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Quick Start Guide

www.ezvizlife.com

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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the

EZVIZ™ website (<http://www.ezvizlife.com>).

Revision Record

New release – January, 2019

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Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.



EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou EZVIZ Software Co., Ltd . declares that the radio equipment type [CS-CMT-Solar Panel] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:
<http://www.ezvizlife.com/declaration-of-conformity>.

Safety Instruction

Due to the product shape and dimension, the name and address of the importer/manufacturer are printed on the package.

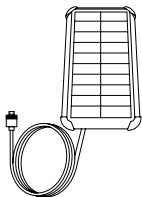
Customer Service

For more information, please visit www.ezvizlife.com.

Need help? Please visit "www.ezvizlife.com/inter/page/contact-us" for our local contact details.

SAVE THIS MANUAL FOR FUTURE REFERENCE

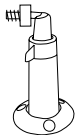
Box Content



Solar Panel (x1)



Screw Kit (x1)



Adjustable Mounting Bracket (x1)



Quick Start Guide (x1)



The solar panel appearance is subject to the actual one you have bought.

Installation

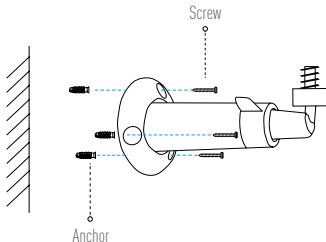
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You can install the solar panel on the wall or ceiling.

- i** CAUTION: As an alternative charging equipment, the power amount generated by this solar panel may be affected by its actual surrounding environment, mainly the intensity of sunlight and the time length of illumination. If the battery camera is running out of power soon, please bear it in mind that this solar panel alone cannot ensure the camera remains in working status.

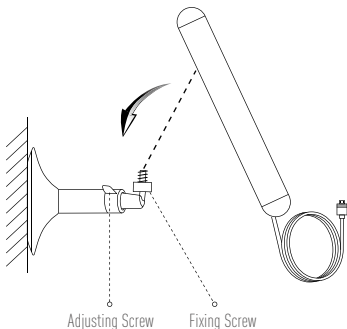
1 Install the bracket

- (For the cement wall/ceiling only) Drill screw holes, and insert three anchors.
- Use three screws to fix the bracket.



2 Install the Solar Panel

- Mount the solar panel on the bracket.
- Tighten the fixing screw.



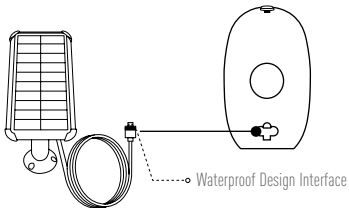
3 Adjust the Angle

- Loosen the adjusting screw.
- Adjust the solar panel angle as your desired place.
- Tighten the adjusting screw when you have the solar panel in the position you want.

i Make sure that the solar panel receives maximum solar radiation.

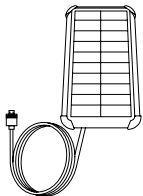
4 Charge the Battery Camera

- Connect it with battery camera.

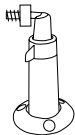


i For detailed information, please visit www.ezvizlife.com.

박스 내용물



태양광 패널 (x1)



조정 가능한 설치용 브래킷 (x1)



나사 세트 (x1)



빠른 시작 가이드 (x1)



태양광 패널 외관은 구매한 실제 제품에 따라 다를 수 있습니다.

설치

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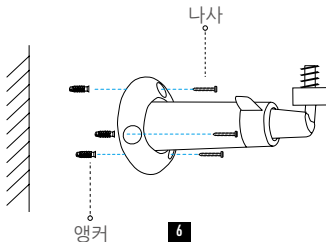
태양광 패널을 벽면 또는 천장에 설치할 수 있습니다.

- i** 주의 사항 : 대체에너지 충전 장비이므로, 이 태양광 패널이 생성한 전력량은 실제 주위 환경, 주로 햇빛의 강도와 빛을 받는 시간에 영향을 받을 수 있습니다. 카메라의 전원이 배터리 부족으로 곧 꺼지게 되는 경우 이 태양광 패널만 단독으로 사용하여 카메라의 작동 상태를 유지할 수 없다는 것을 유의해 주십시오.

1 브래킷 설치하기

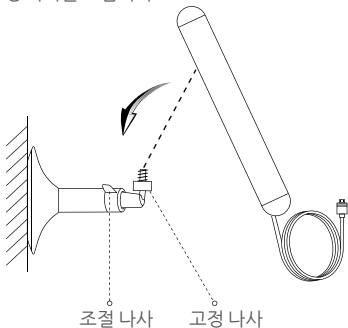
-[시멘트 벽/천장만 해당] 드릴로 나사 구멍을 뚫고 3개의 앵커를 삽입합니다.

-3개의 앵커를 사용하여 브래킷을 고정합니다.



2 태양광 패널 설치하기

- 브래킷에 태양광 패널을 장착합니다.
- 고정 나사를 조입니다.



3 각도 조정하기

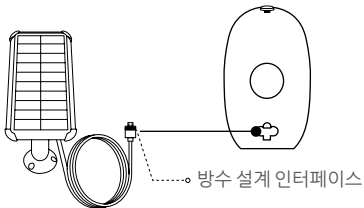
- 조절 나사를 풉니다.
- 태양광 패널을 원하는 위치에 맞게 조정합니다.
- 태양광 패널을 원하는 위치에 놓고 조절 나사를 조입니다.

i 태양광 패널이 태양광 복사를 최대한 받을 수 있게 하십시오.

4 카메라 배터리 충전하기

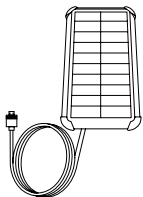
-태양광 패널을 카메라 배터리와 연결합니다.

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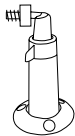


자세한 정보를 알아보시려면 www.ezvizlife.com 을 방문해 주십시오.

Thành phần trong hộp



Pin mặt trời (x1)



Giá gắn có thể điều chỉnh (x1)



Bộ vít nở (x1)



Hướng dẫn sử dụng nhanh (x1)

Hình thức của tấm pin mặt trời chính là loại pin thực tế
i bạn đã mua.

Lắp đặt

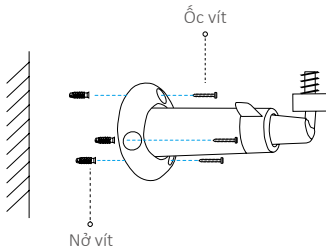
Bạn có thể lắp pin mặt trời trên tường hoặc trần nhà.

- i** **THẬN TRỌNG:** Là thiết bị sạc thay thế, lượng điện năng tạo ra từ tấm pin mặt trời này có thể chịu ảnh hưởng bởi môi trường thực xung quanh, chủ yếu là do cường độ của ánh sáng mặt trời và thời gian chiếu sáng. Nếu pin camera sắp sửa hết, hãy nhớ rằng chỉ tấm pin mặt trời này sẽ không thể đảm bảo camera luôn ở trạng thái hoạt động.

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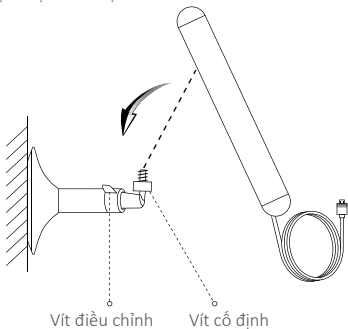
1 Lắp đặt giá

- (Chỉ dành cho tường/trần xi-măng) Khoan các lỗ vít và chèn ba nở vít.
- Sử dụng ba ốc vít để cố định giá.



2 Lắp đặt pin mặt trời

- Cố định pin mặt trời trên giá.
- Vặn chặt vít cố định.



