masa garansi asal manapun yang lebih panjang.

Garansi ini tidak akan berlaku dan batal:

- Jika klaim garansi dilakukan di luar masa garansi atau jika bukti pembelian tidak disediakan;
- Untuk segala malafungsi, kecacatan, atau kegagalan yang nyata-nyata disebabkan oleh atau akibat adanya benturan; salah penanganan; perusakan; penggunaan yang bertentangan dengan petunjuk penggunaan yang berlaku; tegangan saluran listrik yang salah; kecekatan; kehilangan; pencurian; kebakaran; banjir; atau bencana alam lainnya; kerusakan pengiriman; atau kerusakan yang disebabkan oleh perbaikan yang dilakukan oleh personel yang tidak berwenang;
- Untuk setiap komponen habis pakai, seperti baterai, di mana malafungsi disebabkan oleh penuaan normal produk;
- Kerusakan kosmetik, termasuk tetapi tidak terbatas pada goresan, penyok, dan plastik pecah pada port;
- Perangkat lunak apa pun, meskipun dikemas atau dijual bersama perangkat keras EZVIZ;
- Untuk kerusakan selain cacat bahan atau kualitas pengerjaan;
- Pembersihan rutin, kosmetik normal, dan aus karena pemakaian.

PEMAFIAN GARANSI

KECUALI SEPERTI DINYATAKAN DI ATAS DALAM GARANSI INI, DAN SEPANJANG DIPERBOLEHKAN OLEH HUKUM YANG BERLAKU, EZVIZ MENAFIKAN SEMUA GARANSI TERSURAT, TERSIRAT, DAN HUKUM SERTA KETENTUAN TERKAIT PRODUK, TERMASUK GARANSI TERSIRAT KOMERSIAL DAN KECCODAKAN UNTUK KEPERLUAN TERTENTU, DURASI GARANSI ATAU KETENTUAN TERSIRAT HINGGA DURASI GARANSI INI, KEAMANAN PRODUK, ATAU KETERSEDIAAN ATAU PUN KEANDALAN INFORMASI ATAU DATA PRODUK.

CATATAN: BEBERAPA NEGARA BAGIAN ATAU YUSRIDIKSI TIDAK MENGINZINKAN PEMBATASAN BERAPA LAMA GARANSI JAMINAN TERSIRAT BERLANGSUNG, SEHINGGA PEMBATASAN DI ATAS MUNGKIN TIDAK BERLAKU UNTUK ANDA.

PEMBATASAN KERUSAKAN

DALAM KEADAAN APA PUN, EZVIZ TIDAK AKAN BERTANGGUNG JAWAB ATAS KERUSAKAN KONSEKUENSIAL, INSIDENTAL, EKSEMPLAR, ATAU KERUSAKAN KHUSUS, TERMASUK KERUGIAN AKIBATHILANGNYA DATA ATAU HILANGNYA LABA, YANG TIMBUL DARI ATAU YANG BERKAITAN DENGAN GARANSI ATAU PRODUK INI, DAN KEWAJIBAN KUMULATIF EZVIZ TOTAL YANG TIMBUL DARI ATAU YANG BERKAITAN DENGAN GARANSI ATAU PRODUK INI TIDAK AKAN MELEBIHI JUMLAH AKTUAL YANG DIBAYARKAN UNTUK PRODUK INI OLEH PEMBELI PERTAMA.

CATATAN: BEBERAPA NEGARA BAGIAN ATAU YUSRIDIKSI TIDAK MENGINZINKAN PENGECEUALIAN ATAU PEMBATASAN KERUGIAN INSIDENTAL ATAU KONSEKUENSIAL, SEHINGGA PEMBATASAN ATAU PENGECEUALIAN DI ATAS MUNGKIN TIDAK BERLAKU UNTUK ANDA.

PEMBATASAN KEWAJIBAN

SEMUA INFORMASI DAN DATA PRODUK DISEDIAKAN UNTUK KENYAMANAN ANDA, "SEBAGAIMANA ADANYA," DAN "SEBAGAIMANA TERSEDIA." EZVIZ TIDAK MENYATAKAN, MENJAMIN, ATAU MEMBERI GARANSI BAHWA INFORMASI DAN DATA PRODUK AKAN TERSEDIA, AKURAT, ATAU DAPAT DIANDALKAN ATAU BAHWA INFORMASI DAN DATA PRODUK ATAU PENGGUNAAN PRODUK INI AKAN MEMBERIKAN KESELAMATAN DI RUMAH ANDA. ANDA MENGGUNAKAN SEMUA INFORMASI PRODUK DAN DATA, SERTA PRODUK ITU SENDIRI ATAS PERTIMBANGAN DAN RISIKO ANDA SENDIRI. ANDA SECARA PRIBADI BERTANGGUNG JAWAB ATAS (DAN EZVIZ MENAFIKAN) SEGALA DAN SEMUA KERUGIAN, KEWAJIBAN, ATAU KERUSAKAN, TERMASUK TERHADAP PENGABELAN, PERABOT, LISTRIK, RUMAH, PRODUK, PRODUK PERIFERAL, KOMPUTER, PERANGKAT SELULER, DAN SEMUA ITEM DAN BINATANG PELIHARAAN LAIN, YANG DIKIBATKAN DARI PENGGUNAAN INFORMASI DAN DATA PRODUK, SERTA PRODUK, INFORMASI DAN DATA PRODUK YANG DISEDIAKAN OLEH EZVIZ TIDAK DITUJUKAN SEBAGAI PENGANTI CARA LANGSUNG Mendapatkan Informasi. MISALNYA, PEMBERITAHUAN YANG DIBERIKAN MELALUI PRODUK INI TIDAK DITUJUKAN SEBAGAI PENGANTI UNTUK INDIKASI YANG DAPAT DIDENGAR DAN DILIHAT DI RUMAH DAN PADA PRODUK, ATAU UNTUK LAYANAN PEMANTAUAN PIHAK KETIGA.

Anda dipersilakan menghubungi penjual atau Layanan Pelanggan kami jika memiliki pertanyaan apa pun.

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