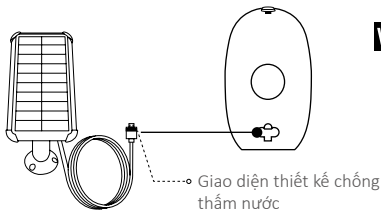
3 Điều chỉnh góc

- Nới lỏng vít điều chỉnh.
- Điều chỉnh góc của pin mặt trời theo địa điểm mong muốn của bạn.
- Vặn chặt vít điều chỉnh khi bạn đặt pin mặt trời vào vị trí bạn mong muốn.

i Hãy chắc rằng pin mặt trời nhận được lượng bức xạ mặt trời tối đa.

4 Sạc pin camera

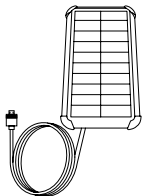
- Kết nối với pin camera.



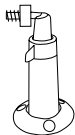
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i Để biết thông tin chi tiết, vui lòng truy cập www.ezvizlife.com.

อุปกรณ์การติดตั้ง



แผงโซลาร์เซลล์ (x1)



เครื่องมือการติดตั้งแบบปรับได้ (x1)



ชุดสกรู (x1)



คู่มือการเริ่มต้นฉบับย่อ (x1)

i ลักษณะของแผงโซลาร์เซลล์จะขึ้นอยู่กับรุ่นที่คุณซื้อ

การติดตั้ง

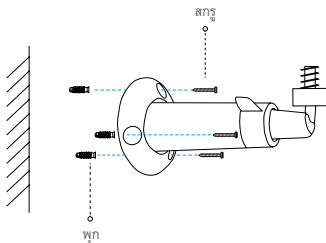
คุณสามารถติดตั้งแผงโซลาร์เซลล์บนผนังหรือเพดาน

- i** ข้อควรระวัง: ในฐานะที่เป็นอุปกรณ์ชาร์จไฟแบบทางเลือก ปริมาณพลังงานที่เกิดจากแผงโซลาร์เซลล์นี้อาจได้รับผลกระทบจากสภาพแวดล้อมที่อยู่โดยรอบ ซึ่งโดยส่วนใหญ่คือความเข้มของแสงอาทิตย์และระยะเวลาในการส่องสว่าง หากกล่องที่ใช้แบตเตอรี่หมดพลังงานเร็ว โปรดจำไว้ว่าแผงโซลาร์เซลล์นี้เพียงอย่างเดียวไม่สามารถรับประกันได้ว่ากล่องจะยังคงทำงานอยู่

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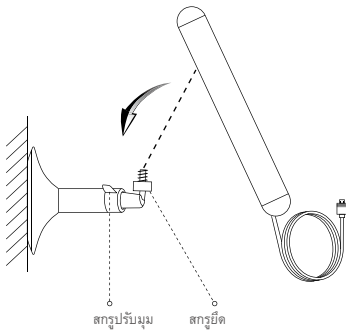
1 ติดตั้งที่รองยึด

- (สำหรับผนังซีเมนต์/เพดานเท่านั้น) เจาะรูสกรูและใส่ทุกสามตัว
- ใช้สกรูสามตัวเพื่อยึดที่รองยึด



2 การติดตั้งแผงโซลาร์เซลล์

- ติดตั้งแผงโซลาร์เซลล์บนที่รองยึด
- ชนสกรูยึดให้แน่น



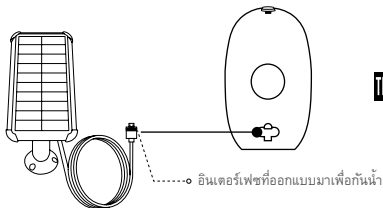
3 การปรับมุม

- คลายสกรูปรับมุม
- ปรับมุมของแผงโซลาร์เซลล์ตามตำแหน่งที่คุณต้องการ
- ชนสกรูปรับมุมให้แน่นเมื่อแผงโซลาร์เซลล์อยู่ในตำแหน่งที่คุณต้องการแล้ว

i ตรวจสอบให้แน่ใจว่าแผงโซลาร์เซลล์ได้รับรังสีแสงอาทิตย์สูงสุด

4

ซาร์จกล่องที่ใช้แบตเตอรี่
- เชื่อมต่อกับกล่องที่ใช้แบตเตอรี่

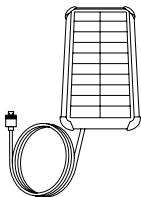


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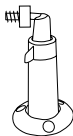


โปรดไปที่ www.ezvizlife.com/th เพื่อดูข้อมูลที่มีรายละเอียดเพิ่มเติม

Isi Kotak



Panel Surya (x1)



Braket Pemasangan Yang Dapat Disetel (x1)



Kit Sekrup (x1)



Panduan Mulai Cepat (x1)

i Tampilan panel surya bisa berbeda dengan perangkat bawaan yang anda beli

Pemasangan

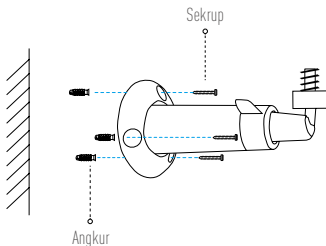
Anda dapat memasang panel surya pada dinding atau langit-langit.

- i** PERHATIAN: Sebagai alat pengisian daya alternatif, jumlah daya yang dihasilkan oleh panel surya ini dapat dipengaruhi oleh lingkungan aktual di sekitarnya, terutama intensitas cahaya matahari dan durasi pencahayaan. Jika kamera baterai akan segera habis, harap diingat bahwa panel surya ini saja tidak dapat menjamin kamera akan tetap berfungsi dengan baik.

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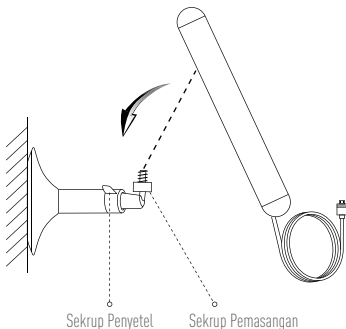
1 Pemasangan Braket

- (Untuk dinding/langit-langit semen saja) Bor lubang sekrup dan masukkan ketiga ankur.
- Gunakan tiga sekrup untuk memasang braket.



2 Pemasangan Panel Surya

- Pasang panel surya pada braket.
- Kencangkan sekrup pemasangan.



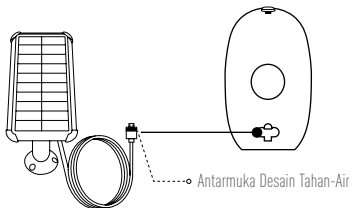
3 Penyesuaian Sudut

- Kendurkan sekrup penyetel.
- Sesuaikan sudut panel surya sesuai tempat yang Anda inginkan.
- Kencangkan sekrup penyetel saat panel surya berada di posisi yang Anda inginkan.

i Pastikan panel surya menerima radiasi surya maksimum.

4 Isi Daya Daya Baterai Kamera

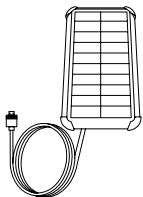
-Sambungkan dengan baterai kamera.



i Untuk informasi selengkapnya, kunjungi www.ezvizlife.com.

ID

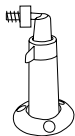
包裝盒內容



太陽能板 (x1)



螺絲組 (x1)



可調整安裝架 (x1)



快速入門手冊 (x1)

i 太陽能板外觀取決於您實際購買的攝影機。

安裝

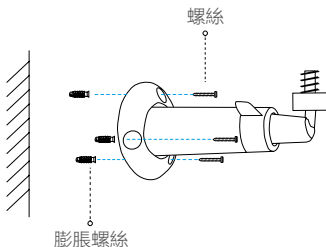
太陽能板可安裝在牆壁或天花板上。

i 注意：太陽能板屬於替代性充電設備，其產生的電量可能會受周遭實際環境所影響；主要的影響因素是陽光強度及照明時間多寡。攝影機電池即將耗盡時，僅靠本太陽能板可能無法確保攝影機正常作業。

1 安裝支架

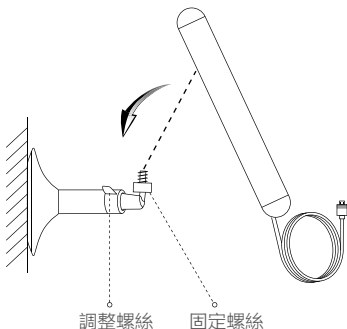
繁中

- （僅適用於水泥牆面/天花板）鑽螺絲孔後插入三個定錨。
- 使用三顆螺絲固定支架。



2 安裝太陽能板

- 將太陽能板安裝在支架上。
- 鎖緊固定螺絲。



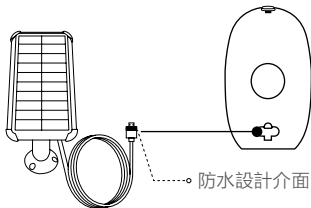
3 調整角度

- 鬆開調整螺絲。
- 隨著所需要的位置調整太陽能板的角度。
- 將太陽能板放置於所需要的位置後，鎖緊調整螺絲。

i 確保太陽能板可接收最大的陽光照射。

4 為攝影機電池充電

- 連接電池攝影機。



i 如需詳細資訊，請造訪 www.evizlife.com。

繁中

LIMITED WARRANTY

Thank you for purchasing Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ") products. This limited warranty ("warranty") gives you, the original purchaser of the EZVIZ product, specific legal rights. You may also have other legal rights that vary by state, province or jurisdiction. This warranty applies only to the original purchaser of the product. "Original purchaser" means any consumer having purchased the EZVIZ product from an authorized seller. The disclaimers, exclusions, and limitations of liability under this warranty will not apply to the extent prohibited by applicable law. No distributor, reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Your EZVIZ product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by contacting our Customer Service.

For any defective EZVIZ products under warranty, EZVIZ will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functional equivalent product; or (iii) refund the original purchase price, provided you provide the original purchase receipt or copy, a brief explanation of the defect, and return the product in its original packaging. At EZVIZ's sole discretion, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the shipping cost, insurance, or any other incidental charges incurred by you in returning the product. Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this warranty. Any product that has either been repaired or replaced under this warranty will be covered by the terms of this warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided;
- For any malfunction, defect, or failure caused by or resulting from the evidence of impact; mishandling; tampering; use contrary to the applicable instruction manual; incorrect power line voltage; accident; loss; theft; fire; flood; or other Acts of God; shipping damage; or damage resulting from repairs performed by unauthorized personnel;
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product;
- Cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports;
- Any software, even if packaged or sold with EZVIZ hardware;
- For any other damages free from defects in material or workmanship;
- Routine cleaning, normal cosmetic, and mechanical wear and tear.

DISCLAIMER OF WARRANTIES

EXCEPT AS STATED ABOVE IN THIS WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EZVIZ DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES OR CONDITIONS TO THE DURATION OF THIS WARRANTY, THE SECURITY OF THE PRODUCT, OR AVAILABILITY AND RELIABILITY OF PRODUCT INFORMATION OR DATA.

NOTE: SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

LIMITATION OF DAMAGES

IN NO EVENT WILL EZVIZ BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THIS WARRANTY OR THE PRODUCT, AND EZVIZ'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS WARRANTY OR THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

NOTE: SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY

ALL PRODUCT INFORMATION AND DATA IS PROVIDED FOR YOUR CONVENIENCE, "AS IS", AND "AS AVAILABLE." EZVIZ DOES NOT REPRESENT, WARRANT, OR GUARANTEE THAT PRODUCT INFORMATION AND DATA WILL BE AVAILABLE, ACCURATE, OR RELIABLE OR THAT PRODUCT INFORMATION AND DATA OR USE OF THE PRODUCT WILL PROVIDE SAFETY IN YOUR HOME. YOU USE ALL PRODUCT INFORMATION, DATA, AND THE PRODUCT AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND EZVIZ DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES, INCLUDING TO YOUR WIRING, FIXTURES, ELECTRICITY, HOME, PRODUCT, PRODUCT PERIPHERALS, COMPUTER, MOBILE DEVICE, AND ALL OTHER ITEMS AND PETS, RESULTING FROM YOUR USE OF THE PRODUCT INFORMATION, DATA, OR PRODUCT. PRODUCT INFORMATION AND DATA PROVIDED BY EZVIZ IS NOT INTENDED AS A SUBSTITUTE FOR DIRECT MEANS OF OBTAINING THE INFORMATION. FOR EXAMPLE, A NOTIFICATION PROVIDED THROUGH THE PRODUCT IS NOT INTENDED AS A SUBSTITUTE FOR AUDIBLE AND VISIBLE INDICATIONS IN THE HOME AND ON THE PRODUCT, NOR FOR A THIRD PARTY MONITORING SERVICE.

Please do not hesitate to contact your seller or our Customer Service, with any questions.

제한 보증

Hangzhou EZVIZ Software Co., Ltd.(이하 "EZVIZ") 제품을 구매해 주셔서 감사합니다. 이 제한 보증 (이하 "보증") 은 EZVIZ 제품의 최초 구매자에게 제공되며 구체적인 법적 권리를 부여합니다. 또한 국가, 지방 또는 관할 지역에 따른 법적 권리를 보유했 수 있습니다. 이 보증은 제품의 최초 구매자에게만 적용됩니다. "최초 구매자"란 공인된 판매점으로부터 EZVIZ 제품을 구매한 모든 소비자를 의미합니다. 관련 법률에 의거 허용되지 않는 지역에서는 본 보증의 면책 조항, 배제 및 책임의 한계가 적용되지 않을 수 있습니다. 모든 유통 업체,ตัวแทน자, 대리점 또는 직원은 본 보증을 변경, 연장 또는 추가할 권한이 없습니다.

귀하의 EZVIZ 제품은 구매 일자부터 일 (1) 년간 원자재 및 제조상의 결함에 대해 보증을 받을 수 있으며 제품을 구매한 국가 또는 주의 법률에 따라 더 긴 기간이 보장될 경우 일반적으로 사용 설명서에 명시됩니다. 고객 서비스부에 문의하여 보증 서비스를 요청할 수 있습니다.

보증 기간 이내에 결함이 있는 모든 EZVIZ 제품에 대해, EZVIZ 는 (i) 귀하의 제품을 무상으로 수리 또는 교체하거나, (ii) 귀하의 제품과 상응하는 기능을 탑재한 유사 제품으로 교체하거나, (iii) 귀하가 구매한 영수증 또는 복사본이 제공하는 바와 같이 처음 구매한 가격으로 환불할 것이며, 귀하는 결함에 관한 간단한 설명과 함께 본래 포장 상태로 제품을 반납해야 합니다. EZVIZ 의 단독 재량에 따라 수리 또는 교체 시 신제품, 리퍼 제품 또는 부품이 사용될 수 있습니다. 본 보증은 귀하가 제품을 반납할 때 발생하는 배송비, 보험 및 기타 부대비용을 보상하지 않습니다.

관련 법률에 의거 금지되는 지역을 제외하고 본 보증은 보증 위반에 관한 단독적이며 독점적인 구제 방법입니다. 본 보증에 따라 수리 또는 교체된 모든 제품은 제품 수형일 또는 잔존하는 최초 보증 기간에서 구입 (90) 일의 추가 보증 기간이 적용됩니다.

다음과 같은 경우 이 보증은 적용되지 않으며 효력이 없습니다.

- 보증 기간이 지난 후 보증을 청구하거나 제품 구매 증빙을 제출하지 않는 경우;
- 화재, 취급 부주의, 조작, 사용 설명서의 지침을 위반하는 사용, 잘못된 전압 연결, 사고, 분실, 도난, 충격, 홍수 등의 기타 천재지변, 운송 관련 손상 또는 허가 받지 않은 사람에 의한 수리로 발생한 손상으로 인해 오작동, 결함 또는 고장이 발생한 경우;
- 배터리 등의 소모성 부품 등 정상적인 제품 노후로 인해 오작동이 발생한 경우;
- 규합, 흠집, 플라스틱 깨짐 및 이에 국한하지 않고 외관이 손상된 경우;
- 제품에 포함되었거나 EZVIZ 하드웨어와 함께 판매된 소프트웨어가 손상된 경우;
- 기타 원자재 또는 제조상의 결함과 무관한 손상에 해당하는 경우;
- 일상적인 청소, 일반적인 외관 및 기계적인 마모에 해당하는 경우.

보증 면책 조항

본 보증의 상기 명시된 항목을 제외하고 관련 법률이 허용하는 최대 범위 내에서 EZVIZ 는 시장 적합성의 묵시적 보증과 특정 목적에의 적합성, 적용 가능한 묵시적 보증 기간 또는 본 보증 기간에 관한 조건, 제품 보관, 또는 제품 정보 및 데이터의 가용성 및 신뢰성 등 제품과 관련된 조건을 포함한 모든 명시적, 묵시적 및 법적 보증을 부인합니다.

참고: 일부 주 또는 관할 구역은 묵시적 보증의 유효 기간에 관한 제한을 허용하지 않으므로, 상기 제한 사항이 귀하에게 적용되지 않을 수 있습니다.

손해의 제한

EZVIZ 는 본 보증 또는 제품과 관련해 발생한 데이터 유실 또는 수익 손실로 인한 결과적, 부수적, 징벌적 또는 특별 손해에 대해 일체의 책임을 지지 않으며 또한 본 보증 또는 제품과 관련해 발생한 EZVIZ 의 총 보상 책임은 제품을 최초 구매할 때 발생한 실구매 금액의 총액을 초과하지 않습니다.

참고: 일부 주 또는 관할 구역은 결과적 손해에 관한 예외 또는 제한을 허용하지 않으므로, 상기 제한 또는 예외 조항은 귀하에게 적용되지 않을 수 있습니다.

책임의 제한

모든 제품과 데이터는 귀하의 편의를 위해 "있는 그대로" 및 "이용할 수 있는 상태로" 제공됩니다. EZVIZ 는 제품 정보와 데이터의 가용성, 정확도 또는 신뢰도를 대변하거나 보증하거나 보장하지 않으며, 해당 제품 정보 및 데이터 또는 제품의 사용이 귀하 가정에 안전을 제공한다고 대변하거나 보증하거나 보장하지 않습니다. 귀하는 제품의 모든 정보와 데이터를 사용하며 귀하의 재량에 따른 제품 사용에는 위험이 존재합니다. 귀하는 제품 정보, 데이터 및 제품을 사용함에 있어 발생하는 파손, 연결, 고장, 전기, 가열, 제품, 제품 주변 기기, 컴퓨터, 모바일 기기 및 기타 모든 물품과 관리등을 등에 관한 일체의 손실, 책임, 손상과 관해 전적으로 책임 (및 EZVIZ 의 면책) 이 있습니다. EZVIZ 가 제공하는 제품 정보 및 데이터는 정보를 획득하는 직접적인 방법의 대체 수단을 의미하지 않습니다. 예를 들어 제품이 제공하는 알림은 가정 및 제품의 음성적 및 시각적 표시를 대체하지 않으며 제 3자의 모니터링 서비스를 의미하는 것이 아닙니다.

문의 사항이 있는 경우 언제든지 판매점 또는 고객 서비스에 연락해주시십시오.

BẢO HÀNH CÓ GIỚI HẠN

Cảm ơn quý vị đã mua sản phẩm Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ"). Gói bảo hành có giới hạn này ("gói bảo hành") sẽ đem đến cho quý vị, người mua ban đầu của sản phẩm EZVIZ, những quyền hợp pháp cụ thể. Quý vị cũng được hưởng các quyền hợp pháp khác tùy theo tiểu bang, tỉnh hoặc khu vực có quyền tài phán. Gói bảo hành này chỉ áp dụng duy nhất cho người mua ban đầu của sản phẩm. "Người mua ban đầu" nghĩa là bất kỳ khách hàng nào đã mua sản phẩm EZVIZ từ người bán được ủy quyền. Việc tuyên bố miễn trừ, loại bỏ và hạn mức trách nhiệm theo gói bảo hành này sẽ không được áp dụng trong phạm vi bị cấm bởi luật áp dụng. Không một nhà phân phối, nơi bán lại, đại lý hay nhân viên nào được ủy quyền để thực hiện bất kỳ sửa đổi, mở rộng hoặc bổ sung nào đối với gói bảo hành này.

Sản phẩm EZVIZ của quý vị được bảo hành trong thời hạn một (1) năm kể từ ngày mua cho các thành phần khuyết về vật liệu và chế tạo hoặc trong thời hạn dài hơn luật pháp của quốc gia hoặc tiểu bang nơi sản phẩm này được bán có thể quy định, khi sản phẩm được sử dụng bình thường theo sách hướng dẫn sử dụng.

Quý vị có thể yêu cầu dịch vụ bảo hành bằng cách liên lạc với Dịch vụ Chăm sóc Khách hàng của chúng tôi.

Đối với bất kỳ sản phẩm EZVIZ nào được bảo hành, tùy theo lựa chọn của mình mà EZVIZ sẽ (i) sửa chữa hoặc thay thế miễn phí sản phẩm của quý vị; (ii) đổi sản phẩm của quý vị với một sản phẩm có chức năng tương đương; hoặc (iii) hoàn trả lại số tiền mua hàng ban đầu, với điều kiện quý vị cung cấp biên lai gốc hoặc bản sao biên lai mua hàng, giải thích ngắn gọn về lỗi hư hỏng và hoàn trả sản phẩm trong bao bì đóng gói ban đầu của sản phẩm. Theo toàn quyền quyết định của EZVIZ, việc sửa chữa và thay thế có thể được thực hiện với một sản phẩm hoặc linh kiện mới hoặc đã được tân trang. Gói bảo hành giới hạn này không bao gồm phí vận chuyển, bảo hiểm hay bất kỳ phụ phí nào khác mà quý vị phải chi trả trong quá trình hoàn trả lại sản phẩm. Trừ khi bị cấm bởi luật áp dụng, đây là biện pháp khắc phục duy nhất và dành riêng cho quý vị đối với trường hợp vi phạm gói bảo hành này. Bất kỳ sản phẩm nào đã được sửa chữa hoặc thay thế theo như gói bảo hành giới hạn này sẽ được bảo vệ bởi các điều khoản của gói bảo hành này thêm chín mươi (90) ngày kể từ ngày giao hàng hoặc trong khoảng thời gian còn lại của gói bảo hành ban đầu.

Gói bảo hành này sẽ không áp dụng và trở nên vô hiệu:

- Nếu yêu cầu bảo hành được đưa ra ngoài thời hạn bảo hành hoặc nếu không cung cấp được bằng chứng mua hàng.
- Đối với lỗi hoạt động, khiếm khuyết hay hỏng hóc bất kỳ gây ra bởi hoặc phát sinh mà không chứng cho thấy là do và/hoặc, bảo quản không tốt, tự ý can thiệp, sử dụng trái với sách hướng dẫn áp dụng cho sản phẩm, điện áp nguồn không đúng, tai nạn, thất lạc, trộm cắp, hỏa hoạn, lũ lụt hoặc thiên tai, hư hỏng khi chuyển phát hoặc hư hỏng do việc sửa chữa của người không được ủy quyền thực hiện.
- Đối với bất kỳ bộ phận tiêu hao nào như pin, trong đó lỗi là do sự già hóa thông thường của sản phẩm.
- Hư hỏng ngoại quan, bao gồm nhưng không giới hạn ở các vết trầy xước, vết lõm và nhựa vỡ, vỡ trên các cổng của thiết bị.
- Bất kỳ phần mềm nào, cho dù được đóng gói hoặc bán kèm theo phân cứng của EZVIZ.
- Đối với các trường hợp hư hỏng khác không phải do các khiếm khuyết về vật liệu hoặc chế tác.
- Về sinh vật học, hao mòn và hư hỏng cơ học và ngoại quan thông thường.

TUYÊN BỐ MIỄN TRỪ TRÁCH NHIỆM BẢO HÀNH

TRỪ CÁC TRƯỜNG HỢP NHƯ ĐƯỢC QUY ĐỊNH Ở TRÊN TRONG GÓI BẢO HÀNH NÀY VÀ TRONG PHẠM VI TỐI ĐA ĐƯỢC PHÁP LUẬT HIỆN HÀNH CHO PHÁP, EZVIZ TUYÊN BỐ THỎA THÁC MỌI TRÁCH NHIỆM BẢO HÀNH VÀ ĐIỀU KIỆN ĐƯỢC THIÊN RÕ RÀNG, ĐƯỢC NGUY Ý VỀ KHẢ NĂNG TÍNH PHÁP QUY LIÊN QUAN ĐẾN SẢN PHẨM NÀY, BAO GỒM CÁC CÁC TRÁCH NHIỆM BẢO HÀNH ĐƯỢC NGUY Ý VỀ KHẢ NĂNG TIÊU THỤ VÀ TÍNH PHÙ HỢP CHO MỘT MỤC ĐÍCH CỤ THỂ, THỜI HẠN CỦA BẤT KỲ TRÁCH NHIỆM BẢO HÀNH HOẶC ĐIỀU KIỆN ĐƯỢC NGUY Ý NÀO CŨNG ĐƯỢC ÁP DỤNG CHO GÓI BẢO HÀNH NÀY, TÍNH AN TOÀN CỦA SẢN PHẨM HOẶC TÍNH KHẢ DỤNG VÀ ĐỘ TIN CẬY CỦA CÁC THÔNG TIN HOẶC DỮ LIỆU SẢN PHẨM.

LƯU Ý: DO MỘT SỐ TIỂU BANG HOẶC QUY ĐỊNH PHÁP LÝ KHÔNG CHO PHÉP GIỚI HẠN VỚI THỜI HẠN CỦA ĐIỀU KHOẢN BẢO HÀNH ÁM CHỈ, DO VẬY NHỮNG GIỚI HẠN TRÊN ĐÂY CÓ THỂ SẼ KHÔNG ÁP DỤNG ĐỐI VỚI QUÝ VỊ.

GIỚI HẠN THIẾT HẠI

TRONG MỌI TRƯỜNG HỢP EZVIZ ĐỀU SẼ KHÔNG CHỊU TRÁCH NHIỆM ĐỐI VỚI BẤT KỲ THIẾT HẠI NÀO MANG TÍNH TẤT NHIÊN, NGẪU NHIÊN, RẰN ĐỀ HOẶC ĐÁC BIẾT, BAO GỒM BẤT KỲ THIẾT HẠI NÀO DO DỮ LIỆU BỊ MẤT HOẶC LỖI NHẢN BỊ MẤT, PHÁT SINH TỰ HOẶC LIÊN QUAN ĐẾN GÓI BẢO HÀNH HOẶC SẢN PHẨM NÀY VÀ TỔNG TRÁCH NHIỆM CÔNG ĐỒN CỦA CÔNG TY PHÁT SINH TỰ HOẶC LIÊN QUAN ĐẾN GÓI BẢO HÀNH HOẶC SẢN PHẨM NÀY SẼ KHÔNG VƯỢT QUÁ SỐ TIỀN MÀ NGƯỜI MUA BAN ĐẦU THỰC TRẢ CHO SẢN PHẨM.

LƯU Ý: DO MỘT SỐ TIỂU BANG HOẶC QUY ĐỊNH PHÁP LÝ KHÔNG CHO PHÉP VIỆC LOẠI BỎ HOẶC GIỚI HẠN CÁC TỔN THẤT GIÁN TIẾP HOẶC NGẪU NHIÊN, DO VẬY NHỮNG GIỚI HẠN HOẶC LOẠI BỎ TRÊN ĐÂY CÓ THỂ SẼ KHÔNG ÁP DỤNG ĐỐI VỚI QUÝ VỊ.

HẠN MỨC TRÁCH NHIỆM

MỌI THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM ĐỀU ĐƯỢC CUNG CẤP VỚI SỰ THUẬN TIỆN CỦA QUÝ VỊ, THEO HÌNH THỨC "CÓ SAO CUNG CẤP VÀY" VÀ "TÙY ĐIỀU KIẾN SẮN CỎ". EZVIZ KHÔNG TUYÊN BỐ, BẢO ĐẢM HAY CAM ĐOAN RẰNG CÁC THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM SẼ AN TOÀN, CHÍNH XÁC HOẶC ĐÁNG TIN CẬY HOẶC RẰNG THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM HOẶC VIỆC SỬ DỤNG SẢN PHẨM SẼ AN TOÀN TÀI NƠI QUÝ VỊ. QUÝ VỊ SỬ DỤNG MỌI THÔNG TIN, DỮ LIỆU SẢN PHẨM VÀ SẢN PHẨM THEO QUYẾT ĐỊNH CỦA CHÍNH MÌNH VÀ VỚI RỦI RO DO CHÍNH TỰ CHỊU. QUÝ VỊ HOÀN TOÀN CHỊU TRÁCH NHIỆM ĐỐI VỚI (VÀ EZVIZ TUYẾT BỐ THỎA THÁC BẤT KỲ VÀ MỌI TỔN THẤT, TRÁCH NHIỆM HOẶC THIÊN HẠI, BAO GỒM CÁC ĐƯƠNG ĐẠI ĐIỂN, ĐỒ GÁ LẮP ĐÚNG, NHÀ Ở, SẢN PHẨM, THIẾT BỊ NGOẠI VI CỦA SẢN PHẨM, MÁY VỊ TÍNH, THIẾT BỊ ĐI ĐỘNG VÀ MỌI ĐẶC KHÁC VÀ VẬT NUÔI, PHÁT SINH TỰ VIỆC SỬ DỤNG THÔNG TIN, DỮ LIỆU SẢN PHẨM HOẶC SẢN PHẨM. EZVIZ KHÔNG CỎ ĐỊNH CHUNG CẤP CÁC THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM THAY THẾ CHO CÁC PHƯƠNG TIỆN THỤ THẬP THÔNG TIN TRỰC TIẾP. VÍ DỤ, MỘT THÔNG BÁO ĐƯỢC CUNG CẤP THÔNG QUÁ SẢN PHẨM SẼ KHÔNG NHẠM MỤC ĐÍCH THAY THẾ CHO CÁC CHỈ BÁO TIẾNG VÀ HÌNH Ở TRONG NHÀ VÀ TRÊN SẢN PHẨM, CỒNG NHƯ KHÔNG DÀNH CHO DỊCH VỤ GIÁM SÁT CỦA MỘT BÊN THỨ BA. Vui lòng tiến hành với bên bán hàng của quý vị hoặc Dịch vụ Chăm sóc Khách hàng của chúng tôi nếu quý vị có bất kỳ thắc mắc nào.

ข้อจำกัดของการรับประกัน

ซอฟต์แวร์ที่ชื่อผลิตภัณฑ์ของ Hangzhou EZVIZ Software Co. Ltd. ("EZVIZ") ข้อจำกัดของการรับประกันนี้ ("การรับประกัน") จะให้สิทธิตามกฎหมายที่เฉพาะเจาะจงกับผู้ซื้อซึ่งเป็นผู้ซื้อผลิตภัณฑ์ EZVIZ นอกจากนี้คุณยังมีสิทธิตามกฎหมายอื่นๆ ที่แตกต่างกันไปในแต่ละ จังหวัดหรือเขตอำนาจกฎหมาย การรับประกันนี้ใช้กับผู้ซื้อซึ่งซื้อผลิตภัณฑ์เหล่านี้ "ผู้ซื้อดั้งเดิม" หมายถึงผู้บริโภคที่ซื้อผลิตภัณฑ์ EZVIZ จากตัวแทนจำหน่ายที่ได้รับอนุญาต ค่าความเสียหาย และข้อจำกัดความรับผิดชอบภายใต้ข้อจำกัดของการรับประกันนี้จะไม่สามารถนำไปใช้ภายในขอบเขตที่กฎหมายว่าตามกฎหมายที่บังคับใช้ ไม่อนุญาตให้ผู้ซื้อจำหน่าย ผู้รับปาก ด้านหนึ่งหรือถูกจ้างว่าโดยการแก้ไข ขยายหรือเพิ่มสิ่งใด ๆ ให้กับข้อจำกัดของการรับประกัน

ผลิตภัณฑ์ EZVIZ ของคุณมีการรับประกันที่มีระยะเวลาหนึ่ง (1) ปีเป็นจำนวนวันที่ซื้อเพื่อเป็นการรับประกันที่ครอบคลุมทั้งที่เกิดจากวัสดุและการผลิต หรือมีระยะเวลาการรับประกันที่นานกว่า ทั้งนี้จะเป็นไปตามเงื่อนไขที่กำหนดไว้ตามกฎหมายในประเทศที่ผลิตภัณฑ์ได้รับการวางจำหน่าย เมื่อผลิตภัณฑ์ถูกใช้งานตามปกติโดยตลอดจนถึงผู้ถือการประกัน

คุณสามารถขอใช้บริการการรับประกันนี้ได้โดยติดต่อฝ่ายบริการลูกค้าของเรา

สำหรับผลิตภัณฑ์ EZVIZ ใด ๆ ที่สามารถได้รับการรับประกัน EZVIZ จะเป็นตัวเลือกที่จะ (1) ซ่อมแซมหรือเปลี่ยนผลิตภัณฑ์ของคุณโดยไม่คิดค่าใช้จ่าย (2) แลกเปลี่ยนผลิตภัณฑ์ของคุณด้วยผลิตภัณฑ์ที่เทียบเท่า (3) หรือคืนเงินตามราคาซื้อเดิมที่แสดงอยู่ในใบเสร็จรับเงินฉบับนี้หรือสำเนา ใบเสร็จรับเงิน ค่าบริการโดยสรุปเกี่ยวกับข้อบกพร่องและสิ่งผลิตภัณฑ์ที่บกพร่องในใบเสร็จรับเงิน การซ่อมแซมหรือการทดแทนอาจได้รับการดำเนินการกับผลิตภัณฑ์ใหม่ หรือผลิตภัณฑ์หรือส่วนประกอบที่ได้รับการปรับปรุงแก้ไข โดยขึ้นอยู่กับดุลยพินิจของ EZVIZ การรับประกันนี้จะไม่ครอบคลุมถึงสิ่งต่างหากไปรษณีย์ ค่าประกันที่และค่าใช้จ่ายอื่นๆ ที่เกิดขึ้นจากการส่งผลิตภัณฑ์กลับคืน

เว้นแต่จะถูกห้ามไว้ตามกฎหมายที่มีการบังคับใช้ ไม่เป็นการเยียวยาเฉพาะจุดของผู้ใช้สำหรับกรณีเมื่อข้อจำกัดของการรับประกันนี้ ผลิตภัณฑ์ใด ๆ ที่ได้รับการซ่อมแซมหรือถูกเปลี่ยนใหม่ภายใต้ข้อจำกัดของการรับประกันนี้ จะได้รับการคุ้มครองตามเงื่อนไขของข้อจำกัดของการรับประกันนี้โดยอัตโนมัติเป็นเวลาเก้าสิบ (90) วันนับจากวันที่จัดส่งหรือมีภาระเวลาที่เหลืออยู่ในการรับประกันที่เดิม

การรับประกันนี้จะไม่ครอบคลุมและถือเป็นโมฆะ:

- หากการซ่อมแซมประกันเกิดขึ้นก่อนระยะเวลาการรับประกันหรือไม่ได้แสดงหลักฐานการซื้อ
- สำหรับการทำลายที่ผิดพลาด ข้อบกพร่องหรือความเสียหายที่เกิดจาก หรือเป็นผลมาจากเหตุการณ์ใดๆ; การใช้งานที่ผิดพลาดและการจัดระเบียบ; การดัดแปลงไว้ซึ่งผลิตภัณฑ์เพื่อการใช้งาน; การใช้สายไฟที่มีแรงดันไฟฟ้าไม่ถูกต้อง; การเกิดอุบัติเหตุ; การสูญหาย; การถูกโจรกรรม; ไฟไหม้; น้ำท่วม; หรือการกระทำอื่นๆ จากบุคคลใดๆ; ความเสียหายจากการขนส่งสินค้า; หรือความเสียหายที่เกิดจากการซ่อมแซมโดยบุคคลที่ไม่ได้รับอนุญาต
- สำหรับวัสดุที่เปลี่ยนไป เช่น แบตเตอรี่ ซึ่งมีข้อบกพร่องที่เกิดจากการเสื่อมสภาพตามปกติของผลิตภัณฑ์
- ทรัพย์สินความเสียหายรวมถึงไม่จำกัดเฉพาะข้อขัดข้อง วัสดุและพลาสติกในช่องต่อหัก
- ข้อผิดพลาดใดๆ แม้ว่าจจะรวบรวมหรือขายร่วมกับยี่ห้อของ EZVIZ
- สำหรับความเสียหายอื่นๆ ที่ปราศจากข้อบกพร่องของวัสดุหรือการผลิต
- การทำความเสียหายตามปกติ รอยขีดข่วนและการขูดขีดหรือการขีดข่วนของจอ

ค่าความเสียหายสำหรับการรับประกัน

EZVIZ ขอสงวนสิทธิ์ความรับผิดชอบทั้งหมดที่แสดงไว้โดยชัดแจ้ง โดยไม่มี และตามกฎหมาย รวมทั้งเงื่อนไขที่เกี่ยวข้องกับผลิตภัณฑ์ เช่น การรับประกันสินค้าโดยอัตโนมัติ และความเหมาะสมสำหรับวัตถุประสงค์ของการใช้งานที่เฉพาะเจาะจง ระยะเวลาของการรับประกันโดยไม่มีเงื่อนไขตามระยะเวลาของการรับประกันนี้ ความปลอดภัยของผลิตภัณฑ์ หรือความพร้อมและคุณภาพที่เกี่ยวข้องของผลิตภัณฑ์หรือข้อผิดพลาด แม้แต่การรับประกันที่ไว้ชัดแจ้งในการรับประกันที่มอบให้กับและในขอบเขตสูงสุดที่กฎหมายอนุญาต

หมายเหตุ: บางจังหวัดหรือเขตอำนาจศาลไม่อนุญาตให้มีข้อจำกัดเกี่ยวกับระยะเวลาการรับประกันโดยอัตโนมัติ ดังนั้นข้อจำกัดข้างต้นอาจไม่มีผลกับคุณ

ข้อจำกัดเกี่ยวกับความเสียหาย

ไม่ว่ากรณีใด บริษัทจะไม่รับผิดชอบต่อความเสียหายที่เกิดจากผลกระทบที่ต่อเนื่อง ความเสียหายจากอุบัติเหตุ ความเสียหายที่เป็นเชิงพาณิชย์ ความเสียหายแบบพิเศษ โดยรวมถึงความเสียหายใดๆ ที่เกี่ยวกับการสูญหายของข้อมูล หรือการสูญเสียความถี่หรือความถี่ของการรับประกันที่รับประกันนี้หรือผลิตภัณฑ์ หรือความรับผิดโดยธรรมชาติของ EZVIZ ที่เกิดขึ้นจากกรณีที่เกี่ยวข้องกับข้อจำกัดของการรับประกันนี้หรือผลิตภัณฑ์จะต้องมีจำนวนเงินค่าชดเชยไม่เกินจำนวนเงินที่แท้จริงที่จ่ายโดยผู้ซื้อผลิตภัณฑ์

หมายเหตุ: บางจังหวัดหรือเขตอำนาจศาลไม่อนุญาตให้มีข้อจำกัดความเสียหายเนื่องมาจากอุบัติเหตุหรือความเสียหายที่ต่อเนื่อง ดังนั้นข้อจำกัดหรือข้อบกพร่องดังกล่าวข้างต้นอาจไม่มีผลกับคุณ

ข้อจำกัดของการรับผิดชอบ

ข้อมูลผลิตภัณฑ์และข้อมูลทั้งหมดจัดเตรียมเพื่อความสะดวกของคุณ ในแบบ "ตามสภาพ" และ "ตามที่เห็น" EZVIZ ไม่ได้เป็นตัวแทน ให้การรับประกันหรือให้การรับรองว่าข้อมูลผลิตภัณฑ์จะได้รับการจัดไว้ให้ มีความถูกต้อง หรือมีความน่าเชื่อถือ นอกจากนี้ข้อมูลผลิตภัณฑ์ และข้อมูลการใช้งานผลิตภัณฑ์ที่จัดไว้ให้เหล่านี้มีไว้เพื่อให้อุปกรณ์มีความปลอดภัยเมื่อใช้งานภายใต้การใช้งานปกติ และผลิตภัณฑ์โดยปกติแล้วจะมีความเสี่ยงของความปลอดภัย เช่น ความเสี่ยงต่อความปลอดภัยส่วนบุคคล และความปลอดภัยทางกายภาพ และความปลอดภัยทางจิตใจ (และการจำกัดความรับผิดชอบของ EZVIZ) รวมทั้งความเสี่ยงต่อความปลอดภัยหรือความเสียหาย เช่น สายไฟ อุปกรณ์ติดตั้ง ไฟฟ้า บ้าน ผลิตภัณฑ์ อุปกรณ์ต่อพ่วงของผลิตภัณฑ์ คอมพิวเตอร์ อุปกรณ์โทรศัพท์มือถือ และรายการอื่นๆ ที่เชื่อมและเสถียรยิ่งขึ้น ทั้งกับและจากอุปกรณ์ของคุณ ข้อมูลผลิตภัณฑ์ของคุณที่เชื่อมโยงที่ไว้ให้กับ EZVIZ ไม่ได้มีเจตนาเพื่อใช้ทดแทนวิธีการในการใช้ข้อมูลโดยตรง ยกตัวอย่างเช่น ค่าพื้นที่ที่ไว้ให้โดยผลิตภัณฑ์ไม่ได้มีเจตนาเพื่อใช้ทดแทนข้อบังคับซึ่งในรูปแบบเขียนและภาคภายในบ้านและบนผลิตภัณฑ์ หรือบริการการตรวจสอบจากบุคคลที่สาม หากมีข้อสงสัยใดๆ โปรดติดต่อตัวแทนจำหน่ายหรือฝ่ายบริการลูกค้า

GARANSI TERBATAS

Terima kasih telah membeli produk Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ"). Garansi terbatas ini ("garansi") memberi Anda, pembeli pertama produk EZVIZ, hak-hak hukum spesifik. Anda juga dapat memiliki hak hukum lainnya yang berbeda berdasarkan negara bagian, provinsi, atau yurisdiksi. Garansi ini hanya berlaku untuk pembeli pertama produk. "Pembeli pertama" berarti setiap konsumen yang telah membeli produk EZVIZ dari penjual resmi. Penafian, pengecualian, dan batasan tanggung jawab berdasarkan garansi ini tidak akan berlaku sejauh dilarang oleh hukum yang berlaku. Distributor, pengecer, agen, atau karyawan tidak diizinkan untuk membuat perubahan, perpanjangan, atau penambahan pada garansi ini.

Produk EZVIZ Anda mendapatkan garansi selama periode dua (2) tahun dari tanggal pembelian terhadap cacatan bahan dan kualitas pengerjaan, atau periode yang lebih panjang jika disyaratkan oleh hukum di negara atau negara bagian tempat produk ini dijual, saat digunakan secara normal sesuai dengan panduan pengguna.

Anda dapat meminta layanan garansi dengan menghubungi Layanan Pelanggan kami.

Untuk setiap produk EZVIZ yang rusak dalam masa garansi, EZVIZ akan, sesuai pilihannya, (i) memperbaiki atau mengganti produk Anda secara gratis; (ii) menukar produk Anda dengan produk yang berfungsi setara; atau (iii) mengembalikan harga pembelian asli, dengan ketentuan Anda memberikan tanda terima pembelian asli atau salinannya, penjelasan singkat tentang cacat, dan mengembalikan produk dalam kemasan aslinya. Atas pertimbangan EZVIZ sendiri, perbaikan atau penggantian dapat dilakukan dengan produk atau komponen yang baru atau rekondisi. Garansi ini tidak mencakup biaya pengiriman, asuransi, atau biaya tak terduga lainnya yang Anda keluarkan dalam pengembalian produk.

Kecuali jika dilarang oleh hukum yang berlaku, ini adalah solusi Anda satu-satunya dan eksklusif untuk pelanggaran garansi ini. Setiap produk yang telah diperbaiki atau diganti dalam garansi ini akan ditanggung oleh ketentuan garansi ini selama sembilan puluh (90) hari sejak tanggal pengiriman atau sisa masa garansi asal manapun yang lebih panjang.

Garansi ini tidak akan berlaku dan batal:

- Jika klaim garansi dilakukan di luar masa garansi atau jika bukti pembelian tidak disediakan;
- Untuk segala malafungsi, cacatan, atau kegagalan yang nyata-nyata disebabkan oleh atau akibat adanya benturan; salah penanganan; penusakan; penggunaan yang bertentangan dengan petunjuk penggunaan yang berlaku; tegangan saluran listrik yang salah; kecelakaan; kehilangan; pencurian; kebakaran; banjir; atau bencana alam lainnya; kerusakan pengiriman; atau kerusakan yang disebabkan oleh perbaikan yang dilakukan oleh personel yang tidak berwenang;
- Untuk setiap komponen habis pakai, seperti baterai, di mana malafungsi disebabkan oleh penausan normal produk;
- Kerusakan kosmetik, termasuk tetapi tidak terbatas pada goresan, penyok, dan plastik pecah pada port;
- Perangkat lunak apa pun, meskipun dikemas atau dijual bersama perangkat keras EZVIZ;
- Untuk kerusakan selain cacat bahan atau kualitas pengerjaan;
- Pembersihan rutin, kosmetik normal, dan aus karena pemakaian.

PENAFIAN GARANSI

KECUALI SEPERTI DINYATAKAN DI ATAS DALAM GARANSI INI, DAN SEPANJANG DIPERBOLEHKAN OLEH HUKUM YANG BERLAKU, EZVIZ MENAFIKAN SEMUA GARANSI TERSURAT, TERSIRAT, DAN HUKUM SERTA KETENTUAN TERKAIT PRODUK, TERMASUK GARANSI TERSIRAT KOMERSIAL DAN KECECOKAN UNTUK KEPERLUAN TERTENTU, DURASI GARANSI ATAU KETENTUAN TERSIRAT HINGGA DURASI GARANSI INI, KEAMANAN PRODUK, ATAU KETERSEDIAAN ATAU PUN KEANDALAN INFORMASI ATAU DATA PRODUK.

CATATAN: BEBERAPA NEGARA BAGIAN ATAU YURISDIKSI TIDAK MENGIZINKAN PEMBATAAN BERAPA LAMA GARANSI JAMINAN TERSIRAT BERLANGSUNG, SEHINGGA PEMBATAAN DI ATAS MUNGKIN TIDAK BERLAKU UNTUK ANDA.

PEMBATAAN KERUSAKAN

DALAM KEADAAN APA PUN, EZVIZ TIDAK AKAN BERTANGGUNG JAWAB ATAS KERUSAKAN KONSEKUENSIAL, INSIDENTAL, EKSEMPLAR, ATAU KERUSAKAN KHUSUS, TERMASUK KERUGIAN AKIBATILANGNYA DATA ATAU HILANGNYA LABA, YANG TIMBUL DARI ATAU YANG BERKAITAN DENGAN GARANSI ATAU PRODUK INI, DAN KEWAJIBAN KUMULATIF EZVIZ TOTAL YANG TIMBUL DARI ATAU YANG BERKAITAN DENGAN GARANSI ATAU PRODUK INI TIDAK AKAN MELEBIHI JUMLAH AKTUAL YANG DIBAYARKAN UNTUK PRODUK INI OLEH PEMBELI PERTAMA.

CATATAN: BEBERAPA NEGARA BAGIAN ATAU YURISDIKSI TIDAK MENGIZINKAN PENGECEUALIAN ATAU PEMBATAAN KERUGIAN INSIDENTAL ATAU KONSEKUENSIAL, SEHINGGA PEMBATAAN ATAU PENGECEUALIAN DI ATAS MUNGKIN TIDAK BERLAKU UNTUK ANDA.

PEMBATAAN KEWAJIBAN

SEMUA INFORMASI DAN DATA PRODUK DISEDIAKAN UNTUK KENYAMANAN ANDA, "SEBAGAIMANA ADANYA", DAN "SEBAGAIMANA TERSEDIA". EZVIZ TIDAK MENYATAKAN, MENJAMIN, ATAU MEMBERI GARANSI BAHWA INFORMASI DAN DATA PRODUK AKAN TERSEDIA, AKURAT, ATAU DAPAT DIANDALKAN ATAU BAHWA INFORMASI DAN DATA PRODUK ATAU PENGGUNAAN PRODUK INI AKAN MEMBERIKAN KESELAMATAN DI RUMAH ANDA. ANDA MENGGUNAKAN SEMUA INFORMASI PRODUK DAN DATA, SERTA PRODUK ITU SENDIRI ATAS PERTIMBANGAN DAN RISIKO ANDA SENDIRI. ANDA SECARA PRIBADI BERTANGGUNG JAWAB ATAS [DAN EZVIZ MENAFIKAN] SEGALA DAN SEMUA KERUGIAN, KEWAJIBAN, ATAU KERUSAKAN, TERMASUK TERHADAP PENGABELAN, PERABOT, LISTRIK, RUMAH, PRODUK, PRODUK PERIFERAL, KOMPUTER, PERANGKAT SELULER, DAN SEMUA ITEM DAN BINATANG PELIHARAAN LAIN, YANG DIAKIBATKAN DARI PENGGUNAAN INFORMASI DAN DATA PRODUK, SERTA PRODUK. INFORMASI DAN DATA PRODUK YANG DISEDIAKAN OLEH EZVIZ TIDAK DIITUJUKAN SEBAGAI PENGANTAR CARA LANGSUNG MENDAPATKAN INFORMASI. MISALNYA, PEMBERTAHUAN YANG DIBERIKAN MELALUI PRODUK INI TIDAK DIITUJUKAN SEBAGAI PENGANTAR UNTUK INDIKASI YANG DAPAT DIDENGAR DAN DIILAHAT DI RUMAH DAN PADA PRODUK, ATAU UNTUK LAYANAN PEMANTAUAN PIHAK KETIGA.

Anda dipersilakan menghubungi penjual atau Layanan Pelanggan kami jika memiliki pertanyaan apa pun.

有限保固

感謝您購買 Hangzhou EZVIZ Software Co., Ltd. (簡稱「EZVIZ」) 的產品。本有限保固 (簡稱「保固」) 向身為 EZVIZ 產品原購買者的您提供明確之法律權利。針對不同州、省或轄區，您還可以享有其他的法律權利。本保固僅適用於產品的原購買者。「原購買者」是指向授權賣方購買 EZVIZ 產品的任何消費者。在本保固條件下之免責聲明、除外責任條款及責任限制，將不適用於適用法律所禁止的範圍。經銷商、轉售商、代理商或員工都未經授權對本保固進行任何修改、延長或新增。

您的 EZVIZ 產品從購買日起算一 (1) 年內針對材質和工藝保固有效，或依據本產品販售地的國家或州 / 省法律可以有更長的保固期，前提是本產品在使用上有符合使用手冊的要求。

您可以聯述給我們的客服部門，以提出保固服務的請求。

在保固條件下任何有瑕疵的 EZVIZ 產品，EZVIZ 將有權選擇 (1) 免費修理或更換您的產品；(2) 以功能相當的產品來交換您的產品；或 (3) 退還原購買金額，前提是您必須提供原始購買收據或收據複本、簡單說明瑕疵狀況，並且以原包裝退回該產品。EZVIZ 可自行決定是否要以全新或整修過的產品或零件來修理或更換。本保固不涵蓋運輸成本、保險費，或由於您退還產品所產生的其他任何附加費用。

除非適用法律明列禁止，否則這是您在違反本保固時的唯一和專屬補救方法。對於已根據本保固所修理或更換的任何產品，本保固條款所涵蓋的保固期間，從交貨日起算九十 (90) 天，或者為原保固期剩餘天數，以兩者中較長天數計算。

本保固不適用且無效的範圍包括：

- 申請保固索賠的時間已超出保固期，或未提供購買證明；
- 由於衝擊、處理不當、篡改、使用方法有違指導手冊、電源線電壓不正確、意外事故、遺失、火災、水災或其他天然災害、運輸損壞或未經授權之人員進行修理致使損壞所造成或導致的任何故障、缺陷或失效；
- 任何諸如電池等隨著產品正常老化導致故障的耗材零件；
- 外觀損壞，包括但不限於刮痕、凹痕及連接埠上的破裂塑材；
- 任何軟體，即使是隨著 EZVIZ 硬體一起包裝或販售的軟體也包括在內；
- 任何其他非因材質或工藝所致的損壞；
- 日常清潔、正常外觀和機械性磨損和撕裂。

保固免責聲明

除了本保固以上所述及適用法律所允許之最大範圍以外，EZVIZ 拒絕接受與本產品有關的所有明示、默示及法定保證和條件，包括適售性和適用特定目的之默示保證、對本保固持續期間任何適用的默示保證或條件之持續期間、產品安全性，或產品資訊或資料的可用性和可靠性。

註記：有些州或司法管轄區不允許限制默示保證的持續時間，因此上述限制可能對您不適用。

損害賠償限制

對於任何間接、附帶、懲罰性或特殊損害，EZVIZ 絕不承擔責任，包括因本保固或本產品而產生或與本保固或本產品有關之資料遺失或利潤損失所導致的任何損害，而且 EZVIZ 對於因本保固或本產品而產生或與本保固或本產品有關的總累積責任，將不會超出原購買者為本產品所實際支付的金額。

註記：有些州或司法管轄區不允許排除或限制附帶或間接損害，因此上述限制或除外責任條款可能對您不適用。

責任範圍

所有產品資訊和資料「按現狀」且「按可用性」都旨在為您提供便利性。EZVIZ 不表示、擔保或保證產品資訊和資料將可用、準確或可靠，或本產品之產品資訊和資料或使用將為您提供居家安全。所有產品資訊、資訊和本產品都必須在您自我裁量並評估風險後再來使用。您將單獨承擔 (而且 EZVIZ 有免責權) 任何及所有損失、責任或損害，包括由於您使用本產品資訊、資料或產品而對配線、固件、電力、住家、產品、產品週邊設備、電腦、行動裝置以及其他所有物品和寵物所造成的損失、責任或損害。EZVIZ 所提供的產品資訊和資料，並非是要取代成為獲得資訊的直接手段。舉例來說，透過本產品提供的通知用意不在於取代家裡和產品上的聽覺和視覺指示，也不是要取代第三方的監視服務。

若有任何問題，請立即連絡您的賣方或我們的客服部門。



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